

CUNY leverages CoreView to deliver Microsoft 365 to 243,000 students and more than 40,000 staff and faculty



The City University of New York is the nation's largest urban public university, a transformative engine of social mobility that is a critical component of the lifeblood of New York City.

Founded in 1847 as the nation's first free public institution of higher education, CUNY today has seven community colleges, 11 senior colleges and seven graduate or professional institutions spread across New York City's five boroughs, serving over 243,000 undergraduate and graduate students and awarding 55,000 degrees each year.

CoreView helps CUNY IT staff increase Microsoft 365 controls and empower users

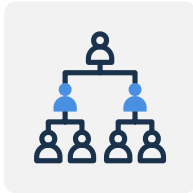
CUNY is the largest urban university system in the United States. While they've successfully grown and expanded their operations and number of campuses over the years, they recently began seeking a Microsoft 365 management vendor who could help them boost automation and security, enhance delegation, and address demand for Microsoft applications and services.

The Challenge

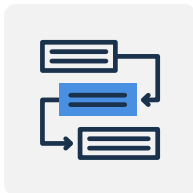
CUNY wanted to give each of their campuses control over their users – to increase efficiencies – but they didn't want to sacrifice security or increase IT workloads in the process. CUNY manages 700,000 mailboxes of all types; from service accounts to shared mailboxes, across current and former students, staff and faculty. "CUNY needed a way to augment and extend Microsoft's native tools to enable secure delegation of administrative functions. CoreView provides us with that capability," said James Haggard, the University's Deputy Chief Information Officer.

"We are honored that CUNY trusts CoreView to help control and optimize every aspect of Microsoft 365 administration," said Shawn Lankton, CEO of CoreView. "We have deep Microsoft 365 expertise, which allows us to focus on helping CUNY manage licenses and tenants, automate manual tasks and empower all users to get the most value from their investment."

The Solution



Tenant segmentation: With CoreView, CUNY can create virtual tenants – divided and organized by campus, college, department, location, institution. Next, they add role-based access control (RBAC) to delegate privileges that let the IT team better serve the unique requirements of each campus.



Automation: With CoreView's automation of basic tasks – from security initiatives to change actions – CUNY has been able to better protect their tenants and campuses. For example, CUNY ran nearly 4,000 automated change actions through CoreView in a single week, freeing up IT resources to focus on other projects.



Expertise: CoreView hosts ongoing educational sessions with CUNY's IT team and leaders, guiding them through Microsoft 365 capabilities and ensuring they are getting the most from their investment. With CoreView, the CUNY IT team can scale to meet growing demand while ensuring their environment is secure and compliant every step of the way.

CoreView is the #1 Microsoft 365 management platform, delivering powerful tenant segmentation, license management, governance, and workflow automation capabilities to IT teams who are transforming the way they run their Microsoft stack.

With CoreView, organizations can control complexity and costs, optimize administration, resolve security and compliance issues automatically, and empower their IT teams and workforce.

The Results

By using CoreView Virtual Tenants™, CUNY has consolidated campus administration into a single pane of glass which has allowed them to enhance data security and restrict access to admin centers on a true “as needed” basis. With CoreView Custom Actions, CUNY is able to hardcode naming conventions into group creation, ensuring consistency critical across any distributed organization.

To learn more about CoreView's customers, visit www.coreview.com/our-customers