

Door-to-Door Service

The Door-to-Door service will take you from the door of your origin to the door of your destination. In some areas (apartment complexes, trailer courts, etc) you may be asked to go to a designated area to board the bus, such as in front of a main office or at a central mailboxes area. This is to improve efficiency and keep rider schedules. At no time may STAR drivers help individuals beyond the door. Door-to-Door service requires reservations to be made at least 24 hours in advance.

SERVICE HOURS

STAR's Door-to-Door service and Stop-to Stop service days are Monday through Friday. Trips can be scheduled from 7:00 a.m. until 5:00 p.m. Trips must be scheduled at least 24 hours in advance of the appointment time and no trips may be scheduled after 5:00 p.m. the day before the appointment. No service is provided on Saturdays and Sundays or on holidays.

HOLIDAYS

No service is provided and the office is closed on the following holidays:

- *New Year's Day
- *Memorial Day
- *Independence Day
- *Labor Day
- *Thanksgiving
- *Friday after Thanksgiving
- *Christmas Eve
- *Christmas Day

Office closures will depend on whether the holiday falls on a weekday or a weekend. Please call the office or look on the website to check the year-to-year closures.