



Day By Day
Restaurant and Catering
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A MESSAGE FROM DAY BY DAY

Novel coronavirus (COVID-19) is disrupting business-as-usual for individuals and organizations across our community and around the world. At Day by Day, we are committed to caring for you and our staff - as we have done for almost forty years - while adapting to the new realities imposed by the pandemic.

First and foremost, know that we will continue to provide you with tasty, nutritious and safe food. Currently our restaurant is closed for in-store lunch and brunch. Please check social media for updates on when we will restore this service. However, we do have two wonderful options for you - curbside (or door) pickup and delivery. We have created a new simplified menu featuring some of your long-standing favorites and comfort food specialties. You can call 215-564-5540 to place your order or take advantage of our new online ordering platform. Just go to daybydayinc.com to place your order. No matter how you order, you can be confident that our emphasis on food safety and sanitation will protect you - from food preparation in our kitchen to delivery by our own staff to your door.

So what are we doing to insure the health and safety of our customers, staff and community? Here's a partial list of the actions we're taking:

- Add additional sanitation stations for our kitchen and delivery staff.
- Take orders for boxed lunches and individually wrapped items for home delivery.
- Order ahead for all service types. Your food will be ready, fresh and on time
- Our team of ServSafe certified managers enforces our standing safety procedures.
- Consult with an Associate Professor of Nursing and Health Policy at the University of Pennsylvania, with a PhD in Community Health Sciences, to establish additional guidelines.
- Monitor advisories from WHO, CDC, ServSafe, as well as state and city governments for evolving best practices.
- All employees travel by non-public conveyance, which excludes ride-shares; a number of our employees walk or bike to limit their exposure.
- Maintain social distancing by minimizing staff in the kitchen at the same time.
- All working employees agree to avoid large gatherings and high-risk activities in their personal time.

We continue to refine our practices. With that in mind, please observe the following protocols:

- When you are picking up an order, please call us as you arrive at 21st & Sansom. We will bring your order to the door or to your vehicle.
- When you order for drop-off, please be sure to give us a phone number at the drop-off location. We will leave your order at the door and call you. No personal interaction required.

Here's a good idea we read in the New York Times: To enhance safety, transfer prepared foods from the purveyor's disposable containers into your own containers. Then throw out the disposables and wash your hands.

We would like to hear from you. If you have suggestions for menu items, food handling practices or how best to stay in touch, please share them with us via email, text, Facebook, or Instagram.

We are so grateful to you, our customer, for your trust and confidence in our business. We will remain open and ready to serve you through these challenging days. If there is anything else we can provide to support you please contact us by email, daybydayinc@gmail.com, or by phone at 215.564.5540.