**Owner/Guardian Information:**

Owner First Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Last Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ City: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_\_\_\_

1st Contact Phone #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 2nd Contact Phone #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Referred By: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Vet Name/Clinic: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Vet Phone Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Pet Information:**

Pet Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 2nd Pet Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Breed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 2nd Pet Breed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Color: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Circle: Male Female Color: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Circle: Male Female

Date of Birth/Age: \_\_\_\_\_\_\_\_\_\_ Size/Weight: \_\_\_\_\_\_\_ Date of Birth/Age: \_\_\_\_\_\_\_\_\_\_ Size/Weight: \_\_\_\_\_\_\_\_

Health/Behavior Notes: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Health/Behavior Notes: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Has your pet ever bitten someone? Circle: Yes No Has your pet ever bitten someone? Circle: Yes No

**Store Policies:**

* Owner must disclose any pre-existing pet health conditions and abnormal behavior prior to the appointment
* Pets are booked at scheduled time intervals. Please arrive with your pet ON TIME to prevent delays in our daily grooming process. **Grooming can take roughly 3-4 hours depending on our day. We will call 20 minutes before your pet is ready to be picked up.** For the last dog, you will have up to 45 minutes from the time we call you to pick up. All dogs must be picked-up by the end of the business day. $5 will be charged every 10 minutes for late pickup. We close when the last dog leaves.
* Less interruptions help us to check out the dogs quicker. **Please *do not* stop back in the store until you are called**. If you have timing concerns, please let us know before making the appointment.
* Grooming prices vary depending on breed, size, coat condition, behavior, haircut type, length of time required for haircut, etc. Please note that grooming prices can change during the grooming process.
* We will call you if we:
  + cannot brush out all your pet’s mats safely/humanely, and must shave them down to remove the mats.
  + notice any health concerns during grooming that was not previously noticed/mentioned by you.
  + find fleas/ticks on your pet and must charge for treatment.
* Safety is our priority. **If your pet gets overly stressed or possibly aggressive during any part of the grooming process, we will not risk their or our safety.** Our goal, then, is not about style, but keeping your pet clean and comfortable. If we cannot perform the majority of the services on a pet, we will only charge for the services rendered. We do not groom aggressive pets.

**Cancellation Policy:**

* You have 12 hours before your appointment to cancel or reschedule.
* No shows will be charged $25 at their next appointment.
* Last minute cancellations will be asked to prepay ½ fee.
* If you have 3 cancellations at the last minute or have 3 no shows, you will no longer be invited to return.

**As owner/guardian:**

* My pet(s) are actively current on his/her RABIES, DISTEMPER (DAPP) and BORDETELLA vaccinations. I will also forward vaccinations as they get updated in the future.
* I hold Marie’s Pet Grooming harmless from damage, loss or claims arising from known or unknown pre-existing conditions of my pet, which include but are not limited to: illness, previous injury, skin or coat conditions, medical conditions, flea/tick bites, or senior age.
* I authorize Marie’s Pet Grooming to act as my agent in the event where emergency vet care is needed if I am not available for contact, and I agree to pay costs that are not due to groomer negligence.
* I understand that if my pet has mats/knots, there may be underlying irritation, redness, or skin infections that may have existed prior to grooming and cannot be seen until after removing the mats. Marie’s Pet Grooming is not held responsible for these conditions or risks involved in mat removal. Any vet costs due to these are at my expense.
* I may be held liable for any pet bites that require medical treatment and for any property damage caused by my pet. I am responsible for damage of my pet’s own belongings or any self-inflicted injuries caused by my pet.
* This agreement is valid for ALL pets that I currently own and will own in the future.

Print Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_