



Terms of Service

Effective: 9/01/2025

Acceptance of Policies

We are an authorized dealer of ViperLink USA products. By purchasing, activating, or using ViperLink USA products or services, you acknowledge and agree to these policies.

Changes to Policies

We may update these policies at any time. The version posted on our website is the governing version. Updates apply moving forward from their effective date.

Platform & License Policy

We're committed to keeping the ViperLink USA network safe, secure, and enjoyable for everyone. Because of this commitment, we reserve the right to suspend or terminate service, remove a radio ID, or revoke an app license at any time, with or without notice, and for any reason, without a refund.

But..Our approach is simple:

We'll do our best to communicate with you first and work toward a solution.

If there's a serious security risk, technical misuse, or disruptive behavior, we may act immediately to protect the network.

Even when we make tough calls, we aim to handle them fairly and transparently.

Age Guidelines

Access to the ViperLink public network is limited to individuals 18 years of age or older. However, we have many family-friendly channels that could be monitored in the presence of a child. Private networks established through ViperLink are controlled solely by their owners or administrators; therefore, no age restriction is imposed on private network participation.

Channel Ratings

Channel Ratings and Usage explained:

To maintain clarity and fairness across our network, all public channels are organized into three categories

1. Clean/Family-Friendly Channels (Majority):

These channels are open to all users and must remain free of profanity, adult themes, or offensive material. Conversations should be appropriate for all ages.

2. R-Rated Channels:

These channels are clearly marked with an “R” prefix. Moderate profanity and adult-oriented discussions are allowed here. Sexual content, harassment, hate speech, or targeted abuse are strictly prohibited.

3. xR (Explicit) Channels:

XR channels allow unfiltered conversation. Strong language and explicit subject matter are permitted. However, harassment, bullying, threats, and illegal content remain forbidden and will result in immediate action.

Sim Card Usage

A ViperLink Sim Card is only to be used on the ViperLink Network. Any evidence of the sim being used outside of the ViperLink Network will result in service termination of that sim card, immediately with no warning and no refund. (i.e. If the sim card is online, but your account is not online on the ViperLink Network)

Fair Use & Prohibited Activities

You agree not to use our products or services for unlawful activities, interference, harassment, network abuse, or anything that compromises the security, privacy, or reliability of the platform. This aligns with our fair use policy to ensure a safe experience for all users.

Service Availability

Service may be impacted by carrier coverage, device compatibility, maintenance, outages, or events outside our control. We do not guarantee uninterrupted or error-free service.

Limitation of Liability

To the maximum extent permitted by law, ViperLinkUSA and all authorized affiliates are not liable for direct, indirect, incidental, special, consequential, or punitive damages, or any loss of data, revenue, or business arising from the use or inability to use our products or services.

Welcome to our platform

We appreciate your business and look forward to hearing you on the network, enjoy your new radio