

## Important Contact Numbers

### For 24/7 Non-Emergency Assistance

770-499-3911

### Cobb County Police Headquarters

770-499-4143 M-F 8am-11pm

### Precinct 1

Northwest Cobb - Kennesaw, Acworth

770-499-4181 M-F 8am-4pm

### Precinct 2

Southwest Cobb - Austell, Powder Springs

770-499-4182 M-F 8am-4pm

### Precinct 3

Southeast Cobb - Smyrna, Vinings

770-499-4183 M-F 8am-4pm

### Precinct 4

East Cobb - Marietta

770-499-4184 M-F 8am-4pm

### Precinct 5

West Cobb - Acworth, Powder Springs

770-499-4185 M-F 8am-4pm

### Animal Control

770-499-3146

### Cobb County Sheriff's Office Fraud/Identity Theft

770-499-4752

### Other Non-Emergency Phone Numbers

City of Kennesaw/Acworth Police 770-422-2505

City of Powder Springs Police 770-943-1616

City of Austell Police 770-944-4331

City of Smyrna Police 770-434-6666

City of Marietta Police 770-794-5300

# Cobb County 911

## Informational Handout



Cobb County 911  
140 North Marietta Pkwy  
Marietta, GA 30060  
770-499-3911

## Cobb County E911 Communications

### Text to 911

Cobb County 911 has the capabilities to receive text messages from the hearing and speech impaired or from people in situations where making a voice call would put them in danger.

To send 911 a text, simply start a new text message and type "911" in the recipient or "to" field. Remember though, that voice calls are still the best and fastest way to receive help and information from 911.

### Swift911

Swift 911 is a system that places phone calls or sends text messages to those registered in areas where an emergency is taking place. Emergencies may include missing persons, disasters, or active shooters.

It is free to subscribe and receive notifications. Sign up for news and alerts at [www.cobbcounty.org/911](http://www.cobbcounty.org/911). The Swift911 sign up link is at the bottom of the page.

### Lockboxes/Knox Box

You may purchase and install your own lockbox containing a key to your residence. First responders can use this to make entry if you are unable to open the door. If there is a lockbox, please make sure to tell the dispatcher where it is located and what the code is. If you have an alarm or medical alert system, it is recommended they have the code as well.

Residential knox boxes are approved for Cobb County. Knox boxes are similar to lockboxes but instead of a code, they are accessed by a master key that is carried by the fire department. If you install a knox box, please call 770-499-3911 to have a fire unit come out to lock the keys in the box.

## When Calling 911

The 911 Emergency System is your first source of help. Be prepared to tell the 911 dispatcher your name, address, phone number, and exactly what is happening.

Anytime a police officer, fire fighter, or paramedic is needed it is okay to call 911. **Even if you are not sure if your situation is an emergency, dial 911!**

When calling 911, speak clearly and slowly. Do exactly as the 911 dispatcher instructs you during the call. Stay on the line until the dispatcher tells you to disconnect. Do not hang up!

You can help 911 by answering questions clearly and concisely. Most of the time, help is already on the way once you give your location. The questions asked by 911 **DO NOT** delay responders. 911 dispatchers are asking questions to gather information for the emergency responders coming to help you.

When calling for medical assistance, after providing your location and phone number, the 911 dispatcher will ask you to tell them exactly what is happening. It is important to focus on your primary symptom or problem that triggered the phone call.

You are a very valuable source to the community. If you notice anything suspicious in your area, contact 911 immediately and provide them with the location and description of what you observed. **NEVER** put yourself in harm's way!