**Owner/Guardian Information:**

 First Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Last Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_City/State: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Zip: \_\_\_\_\_\_\_\_

1st Contact Phone #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 2nd Contact Phone #: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Referred By: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Vet Name/Clinic: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Vet Phone Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Pet Information:**

Pet Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 2nd Pet Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Breed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 2nd Pet Breed:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Color: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ Circle: Male Female Color: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ Circle: Male Female

Date of Birth/Age: \_\_\_\_\_\_\_\_\_\_ Size/Weight: \_\_\_\_\_\_\_ Date of Birth/Age: \_\_\_\_\_\_\_\_\_\_ Size/Weight: \_\_\_\_\_\_\_\_

Health/Behavior Notes: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Health/Behavior Notes: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Store Policies:**

* Owner must disclose any pre-existing pet health conditions and abnormal behavior.
* Pet are dropped off at scheduled times, however, since every dog has different needs, we cannot guarantee a SPECIFIC pick-up time. Grooming usually takes 2-4 hours depending on many factors out of our control. Please know we are working with sharp equipment on moving animals –for everyone’s safety, we need to work at our own pace. We will call 20-30 minutes before your pet is done. Less interruptions help us to check out the dogs quicker- please do not stop back in the store until you are called. If you have timing concerns, please let us know before making the appointment.
* Grooming prices vary depending on breed, size, coat condition, behavior, haircut type, and length of time taken for grooming. Prices can change at any time during the grooming process.
* We will call you if:
	+ we cannot brush out all your pet’s mats safely or humanely, we must shave him/her down to remove the mats.
	+ we notice any health concerns during grooming that was not previously noticed/mentioned by you.
	+ we find fleas/ticks on your pet, and must charge for treatment.
* Safety is our priority. If your pet gets overly stressed or possibly aggressive during any part of the grooming process, we will not risk him/her nor our staff to get hurt. Our aim then is not about style, but to keep the pet clean and comfortable. If we cannot finish the groom, we will charge for services done.
* Please be on time for your appointment. If you “no show/no call” we will collect a deposit for the next groom.
* We close when the last dog leaves. All dogs must be picked-up by the end of the business day. If your pet is our last appointment, we require you to pick up within 30 min of our call. If the pet is not picked up within 30 minutes, a boarding fee will be charged.

As owner/guardian:

* My pet(s) are actively current on his/her RABIES, DISTEMPER (DAPP) and BORDETELLA vaccinations.
* I hold Marie’s Pet Grooming harmless from damage, loss or claims arising from known or unknown pre-existing conditions of my pet, which include but are not limited to: illness, previous injury, skin or coat conditions, medical conditions, flea/tick bites, or senior age.
* I authorize Marie’s Pet Grooming to act as my agent in the event where emergency vet care is needed if I am not available for contact, and I agree to pay costs that are not due to groomer negligence.
* I understand that if my pet has mats/knots, there might be underlying irritation, redness, or skin infections that may have existed prior to grooming and cannot be seen until after removing the mats. Marie’s Pet Grooming is not held responsible for these conditions or risks involved in mat removal. Any vet costs due to these is at my expense.
* I am held liable for any pet bites that require medical treatment and for any property damage caused by my pet. I am responsible for damage of my pet’s own belongings or any self-inflicted injuries caused by my pet.
* This agreement is valid for ALL pets that I currently own and will own in the future.

Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_