

## MISSION TRIP CANCELLATION POLICY

Supply and Multiply offers mission trips as a way for team members to experience, firsthand, what God is doing in Haiti. We understand mission trips are a huge commitment, both in training and preparation, but also financially. We believe when team members make a deposit and payment toward their mission trip, they have made a commitment to go on the trip. Supply and Multiply upholds and strictly enforces this commitment regarding finances with team members.

Please understand that any money paid to Supply and Multiply will be used in the operation of the team, special projects, and/or general operating budget of the ministry. These are decisions made by the Board of Directors.

### Refunds

Supply and Multiply issues NO refunds on any deposits or monies submitted, for any reason.

There are several reasons for this policy. One, airlines do not refund our deposit, though in some cases, it can be applied to other team members depending on the airline and timeframe of travel. Two, the funds that you raised are for your mission trip. It would not be ethical to directly refund you any money that was raised for your mission trip. Three, once a team is formed and projects and activities are planned for the team, the budget is made for the week and money is allocated on your behalf for the trip. Many times, expenses for the team and team activities are pre-paid well before the team arrives in Haiti. This includes the cost of revivals, outings, crafts, snacks, materials for projects, etc. When you cancel, it affects the planned budget. Therefore, the team still needs your financial resources to accomplish the planned mission.

### Civil Unrest/Instability/Unannounced Strikes/Pandemics/Natural Disasters/Personal Illness

In the event of instability in Haiti, if our Haitian Director and drivers are able to travel to and from the airport without issue, and the airlines are running scheduled flights, the team will travel on the scheduled travel day. Sometimes travel will be rerouted using a charter plane and boat into our ministry city of Montrouis. If it is decided by our Board of Directors, this is the only option for travel it will incur an additional cost. That plan will be communicated to you prior to departure.

**If the team travels and you choose not to travel with the team, you forfeit any and all monies paid and no credit will be given for future Supply and Multiply trips or airline travel.** In some cases, there may be an airlines credit.

### Airline Cancellation/Rescheduling

If the airlines cancel team travel for any reason, we will work with the team to reschedule the trip to dates that are best for the majority of the team and the traveling Supply and Multiply representative. If the rescheduled dates do not work for your specific schedule, we will do our best to accommodate you on a future scheduled trip. You will be able to travel on a credit minus any airlines or additional travel fees for one year. This one-year credit **ONLY** applies to travel where the entire team was canceled by Supply and Multiply and/or the airlines canceled travel and the team was rebooked for days that your schedule could not accommodate.

Please remember, the airlines are a third party and Supply and Multiply has no part in the airlines determination of credits for future travel.

### Supply and Multiply Board Concern of Participation

If the Supply and Multiply Board has a concern about your participation in the mission trip, and it is agreed upon that you do not participate, you will receive a full refund of your deposit. If, after the time of your deposit, you participate in illegal activities, such as active substance addiction, or other like situations, a mutually agreed upon resolution for your specific situation will be discussed with the Board.

### Acknowledgement of Cancellation Policy

- I understand that I am committing to go on a mission trip with Supply and Multiply and with that commitment comes a financial obligation. I am signing this form and, in good faith, committing to the financial obligations of the mission trip. I understand that if for any reason I do not travel with my mission team, there is no expressed or implied refund. I understand that my deposit is nonrefundable.

\_\_\_\_\_  
Traveler's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
If traveler is under 18, Parent or Guardian Signature

\_\_\_\_\_  
Date