

LET'S BE READY TOGETHER



At Scottish and Southern Electricity Networks (SSEN), we work hard all year round to keep the power flowing to millions of homes and businesses across northern Scotland and central southern England.

However, sometimes the weather has other ideas. Extreme winter conditions can cause power disruption, so here's our advice on how you can prepare.

Let's be ready together, whatever the weather.



Scottish & Southern
Electricity Networks



READY WITH PRIORITY HELP

If you, or someone you know, needs extra support in a power cut, you can join our Priority Services Register.

This free service ensures that our most vulnerable customers benefit from a dedicated service and receive priority assistance in the event of power disruption.

READY WHEN YOU NEED US MOST

You can join our Priority Services Register if you:

- Are deaf or hard of hearing
- Have a disability
- Live with children under five
- Are blind or partially sighted
- Have a chronic illness
- Use medical equipment/aids reliant on electricity
- Are over 60

If you're unsure whether or not you qualify, contact us to discuss your circumstances.



To find out more and to join our Priority Services Register, visit:
ssen.co.uk/priorityservices



Or call us on
0800 294 3259



If you use a text phone,
you can reach us on
0800 316 5457

TIPS TO HELP YOU BE **READY**

If you know that adverse weather is on the way, or we've told you that we need to turn off your power to carry out planned maintenance, here are some tips for how you can prepare for a power cut:

- Keep a torch and batteries within easy reach
- Keep an analogue phone you can plug in handy (these can work without electricity but a lot of modern digital phones won't)
- Make sure your mobile phone is charged
- Keep a note of important numbers – including the **105 power cut number**

Let's be ready together, whatever the weather.

READY AT THE TOUCH OF A BUTTON

If bad weather – or anything else – interrupts your power supply, let us know so that we can help you as soon as possible. Contacting us is easy:



Visit us at
szen.co.uk/ready-together



For a power cut
Call 105



Follow us at
szencommunity



Download and use our free
Power Track app

With our Power Track app you can report and track any power disruption in your area and be kept up-to-date with restoration times.



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