

Consumer Data Privacy Policy Eating Disorders Training Australia

We value your privacy

Thank you for visiting **Eating Disorders Training Australia** an online portal for our business. We respect and protect the privacy of our users. This privacy policy tells you how we collect and use information.

Privacy Policy

Eating Disorders Training Australia, ABN: **88 409 629 840** (“us”, “we”, or “our”) recognises the importance of your privacy and respects your right to control how your personal information is collected and used.

We are an APP Entity as defined in the *Privacy Act 1988* (Cth) (the “Act”). This privacy policy is aligned with the Australian Privacy Principles as set out in the Act and describes the way that we may collect, hold and disclose personal information. This Privacy Policy applies to our websites, www.eatingdisorderstrainingaustralia.com.au and www.edta.podia.com which are operated by us, and to the products and services (professional development, trainings, workshops, workbooks, resources) provided by us.

Collection of personal information

In order to provide our services to you, we may collect personal information, such as your contact details, including your name, address, email address and contact phone number, your business or company name; and your payment and billing information (including credit card details), which is used to bill you and process payments for the services or products that you purchase. We may also collect details of conversations we have had with you or any other information relevant to us.

We automatically collect through our sites and services, information that is often not personally identifiable, such as the website from which visitors came to our sites, IP address, browser type and other information relating to the device through which they access the sites. We may combine this information with the personal information we have collected about our customers.

Use and Disclosure

Personal information collected by us will generally only be used and disclosed for the purpose it was collected. This includes maintaining your account and contact details, providing you with our products and services and processing payments. We may disclose your personal information to third parties or contractors who are integral to the provision of our services.

We may from time to time use personal information for another purpose where it would be reasonably expected by you or if permitted by the Privacy Act, including to effectuate or enforce a transaction, procuring advice from legal and accounting firms, auditors and other consultants.

We may also use and share aggregate or non-personally identifying information about clients for market analysis, research, marketing or other purposes. We will not disclose, sell, share or trade your personal information to any third parties unless we first receive your consent.

Access and accuracy

You can access and/or correct information we hold about you at any time by contacting us. We will respond to your request for personal information within a reasonable time.

Storage and security

We will take reasonable steps to protect your personal information from misuse, loss, unauthorised access and modification or disclosure. We use commercially reasonable physical, technical and administrative measures to protect personal information that we hold, including, where appropriate, password protection and encryption.

Despite taking appropriate measures to protect personal information used and collected by us, please be aware that no data security measures can guarantee 100% security all of the time. We cannot guarantee the security of any information transmitted to us via the internet and such transmission is at your risk.

If we no longer require the use of your personal information, we will take reasonable steps to destroy or permanently de-identify it.

Personal information may be stored electronically through third party data centres, which may be located overseas, or in physical storage at our premises or third-party secure storage facilities.

You are solely responsible for the maintaining the secrecy of any passwords and other account information pertaining to our platform, apps or services.

Data Breach Notification Scheme

If we have reason to suspect a data breach has occurred, we will undertake an assessment in accordance with the Notifiable Data Breach Scheme. If we determine there has been an eligible data breach, we will notify you as soon as reasonably practicable.

Third-party websites

At times, our sites may contain links to other, third-party websites. Any access to and use of such linked websites is not governed by this Privacy Policy, but, instead, is governed by the privacy policies of those third-party websites. We are not responsible for the information practices of such third-party websites.

Marketing emails

We may send you direct marketing emails and information about products,, services, training opportunities, supervision or resources that we consider may be of interest to you. These communications will only be sent via email and in accordance with applicable marketing laws, such as the Spam Act 2004 (Cth) as you consented to upon registering for our services. If, at any time, you would like to stop receiving

these promotional emails, you may follow the opt-out instructions contained in any such email. If you opt-out of receiving emails or promotions from us, we still may send you email about your account, your account or any services you have requested or received from us, or for other customer service purposes. We do not provide your personal information to other organisations for the purposes of direct marketing.

If you receive communications from us that you believe have been sent to you other than in accordance with this Privacy Policy, or in breach of any law, please contact us using the details provided below.

Consent to international transfer

We may transfer your Personal Information to organisations in other countries. Recipients may include our related entities or employees, external service providers such as administration providers or information technology providers such as cloud storage and data processing. We only transfer information where we reasonably believe that the recipient is legally or contractually bound to principles that are substantially similar to the Australian Privacy Principles.

Changes to this policy

We may change this Privacy Policy from time to time. Any updated versions of this Privacy Policy will be posted on our site – you should check periodically to review our current Privacy Policy, which is effective as of the effective date listed above. Your continued use of any of our sites and services constitutes your acceptance and understanding of the Privacy Policy as in effect at the time of your use. If we make any changes to this Privacy Policy that materially affect our practices with regard to the personal information we have previously collected from you, we will endeavour to provide you with notice in advance of such change by highlighting the change on the site, or where practical, by emailing customers. This policy current as of **25/02/2025**.

Complaints and Enquiries

If you have any questions or complaints regarding privacy, or if at any time you believe we may have wrongfully disclosed your personal information or breached our privacy policy, please contact us via email info@eatingdisorderstrainingaustralia.com.au.

If you are not satisfied with our response you are entitled to contact the Office of the Australian Information Commissioner, by phoning 1300 363 992 or writing to the Director of Complaints, Office of the Australian Information Commissioner, GPO Box 5218, Sydney NSW 1042.