

MARSAL PATIENT CARE & WELLNESS
PRIVACY POLICY

PLEASE READ THIS PRIVACY POLICY AND THE RELATED TERMS OF USE
CAREFULLY BEFORE USING THE WEBSITE

The Website (as defined herein) is operated by Marsal Patient Care & Wellness, LLC (“Marsal”) on its own behalf or in combination with one of its affiliates (“us”, “we” or “our”). This privacy policy (“Privacy Policy”) applies to the use of our Website located at www.marsalpcw.com and any other online and mobile websites operated by Marsal that are related to www.marsalpcw.com (collectively, the “Website”) unless a different policy is provided on a particular site or application in which case such different policy shall govern and control. Marsal may amend this Privacy Policy from time to time without notice by posting the most recent version on the Website.

This Privacy Policy applies to information we collect through the Website, emails, or other electronic messages between you and the Website and does not apply to our collection of information from other sources.

The use of the Website indicates that you have read, accepted, and unconditionally agreed to Marsal’s Privacy Policy and any applicable terms. This Privacy Policy, together with the Terms of Use posted on our Website, set forth the general rules and policies governing your use of our Website. Depending on your activities when visiting our Website, you may be required to agree to additional terms and conditions.

We use your personal information for providing and improving the Website. By using the Website, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms of Use.

Information Collected

We collect information that your browser sends whenever you visit the Website (“Log Data”). This Log Data we collect from you may include:

- Personal information, which includes your name, postal address, email, date of birth, phone number, email, or other information that identifies you as a natural person (“PI”);
- Information about your purchases, including preferences, type of product, quantity, frequency, etc.;
- Information that you provide by filling in forms on our Website, which includes information provided at the time of registering to use our Website, subscribing to our online Website, making orders for products, or requesting further services;
- Information you provide to us when you report a problem with our Website;
- Records and copies of your correspondence (including email addresses) if you contact us;
- Your responses to surveys that we might ask you to complete for research purposes;
- Details of transactions you carry out through our Website or through third-party service providers and of the fulfillment of your orders;

MARSAL PATIENT CARE & WELLNESS
PRIVACY POLICY

- Financial account information, such as debit/credit card details, if you purchase our products;
- Your search queries on the Website; and
- Any other information you voluntarily provide to us.

In addition, we may use third-party services that collect, monitor, and analyze this type of information in order to increase the Website's functionality. These third-party service providers have their own privacy policies addressing how they use such information.

Cookies

To improve our Website, Marsal uses "cookies", similar technologies and services provided by others to display personalized content and appropriate advertising and to store your preferences on your computer.

Cookies are small text files with a small amount of data which may include an anonymous unique identifier. There are two types of cookies – session and persistent. Session cookies are sent to your browser from a website and are deleted when the browser is closed. Persistent cookies retain information for later use until the cookie is set to expire. Persistent cookies are tools used to simplify the process of recording information on the Website.

We use cookies to collect information in order to improve our services for you.

Most web browsers accept cookies automatically. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. The Help feature on most browsers provide information on how to accept, disable, or notify you when receiving a new cookie.

If you do not accept cookies, you may not be able to use some features of our Website and we recommend that you leave them turned on.

Internet Protocol ("IP")

Marsal also collects potential PI like IP addresses for logged in users and for users leaving comments on blog posts or other areas of the Website. Marsal only discloses logged in user and commenter IP addresses under the same circumstances that it uses and discloses PI as described below.

Do Not Track Disclosure

We may not support Do Not Track. Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked.

You can enable or disable Do Not Track by visiting the Preferences or Settings page of your web browser.

Service Providers

MARSAL PATIENT CARE & WELLNESS
PRIVACY POLICY

We may employ third-party companies and individuals to organize and run our Website, to provide the services on our behalf, to perform web-related services and/or to assist us in analyzing how our Website is used. These third parties have access to your PI. The reason is to perform the tasks assigned to them on our behalf and to perform services necessary to operate the Website. However, they are obligated not to disclose or use any PI collected for any other purpose and they will only use your PI in accordance with applicable law.

Communications

We may use your PI to contact you with newsletters, marketing or promotional materials, and other information that may be of interest to you. You may opt out of receiving any or all of these communications from us by following the unsubscribe link, the instructions provided in any email we send, or by sending such request to the following email address: info@marsalpcw.com

Notice Regarding Medical Advice

THIS WEBSITE DOES NOT PROVIDE MEDICAL OR OTHER LICENSED PROFESSIONAL ADVICE. NOTHING STATED OR POSTED ON THIS WEBSITE OR AVAILABLE THROUGH ANY SERVICES ARE INTENDED TO BE, AND MUST NOT BE TAKEN TO BE, THE PRACTICE OF MEDICINE. THE WEBSITE MATERIALS, SUCH AS TEXT, GRAPHICS, IMAGES, AND INFORMATION OBTAINED FROM THIS WEBSITE ARE FOR INFORMATIONAL PURPOSES ONLY. THE WEBSITE IS NOT INTENDED TO BE A SUBSTITUTE FOR PROFESSIONAL MEDICAL ADVICE, DIAGNOSIS, OR TREATMENT. ALWAYS SEEK THE ADVICE OF YOUR PHYSICIAN OR OTHER QUALIFIED HEALTH PROVIDER WITH ANY QUESTIONS YOU MAY HAVE REGARDING A MEDICAL CONDITION. NEVER DISREGARD PROFESSIONAL MEDICAL ADVICE OR DELAY IN SEEKING IT BECAUSE OF INFORMATION YOU HAVE OBTAINED THROUGH THIS WEBSITE. IF YOU THINK YOU MAY HAVE A MEDICAL EMERGENCY, CALL YOUR DOCTOR OR 911 IMMEDIATELY.

Security

Although we do our best to protect your PI, we cannot guarantee the security of your personal information transmitted to the Website. Any transmission of PI is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website.

Consent to Processing

Your information, including PI, may be transferred to and maintained on computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. You understand that the technical processing and transmission of the Website may involve (1) a transmission over various

MARSAL PATIENT CARE & WELLNESS
PRIVACY POLICY

networks and (2) changes to conform and adapt to technical requirements of connecting networks or devices.

If you are located outside of the United States and choose to provide information to us, please note that we transfer the information, including PI, to the State of Ohio in the United States and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Links to Other Websites

Our Website may contain links to other websites that are not operated by us. If you click on a third-party link, you will be directed to that third party's website. We strongly advise you to review the Privacy Policy of every website you visit.

We do not endorse or sponsor other any third-party websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party websites or services.

Children's Privacy

Only persons age 18 or older have permission to access the Website. The Website is not aimed or intended for children under the age of 18. If you are under the age of 18, please do not use the Website. If Marsal discovers that a person under the age of 18 has provided Marsal with any PI, Marsal will use commercially reasonable efforts to delete such persons PI from its systems.

No one under age 18 may provide any information to or via our Website. We do not knowingly collect personal information from children under 18. The Website supports and complies with the Children's Online Privacy Protection Act ("COPPA") and other applicable laws. If you are under 18, do not use or provide any information through the Website, make any purchases through the Website, use any of the interactive or public comment features of the Website, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at info@marsalpcw.com. California residents under 16 years of age may have additional rights regarding the collection and sale of their personal information.

Your California Privacy Rights

If you are a California resident, California law may provide you with additional rights regarding our use of your personal information. To learn more about your California privacy rights, visit [Civil Code Section § 1798.83](#).

MARSAL PATIENT CARE & WELLNESS
PRIVACY POLICY

California's "Shine the Light" law (Civil Code Section §1798.83) permits users of the Website that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to info@marsalpcw.com or write us at: Marsal Patient Care & Wellness, LLC, 225 E. State Route 14, Suite 102, Columbiana, Ohio 44408

Revisions to this Privacy Policy

Marsal reserves the right, in its sole discretion, to modify, update, enhance, discontinue, add, adapt, or otherwise change (a "modification") any term or condition of this Privacy Policy. If you access or use the Website in any way after the Privacy Policy has been modified, updated or changed, you will be deemed to have read, understood, and unconditionally consented to and agreed acknowledge any modifications to the Privacy Policy.

Contact Us

To ask questions or comment about this Privacy Policy and our privacy practices, contact us at:

info@marsalpcw.com

Marsal Patient Care & Wellness, LLC
225 E. State Route 14, Suite 102
Columbiana, Ohio 44408

Severability

In the event that any provision of this Privacy Policy, or part thereof, shall be held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions, or parts thereof, shall not in any way be affected or impaired thereby.

Governing Law and Jurisdiction

This Privacy Policy shall be governed by the laws of the State of Ohio and jurisdiction of Mahoning County. If any provision hereof is in conflict with any federal law or law of the State of Ohio, then any such terms shall be deemed modified to conform to such law without affecting the remaining provisions of this Agreement.

Last modified: August 28, 2020