



# SERENITY

## DANCE STUDIO

# TERMS AND CONDITIONS

Last Updated: March 2026

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## 1. Payment

Payment is due termly, paid in full by the date shown on the invoice. No refunds or exchanges. Please note that we are cashless. Alternative payment arrangements can be discussed on a case-by-case basis. Please contact me if this is something you would like to discuss. If paying in instalments, you will be required to pay the full amount, even if your dancer leaves the term early.

Please pay by BACS to the Serenity Dance Studio account. It is essential that you use your INVOICE NUMBER as a reference.

## 2. Uniform

We encourage everybody to wear Serenity Dance uniform. This can be ordered through the website: [serenitydancestudio.co.uk](http://serenitydancestudio.co.uk). A step-by-step guide on how to order is available, if necessary.

To ensure the safety of students, the correct footwear MUST be worn during class. If footwear is unavailable, students may dance barefoot. Dancing in socks is NOT permitted for health and safety reasons.

Hair must be kept off the face and put up in a ballet bun, where possible. If hair is too short to go into a bun, please use hairbands to keep the hair off of their face. Jewellery (other than stud earrings) is NOT permitted, due to safety reasons.

### **3. Arrival and Pick-up**

#### *Before Class:*

Please ensure your child arrives 5 minutes before their class is due to start. If the weather is dry, please wait outside the main door to the hall and you will be let in at the start time. If the weather is wet, and students have travelled on foot, please use the kitchen as a waiting room. Entrance to the kitchen is just before the main hall, and students are required to keep quiet so not to disrupt ongoing classes.

Please DO NOT come into the main hall, unless let in by myself, as this may disrupt ongoing classes.

#### *During Class:*

Parents/guardians are kindly asked to either drop their child off and leave, or wait in their car in the carpark. Please DO NOT stay in the class, unless previously organised with myself.

#### *After Class:*

You can collect your child by the main door of the hall, I will bring them out individually. Please do not wait in your car for your child to come to you, as I would like to hand them over to someone, due to child safety legislation.

### **4. Safeguarding**

At Serenity, we take the safeguarding of our students very seriously. I am Enhanced with Barred Lists DBS Checked, I am a licensed Chaperone, and I have a Safeguarding Certification. Please find our Safeguarding Policies on our website: [serenitydancestudio.co.uk](http://serenitydancestudio.co.uk)

### **5. Health and Safety**

As the hall is used by other local community groups, I will ensure the floor is swept and cleaned before classes begin. Equipment, such as ballet barres, MUST be used properly. Students are NOT permitted to lean or swing on the barres. Care must be taken in using these. I am First Aid trained. Any accidents will be reported to a parent/guardian. Water bottles are a MUST. No drinks are available at the hall.

## **6. Media Use Rights Permission**

On the Student Google Form, we ask parents/guardians to give permission for photos to be taken of their child during class for marketing purposes for the dance school and/or dance school's website and social media.

## **7. Behaviour and Anti-Bullying**

Mobile phones **MUST** not be used in class. Devices should be turned off or put on 'silent' and left in dancers' bags. Any emergencies that require a dancer's mobile phone, students should come to me first so that permission can be granted.

Students should show respect towards everyone in the class, listening to the teacher and to other students. Students are expected to display good manners before, during and after class. At Serenity, there is a no-bullying policy. Any incidences of bullying will not be tolerated and will be dealt with accordingly.

**8. Inclusion and diversity** At Serenity Dance, we provide a safe and inclusive dance environment, we are open to all ages and abilities. If your child requires any accommodations to support their needs, these should be discussed with myself so a plan can be put in place.