



FEDERAL PROTECTION AGENCY, INC

-TO PROTECT & PRESERVE-

WWW.FEDERAL-PROTECTION-AGENCY.US

(855).606.0900

COVID-19 PREPAREDNESS

Frequently Asked Questions

What is Federal Protection Agency, INC doing in response to COVID-19?

- Federal Protection Agency, INC is aware of, and closely monitoring, the evolving Coronavirus situation through our liaisons to local authorities, the U.S. Centers for Disease Control and Prevention, and the World Health Organization (WHO) in order to maintain a safe work environment in our facilities and to sustain our business operations.
- We have activated our Business Resiliency Plan, which includes:
 - An executive level task force dedicated to monitoring developments and adjusting efforts as needed
 - Regular employee training/communication regarding COVID-19 preparedness
 - Providing our associates with information and best practices to prevent the spread of any illness
 - Ensuring employees stay home and seek medical attention if feeling ill
 - Enabling work from home capabilities within impacted regions.
 - Deployment of a nationwide strategy to coordinate delivery of services and support to our clients and employees
 - Coordinating nationwide and local communications with our associates, clients and partners
 - Limiting all non-essential business travel

What is included in the Business Resiliency Plan?

- Federal Protection Agency, INC has a robust, mature business resiliency program that has been tested to withstand various types of threat scenarios, including pandemic planning. Our ability to be prepared for health and safety issues is based upon:
 - Established infectious disease guidelines and protocols
 - A robust communications strategy
 - Associate awareness and education
 - Provisioning and distribution of supplies
 - Human Resources policies specific to pandemic/health crisis planning



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- Facility preparedness and cleaning standards
 - Social distancing protocols
 - Travel monitoring, guidelines and advisories
 - Associate wellness programs
 - Infection control, response, and deployment programs
 - Management of expatriates

Does Federal Protection Agency, INC have a designated Business Resiliency Team?

- Yes, Federal Protection Agency, INC has a Business Resiliency Program council that is chaired by the Chief of Staff. This group provides overall guidance and strategic direction for the Federal Protection Agency, INC Global Business Resiliency Program.
- Federal Protection Agency, INC's Health and Safety plans are based on the Pandemic Phases identified by the World Health Organization in addition to the severity levels and guidelines developed by the U.S. Centers for Disease Control and Prevention. This approach includes:
 - Proactive global monitoring of pandemic and health threats, risks and crises
 - Integration with crisis management and medical teams
 - Critical skills identification and contingency plans for the continuance of vital business activities to support multiple waves of illness

How will Federal Protection Agency, INC support clients during the COVID-19 outbreak?

- Limiting any impact this health event could have on our service to clients is imperative. We have a robust Business Resiliency Plan that accounts for the essential functions and services performed across our locations.
- We will continue to monitor this fluid situation and will shift workloads, as necessary, to ensure essential services remain operable.

Please contact your Federal Protection Agency, INC Representative if you have additional questions.

-Chief of Staff