



# Improve Reliability with the Highest Rated and Most Secure EAM/CMMS



## Industry Leader in CMMS & EAM Software

For more than 25 years, we have improved customers' strategic maintenance management and reliability initiatives through our easy-to-use, cost-effective and innovative solution.

We are proud to offer a comprehensive solution that helps you manage your most pressing maintenance challenges. With functionality including, Asset Management, Work Orders, Preventive Maintenance, Inventory & Purchasing, Mobility, Barcoding, GIS, and other advanced capabilities. eWorkOrders provides the right information to enable your maintenance team to make more informed decisions about your Assets. This leads to improved asset performance, increased Asset lifespan, greater safety, quality improvements, and improved profitability.

## Rated the Most Flexible & Secure Software

Flexible and Scalable software is the driving force behind a successful Maintenance Department. Most businesses are constantly evolving, and your software must be able to adapt accordingly. eWorkOrders is capable of adjusting to your changing requirements by providing extensive functionality and configuration options to meet your current and future needs.

Secure software ensures that your valuable data remains safe and protected from external threats. eWorkOrders has been ranked by \*SecurityScorecard to be rated among the most secure CMMS software providers.



\*SecurityScorecard is an organization that monitors, analyzes and continuously rates how well prepared we are at preventing cyber-attacks.

## Core Modules

### Work Orders

The work order (WO) module is designed with user-friendly sections for easy navigation. With just a few clicks, you can access a list of all your open work orders or assignments and print them for use as a to-do list. By clicking on a specific work order in the list, you'll be directed to a detailed work order page that includes information about the customer's request and the work to be done.

### Asset Management

With eWorkOrders, you can effortlessly keep track of all your crucial assets. You can access the work history of each asset including corrective, preventive, and all other types of maintenance. Store and manage information related to each asset, such as asset value, warranty details, Bill of Materials, meters, schematics, user manuals, and other relevant documentation.

### Preventive Maintenance

Preventive Maintenance (PM) tasks are completed based on a recurring time schedule or a given amount of usage or cycles. A planned and scheduled maintenance routine is put in place to extend the life of assets and reduce downtime. The maintenance is performed on predetermined assumptions, based on manufacturers' recommendations or history.

### Predictive Maintenance

Predictive maintenance (PdM) is a proactive maintenance strategy that tracks and monitors the performance and condition of equipment during normal operation. These monitoring tools detect various deterioration signs, anomalies, and equipment performance issues. Based on these measurements, maintenance work can be done just before a failure happens.

### Inventory

Manage multiple storerooms, controlling and tracking the flow of spare parts. As parts are removed from stock the system will track inventory levels to the reorder point (ROP) and automatically generate Purchase Orders. Spot buys allow you to track material usage on your work orders without maintaining stock room inventory. Maintain the integrity of the storeroom with Cycle Counting.

### Mobile

The mobile module works on all common tablets and smartphones. You can scan or enter barcode information and retrieve asset details and work order history. View, open, and close your work orders, track your time, or search through all the work orders, anywhere in real-time.

### Barcode and QR Codes

Design and print labels and streamline the tracking and relocating of assets, work registration, and other functions. Label standard jobs to provide quick access to job activities, or label spare parts bins for more accurate and efficient storeroom management. For ease of use, all smartphones and tablets are designed to natively scan QR codes.

### Service Requests

Users have unlimited service requests from any device through the user-friendly customer web request module. Requester data is auto-filled to speed up and simplify the process for repeat users. Customers can check the status of their service requests. Requesters can be notified via email when a request is updated or completed. Upon completion, requesters can provide feedback about the work performed.

## **Document Management**

Any type of electronic documentation can be linked to the system. These documents can be easily attached to your work orders, PMs, and assets. Common documents include; Tasks, Installation & Operations Manuals, CAD/CAM Drawings, Electrical Schematics, Lockout/Tagout procedures, and MSDS Sheets.

## **Reporting**

eWorkOrders offers various reporting capabilities from simple to complex. The ability to query data is standardized throughout the system. Users can define list views and export data to Excel and other formats as required. Users have a personalized dashboard of KPIs containing their most important metrics. There are 400+ pre-configured reports delivered with the system.

## **Electronic Signatures**

Create electronic records, or “snapshots,” of events that occur in the database and require a signature for the event. Thorough PM version control and audit capability, track insertions, updates, or deletions of every attribute for almost every table as well as all comments per entity.

## **Meters**

Use meters to track your equipment usage, by either manually entering data into the system via laptop or mobile device, or automatically by using a standard API interface. Manage meter types by classification, create routes, and trigger PM's based on meter readings.

## **Advanced Enterprise Modules**

### **Applications Programming Interface (API)**

Our API is an interface that allows other software programs to integrate with eWorkOrders. APIs are implemented to integrate with hardware, such as PLCs and other Internet of Things (IoT) devices, to track runtime hours and asset health. An API can automate tasks and synchronize systems.

### **Single Sign-On**

Single Sign-On (SSO) provides the ability to eliminate the proliferation of passwords to gain access to user systems. With Single Sign-On, users log into their computers once in the morning and have direct access to their information.

### **Geographical Information System (GIS)**

GIS module provides a comprehensive view and data associated with each asset on a floor plan, schematic, site map, or any other image. Through the graphical interface, users can see pictures of the actual asset and additional data associated with each asset, such as location, work orders, maintenance history, and more.

### **Enhanced Role-Based Authorization**

eWorkOrders Enterprise includes the ability to create and assign User Roles. This streamlines the security privileges process. Management of individual user rights becomes a simple process of assigning the appropriate role to a user's account and setting filters for specific system access.

### **Advanced Filters (Work Orders & Assets)**

Customizable filters allow users to permit or restrict access by asset area, area grouping, or employee work group. Allows organizations to operate multiple departments and sites.

## Why Purchase eWorkOrders?

### Achieving Benefits from a CMMS System

\*Make your entire organization more efficient.

- Labor utilization, 10 to 20% increase
- Asset availability, increase 3 to 10%
- Decrease in new equipment purchases, 3 to 5%
- Warranty recovery, up 10 to 50%
- Inventory reductions, 20 to 30%
- Reduced inventory carrying costs, up to 20%
- Material cost reductions, 5 to 10%
- Purchasing cost reductions, 10 to 50%

\*Gartner Group Report G00122453

### Fast ROI on your investment

Reduce your total cost of ownership with our Cloud Based Subscription, there is no software or hardware to install, buy, replace, support, patch, or upgrade. All you need is a web browser and a connection to the Internet to use the service. With our low monthly Subscription rate and modest startup cost your ROI is almost immediate.

### Cybersecurity Program

We are committed to ensuring the security of our systems and our customer's data. To that end, we have engaged a third-party vendor, SecurityScorecard, to conduct ongoing assessments of our cybersecurity readiness and performance.

## What Customers Are Saying



*eWorkOrders is super easy to learn and use!*

*It is very easy to setup as well. They provide excellent customer service. When I have a question or concern they respond within hours not days. That's huge for me.*

*They always care about what we the customer want. I could not ask for better support. The product is super.*

Ryan, Maintenance Manager



*We choose eWorkOrders due to its superior ability to record the purchase and tracking of inventory. Also, the work order information was much more detailed and easy to use than anything out on the market. The tech support is amazing as well! They ALWAYS respond to any issue or suggestion that we have in a timely and professional manner.*

Aaron, Maintenance Manager

