

Talk & Read Speech Pathology
Fee Schedule & Cancellation Policy
Effective July 2025

Our standard rate is **\$193.99 per hour**, which applies to all services, including initial assessments, ongoing therapy sessions, in-home or community-based visits, school or childcare consultations, client and caregiver meetings, travel time, and non-face-to-face services.

For appointments outside the clinic, travel is billed as follows: travel time is charged at **\$193.99 per hour**, plus a **kilometric charge of \$0.99 per kilometre (round trip)**.

Example:

For a 1-hour round trip and 20 km travelled:

- Travel time: \$193.99
- Distance: 20 km × \$0.99 = \$19.80
- **Total travel charge: \$213.79**

Non face-to-face services lasting **10 minutes or more** are charged at **\$193.99 per hour (pro rata)**. Examples include report writing (NDIS reports, progress summaries, assessments), stakeholder communication (teachers, coordinators, allied health), referrals and documentation, progress notes, goal setting and therapy planning, and home program or resource development.

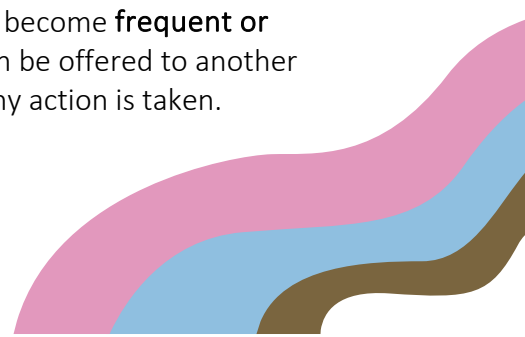
These services are essential for planning, coordination, and quality care and are billed only when time exceeds 10 minutes.

We require **at least 48 hours' notice (business days only)** to cancel or reschedule any appointment.

If a session is cancelled with **less than 48 business hours' notice**, or if a client does not attend, the **full session fee will be charged**, including any preparation time already completed and any booked travel time.

This applies to all reasons for cancellation, including illness. While we understand that unexpected situations occur, this time has been reserved for your care and often cannot be reallocated on short notice.

Consistent attendance is important for therapy success. If cancellations become **frequent or ongoing**, the client may be **discharged from the service** so the time can be offered to another individual on our **waitlist**. We will always discuss this with you before any action is taken.

Decorative wavy lines in shades of pink, blue, and brown are located in the bottom right corner of the page.

To cancel or reschedule an appointment, please contact us as early as possible:

Phone: 0422 120 727 or sms reply to appointment reminder. Note, appointment reminder phone number cannot accept calls or mms (photos). These messages are sent to the practice booking software.

Email: admin@talkandread.com.au

Thank you for your cooperation and understanding. Your support allows us to provide timely and effective care, helping us serve all our clients to the best of our ability.