

# Privacy Policy

**Category 5 Pickleball, LLC** ("Company" or "We" or "**Category 5 Pickleball**") respect your privacy and are committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the website, [www.cat5pickleball.com](http://www.cat5pickleball.com) (our "Website") or the application (collectively referred to as the "Platforms") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- On this Website or on the application.
- In email, text, and other electronic messages between you and these Platforms.
- Through mobile and desktop applications you download from this Website or through applications made available through mobile devices, which provide dedicated non-browser-based interaction between you and this Website.
- When you interact with our advertising and applications on third-party websites and services, if those applications or advertising include links to this policy.

It does not apply to information collected by:

- Us offline or through any other means, including on any other website operated by Company or any third party; or
- Any third party, including through any application or content (including advertising) that may link to or be accessible from or on these Platforms.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Platforms. By accessing or using these Platforms, you agree to this privacy policy. This policy may change from time to time (see [Changes to Our Privacy Policy](#)). Your continued use of these Platforms after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

## Children Under the Age of 18

Our Platforms are not intended for children under 18 years of age. No one under age 18 may provide any information to or on the Platforms. We do not knowingly collect personal information from children under 18. If you are under 18, do not use or provide any information on these Platforms or on or through any of its features. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at: [play@cat5pickleball.com](mailto:play@cat5pickleball.com)

## Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Platforms, including information:

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number, or any other identifier by which you may be contacted online or offline ("Personal Information");
- That is about you but individually does not identify you; and/or
- About your internet connection, the equipment you use to access our Platforms, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the site or application. Information collected automatically may include usage details, IP addresses, and information collected through cookies.
- From third parties, for example, our business partners.

## **Information You Provide to Us**

The information we collect on or through our Platforms may include:

- Information that you provide by filling in forms on our Platforms. This includes information provided at the time of registering to use our Platforms, subscribing to our service, posting material, or requesting further services. We may also ask you for information when you enter a contest or promotion sponsored by us, and when you report a problem with our Platforms.
- Records and copies of your correspondence (including email addresses), if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- Details of transactions you carry out through our Platforms and of the fulfillment of your orders. You may be required to provide financial information before placing an order through our Website.
- Your search queries on the Platforms.

You also may provide information to be published or displayed (hereinafter, "posted") on public areas of the Platforms, or transmitted to other users of the Platforms or third parties (collectively, "User Contributions"). Your User Contributions are posted on and transmitted to others at your own risk. Although we limit access to certain pages, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Platforms with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

## **Information We Collect Through Automatic Data Collection Technologies**

As you navigate through and interact with our Platforms, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Platforms, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Platforms.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically does include Personal Information, or we may maintain it or associate it with Personal Information we collect in other ways or receive from third parties. It helps us to improve our Platforms and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Platforms according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Platforms.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Platforms. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.
- **Flash Cookies.** Certain features of our Platforms may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on our Platforms. Flash cookies are not managed by the same browser settings as are used for browser cookies.

## Third-Party Use of Cookies

Some content or applications, including advertisements, on the Platforms are served by third-parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies to collect information about you when you use our Platforms. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly.

## How We Use Your Information

We may use information that we collect about you or that you provide to us, including any Personal Information:

- To present our Platforms and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To provide you with notices about your account, including expiration and renewal notices.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, and other legitimate business purposes including for billing and collection.
- To notify you about changes to our Platforms or any products or services we offer or provide through it.
- To allow you to participate in interactive features on our Platforms.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

## Disclosure of Your Information

We may disclose aggregated information about our users without restriction. We may disclose Personal Information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets.
- To third parties to market their products or services to you if you have not opted out.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent, which is implied by your use of the Platforms.

We may also disclose your Personal Information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our Terms of Use and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of **Category 5 Pickleball**, our customers, or others.
- You should be fully aware of the privacy policies and information disclosure policies of any third parties you use to access our Platforms, including but not limited to your device manufacturer and the programs through which you access our Platforms, as they may conflict with your rights under this policy. We cannot guarantee any indemnity or relief to the extent other privacy policies or information disclosure policies void any of your protections under this policy.

## Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent.
- California residents may have additional personal information rights and choices. Please see Your California Privacy Rights for more information.

## Accessing and Correcting Your Information

You can review and change your Personal Information by logging into the Platforms and visiting your account profile page. If you delete your User Contributions from the Platforms, copies may remain viewable in cached and archived pages. If you choose to remove your account, we may replace your personal email address with a **Category 5 Pickleball** email address so the account can be claimed.

## Your Louisiana Privacy Rights

If you are a Louisiana resident, you may be entitled to the provisions of La. R.S. §3071 *et seq.*, otherwise known as the Louisiana Database Security Breach Notification Law. We are bound to follow the rules contained in those statutes. If there is ever a data breach, we will take the steps outlined in that law to remain compliant with your rights under that law. We are also bound to any other applicable Louisiana laws, both in existence and not yet in existence at the time of this policy, that apply to this policy.

## Your California Privacy Rights

If you are a California resident, California law may provide you with additional rights regarding our use of your personal information. California's "Shine the Light" law permits users of our App that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to: [play@cat5pickleball.com](mailto:play@cat5pickleball.com).

## Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you through a notice on the Website home page.

## Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at: [play@cat5pickleball.com](mailto:play@cat5pickleball.com).