

Rainbow's End Holidays Privacy Policy

What information do we collect and why?

Different information is collected depending on what you want to do and the ways we interact. Below we tell you how we use the information depending on what you do, along with the legal grounds we have to use the information.

Static let boat hire.

Activity	Information Collected	Used For	Legal Basis
Making a booking	<p>When you make a booking we will need the following information as a minimum:</p> <ul style="list-style-type: none">• Your Name• Postal Address• Email Address• Telephones Number(s)• Age• Crew Details• Arrival and Departure Dates• Boat location• Financial details for payment	<p>The information we collect is the minimum required to enable us to provide you with the booking and comply with the legislative / navigation authority rules. We will not be able to make the booking without this information.</p>	Performance of a Contract

Information collected while you are on your break

Activity	Information Collected	Used For	Legal Basis
Check In	When you arrive, we will re-confirm your crew detail, collect a mobile phone number(s) for contact during your break, one person (usually the booker) will be designated captain and one designated crew member.	This information is required to comply with the rules of providing the holiday and the safety of your crew.	Performance of contract and health safety / best practice.
Security on site	Where installed	CCTV is used across the mooring and carpark to ensure guest and residents safety. Where necessary the footage may also be shared with the authorities for law enforcement purposes.	The legitimate interests of Rainbow's End Holidays to ensure the safety of guests, visitors and local residents. To defend our legal rights and assist with law enforcement.
Contact while you are on a break	We may need to contact you while you are staying aboard Rainbow's End. This could be for emergency purposes, to update you with	We will let you know if MET office weather warnings have been issued or if we receive a complaint about your conduct.	Performance of contract and to ensure the safety of guests, and local residents.

Activity	Information Collected	Used For	Legal Basis
	<p>information or if we receive complaints from members of the public. The information we will collect will be:</p> <ul style="list-style-type: none"> • Your name • Crews names • Mobile telephone number(s) 	<p>You may contact us in case of an emergency which we will respond to.</p>	
Incident during your break	<p>If there is an incident while you are on a break we will need to investigate and may collect:</p> <ul style="list-style-type: none"> • Names of party on board • Names of any witnesses • Contact details 	<p>To understand the root cause of any incidents to allow us to resolve any issue. We may pass these details to authorities or insurance companies</p>	<p>The legitimate interests of Rainbow's End Holidays and to protect our legal rights.</p>
NHS Track & Trace	Name, contact details (phone number or address) and party size	Notification to NHS Track & Trace	Legal

Third Party Data

Other Agents such as Airbnb	<p>Agents take booking on behalf of Rainbows End Holidays They will send us:</p> <ul style="list-style-type: none">• Your Name• Postal Address• Email Address• Telephones Number(s)• Age• Crew Details• Arrival and Departure Dates• Marina start location	<p>The information we collect is the minimum required to enable us to provide you with the booking and comply with the legislative / navigation authority rules. We will not be able to make the booking without this information.</p>	Performance of a Contract
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