# metquay

# Calibration Management

## Deliver Great Quality Calibrations Quickly & Efficiently!

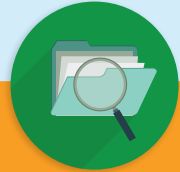Specifically designed for commercial calibration labs

### Automatic Recall Alerts

- ✓ Define alert intervals.
- ✓ Auto send alert emails.
- ✓ Suggests calibration due dates based on set calibration interval.

### User Defined Uncertainty Measurement Worksheets

- ✓ Automate uncertainties & cmc corrections.
- ✓ Setup Z540.3 decision rules & guard banding.
- ✓ Generate ISO 17025 certificates in a single click.
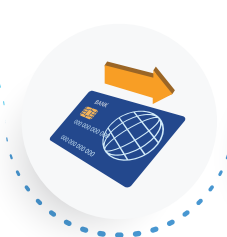
### Traceable Assets & Reference Standards

- ✓ Be audit-ready all the time.
- ✓ Your certificates will auto-populate the calibration standards used.
- ✓ Pull forward and backward traceability reports in a button click.

## Our Delivery Process is Seamless & Straight Forward

### Free Trial

Our consultant will call you, discuss your requirements, and set up your trial account.

### Purchase

We will submit the official proposal and price quote. Delivery will be completed typically within two days from the purchase date.

### Training

All sessions are online and will be tailor-made to your specific requirements. Data migration, branding updates, etc will be done.

### Go Live

As soon as you are ready and confident, we will promote the application to Live. Our team will be there to support you as long as you need us.

Lab Management | Calibration Certificates | Calibration Recalls | Uncertainty Calculations | Fluke Metcal Integration | Job Tracking | Customer Portals | On-Site Calibrations | Audit Logs | Maintenance Mangement（CMMS）

# metquay

Defining outcomes of

# Digital transformation
## in calibration labs

Calibration labs are deeply connected to the legacy processes and systems, and migration to a new system involves monetary and other resource investments. The decision to proceed with digital transformation should be based on a clear understanding of the returns to these investments.

## Preparation of Certificates

Most of the calibration labs allocate at least two people for this task. It is very much possible to fully automate the process. The resources can be allocated to do the calibration process itself, thus enhancing the lab's capacity to accommodate more clients.

## Managing worksheets

Calibration labs usually end up using different excel sheets for each piece of equipment, make and model. Eventually, the lab ends up with too many sheets almost to unmanageable levels. An ideal digital solution will have generic sheets that can be used across multiple scenarios.

## Save time on audit preparation

Lab audits are done every quarter and usually, the lab ends up spending 15 to 20 man-days in that period. Digitization will ensure data required for lab audits are collected and structured in the needed formats at any given point in time.

## Faster turnaround

We at Metquay are observing that our client labs are able to do the delivery in 3 to 4 days, and in many situations, they are able to do same-day delivery. As you are aware, the usual delivery time frame ranges from 10 to 15 days.

## Impactful customer service

What used to be phone calls from customers to get their certificate copies, tracking corrections and revisions, is transformed into a do-it-yourself activity by the customer. This means customers can download the certificates from a secure portal and track revision requests in real-time.

## Repeat business

With digital transformation, it is possible to automatically remind customers well before the due date for the next calibration. This reminder process helps in bringing customers back to the labs.

## Conclusion

By defining clear outcomes that directly impact the cost and revenue, calibration labs will be able to make sure they do not repeat the mistakes made by others. If done with proper vision and planning, digital transformation can really move up the station of your business.