

Capability Statement



SUMMARY: Ridge Thomas Group is a leading Service-Disabled Veteran-Owned, Woman-Owned, Minority Small Business Entity specializing in a broad range of cost-effective end-to-end Information Technology & Cyber Security support services, Healthcare Supply-chain solutions and Professional services including staffing and consulting.

COMPANY OVERVIEW

Ridge Thomas Group (RTG) is a professional services company that provides strategy, custom information technology, information security, healthcare, consulting, digital, technology, operations and R&D services. RTG provides 30 years experience building government and enterprise data solutions, ranging from business process optimization, mission-critical software systems to leading clinical and surgical teams with a concentration on supporting the objectives and initiatives of the Federal Government. We also boast of a unique but timely expertise of healthcare compliance and infection control risk management skill which has been so important for organizational management during the COVID-19 pandemic.



QUALITY COMMITMENT

RTG is committed to establishing, maintaining, and improving internal processes and controls to provide qualified personnel, products and services for all clients. Our goal is to ensure project success and total continuity of services in satisfying all applicable requirements. We achieve this through continual improvement of everything we do.

CORE COMPETENCIES

INFORMATION TECHNOLOGY / CYBER SECURITY CAPABILITIES:

- Cyber Security & Information Assurance Support
- Data Center Operations & Network Engineering
- Database Management & Business Intelligence
- DevSecOps
- Disaster Recovery Solutions
- Enterprise Application Development & Maintenance
- Network Operations Center (NOC) / Security
- Penetration Testing
- Program & Project Management
- Requirements Definition & Tracking
- Satellite Telecommunications
- Server Management
- ServiceDesk & HelpDesk Services
- Systems Administration
- Testing & Quality Assurance
- Vulnerability Assessments

HEALTHCARE SOLUTIONS:

- Medical Supply Manufacturing & Distribution
- Medical Staff Augmentation
- Medical and Surgical Best Practices
- Quality Assurance Consulting & Implementation
- Health and Wellness Solution
- Medical Informatics
- Health Risk Management
- GreenTech Air Purification Systems

NAICS

518210 - Data Processing, Hosting, and Related Services	541720 - R & D in the Social Sciences and Humanities	339113 -Surgical Appliance and Supplies Manufacturing
541330 - Engineering Services	541990 - All Other Professional, Scientific, and Technical Services	423450 - Medical, Dental, and Hospital Equipment and Supplies Merchant Wholesalers
541430 - Graphic Design Services	561110 - Office Administrative Services	425120 - Wholesale Trade Agents and Brokers
541511 - Custom Computer Programming Services	541611 - Admin. Mgmt. and General Mgmt. Consulting Services	541611 - Administrative Management and General Management Consulting Services
541512 - Computer Systems Design Services	541612 - Human Resources Consulting Services	561311 - Employment Placement Agency
541513 - Computer Facilities Management Services	623110 - Nursing Care Facilities (Skilled Nursing Facilities)	611430 - Professional and Management Development Training
541519 - Other Computer Related Services	541690 - Other Scientific and Technical Consulting Services	

CORPORATE PROFILE

UEI: FE6MS6LWSGM5 CAGE Code: 8F4S0

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Certifications:
✓ SBA Woman-Owned Small Business Certified
✓ Service-Disabled Veteran-Owned Small Business
✓ MBE / DBE, SBE Certified
✓ CMMI SVC Level 3 Certified
✓ ISO 9001: 2015 Certified

GOVERNMENT CLIENTS



PAST PERFORMANCE

ENTERPRISE INFORMATION TECHNOLOGY & CYBER SECURITY SERVICES / HEALTH IT & MEDICAL SOLUTIONS



#HE125418P301

(DOD - DODEA) Information Technology Enterprise Services & Data Management Support (Sub.)

- Task Area 1: Network Administration.
- Task Area 2: Cyber Security & System Administration.
- Task Area 3: SharePoint Developer & SAS Data Support.

RTG configured, deployed, optimized, and maintained network segregation, filtering, and security on network equipment as business requirements dictate. We managed network failover solutions, network device management solutions, network monitoring solutions. RTG IT Help Desk Staff provided an on-time response and essential support through an automated trouble ticketing system – “Remedy” to respond to service tickets submitted to an assigned queue.



#75D30120C07367

(CDC) Support for Cloud Tools and Data Improvement Services for IT Data Modernization (Sub.)

RTG develops and manages the cloud infrastructure to support scientific research, informatics, and public health programs of the CDC. Our support enables the National Center for Injury Prevention and Control (NCIPC) reduce redundancy, ensure data security, optimize technology investments, and driving compliance as well as systems interoperability. Our ‘Cloud Center of Excellence’ services and solutions include:

- Data modernization.
- Developing interoperable and portable environments that are ready for hybrid and multi-cloud implementations.
- Legacy applications migration and the development of new user-friendly interfaces for existing applications.
- Securing cloud assets by implementing policies and tools to protect virtualized IPs, applications and data, ensuring full compliance with all federal, HHS, CDC and, 508 policies.
- Best practices documentation, training and knowledge transfer of IT systems, tools, and services.



#FA481917C2002

(US Air Force) Facility Information Management/Information Technology Support (Sub.)

RTG provided all management and labor resources essential to Facility Information Technology Management in supporting the 325th Medical Group (325MDG). Our System Analyst and Helpdesk Technician supported the networking architecture, performed the project work strictly adhering to all applicable DOD laws, regulations, Headquarters Air Force standards, base/installation instructions, and best commercial practices. RTG established and applied performance metrics to provide great insight into our performance when they align to the desired outcomes of a contract and effectively measure the work, tasks, and activities required to meet those desired outcomes. Metrics will include quality, deliverable timeliness, schedule/cost performance, customer feedback, and ability to meet 325 MDG’s project objectives. We leverage our integrated program management team to streamline measurement and reporting and to provide real-time visibility to the Government.



#75D30121F12448

(CDC) Enhancement, Development, Maintenance, and Interoperability of Medical Coding Systems (RTP) Services (Sub.)

RTG provides planning, design, development, integration, and information management services to support the National Center for Health Statistics, Division of Vital Statistics (NCHS DVSS). The scope of the project included the development and maintenance of the National Vital Statistics System (NVSS), principally the mortality demographics and medical coding, fetal death, and birth components.

- Enhancement, Development, Maintenance, and interoperability of Medical Coding Systems.
- AI and ML implementations used to:
 - Speed up the development cycles.
 - Managed complex digitization processes to reduce the need for manual task coders.
 - Increased accuracy of data for the NVSS and associated medical components.
- Support the national surveillance system, identifying trends, reporting, and developing data visualizations models for internal and external users.



(US NAVY) SPAWAR & NASA INFORMATION ASSURANCE (Sub.)

RTG provided STIGs/Information Assurance Control in support of SPAWAR San Diego and Stennis Space Center, MS joint Littoral Battle Space Sensing (LBS) Autonomous Underwater Vehicle (AUV) program. All underwater vehicle was used by Navy Special Operations and Cyber Command. Through knowledge of Department of Defense’s IA Control Program, its associated Security Technical Implementation Guide (STIG) and how to apply the DoD STIG to RHEL Linux & Windows 7 Pro systems our team:

- Contributed to systemically improving security controls over information and information systems (as informed by both departmental and OIMT evaluations and assessments).
- Provided security operations to monitor continuously the status of security infrastructure in a proactive nature.
- Contributed to improving security controls over information and information systems within individual department/branch IT security programs and specific information systems.
- Instrumental in assisting the PMO achieve Approval to Operate (ATO).



#FA520920P0047

(US Air Force) IT Project Management and IT Systems Analysis Support (Yokota AB, Japan) (Sub.)

RTG provides all personnel and supervision necessary to perform Information Technology (IT) Project Management and IT Systems Analysis Support for the 374th Communications Squadron, Plans & Resources Flight (374 CS/SCX) at Yokota Air Base, Japan and Defense Information Systems Agency (DISA) in Japan. Our support services include:

- IT Project Management | IT Assets Maintenance Support | Construction Project Support
- Systems Acquisition Support | ISP/OSP Support | Systems Requirement Support | Systems Planning Support

PAST PERFORMANCE

ENTERPRISE INFORMATION TECHNOLOGY & CYBER SECURITY SERVICES / HEALTH IT & MEDICAL SOLUTIONS



#75D30122F15737

(CDC) FHIR-based API Implementation and Software Development to ease implementation and support testing of FHIR-based interoperability for NVSS (Sub.)

RTG supports the NCHS to collect, analyze, and disseminate these data to create the National's official vital statistics - a critical component of the national health information system. As a technical partners, RTG helps to modernize the technology infrastructure of the United States vital statistics system by moving all states from outdated paper-based systems to web-based systems integrated with electronic health records and public health information systems, and by re-engineering the NCHS automated coding system:

- Provide software maintenance and support for Software packages (Canary, VRDR Dot NET, VRDR Java, and VRDR.Messaging).
- Provide all 57 jurisdictions with Connectathon12 and testing support, where information systems vendors/contractors can test the interoperability of their products/solutions in a structured environment with peer vendors, and NCHS developers.
- New features development; O&M Maintenance of software code and documentation
- Assistance to jurisdictions to implement FHIR-based exchange using the VRDR and Vital Records Messaging IG, and associated tools
- Training and user support & Project Management



#FA877113M0002

(US Air Force) Deliberate and Crisis Action Planning and Execution Segments (DCAPES) (Sub.)

RTG performed requirements analysis, requirements development, case development and documentation of the work, including requirements database management. Our efforts also helped sustain LOGFAC which is a Web-enabled application developed to support Operations and Logistics planning staffs at HQ Air Staff, Major Command (MAJCOM), Air Components and Unit levels.



(BrightSpring Health Services) Cyber Security Services (Sub.)

BrightSpring Health Services is the leading provider of complementary home- and community-based health services for complex populations in need of specialized and/or chronic care. RTG provided a comprehensive cyber security service for the BrightSpring managing over 40,000 endpoint devices across all 50 states. **OKTA:** Building OKTA integration for MFA needed; Documenting existing configuration; Clean up scripts for audit compliance and account grooming; Okta – migrate to / offer Okta as single source of IAM (AD Domainless authentication). **SEIM:** McAfee & SPLUNK system clean up; Standardization for services/systems being captured in SEIM. **INCIDENT RESPONSE:** Document; Vulnerability Management; Policy review and harmonization; Tenable SC / IO evaluation and consolidation; Proofpoint tuning



(CDC) Health IT and Informatics Services (Sub.)

- Monitoring and Evaluating Vaccination Coverage and Exemptions among School Children - #75D30122C13288
- DSR Technical and Scientific Support SR/NCEZID/OD - #75D30120C07317
- Prescription Drug Overdose (PDO) Data Management and Consultant Support - HHSD200201691580C
- CDC Mozambique Informatics Services - #HHSD200201563320C
- Violence Against Children Surveys (VACS) - #HHSD200201588149C



#20342320C0008

(Arm Forces Retirement Home) Medical Staffing and Support for AFRH in Gulfport, MS (Sub.)

RTG provides staffing support services and medical personnel including Medical Scheduler, Medical Officer- Physician, Podiatrist, Nurse Practitioner, Dentist, Dental Hygienist, Psychologist, Optometrist positions to the Gulfport Community Wellness Center and other Healthcare areas located at the Armed Forces Retirement Home in Gulfport, MS.



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(US Air Force) Certified Medical Professional – 42nd Medical Group, Maxwell AFB & 96th Medical Group, Eglin AFB (Sub.)

- RTG provides Pharmacy Technicians, Family Medical Physicians, Licensed Practical Nurses, Nurse Practitioners, Medical Laboratory Technicians, Dieticians, Clinical Social Workers and Registered Nurses to support the 42nd Medical Group Medical Center, Maxwell AFB.
- RTG provides Biomedical Engineering Technician, Pathology Technician, Mental Health Technician, Gastroenterology RN, Anesthesiologist Pain Management, and Transitional Care Coordinator positions to support the 96th Medical Group Hospital and Medical Facilities at Eglin AFB.



#36C24721C0117

(Veterans Affairs) Nursing Services for Carl Vinson VAMC and Outpatient Clinics (Sub.)

RTG provides Registered Nurse and Licensed Practical Nurse Services in accordance with the specifications contained herein to beneficiaries of the Carl Vinson Veterans Affairs Medical Center and Outpatient Clinics.



#15BNAS20PVNP10757

(Department of Justice) Federal Bureau of Prisons (Prime)

RTG provided Medical Supply Chain Distribution service to the Federal Bureau of Prisons, Department of Justice.