

COMPASSIONATE PROVIDER CARE AGENCY

Direct Care Staff Person Training Instruction Guide

Here at Compassionate Provider Care Agency we ensure that all staff are trained and certified prior to working as a caregiver. Below are instructions on how to complete the personal training course and competency test. Once passing the test please print or email (info@cprocareagency.com) your certificate.

Step 1: Go to services.dpw.state.pa.us/pch_comptest/

Step 2: Navigate through the “Explore Modules” tab. Read and understand each tab carefully prior to taking the exam

Step 3: Take the test!

Employees will not start employment with Compassionate Provider Care Agency until this Training and Competency Test is completed and certificate is turned in to Compassionate Provider Care Agency. As patient’s conditions or health status may change, Compassionate Provider Care Agency requires all staff to stay up to date at all times with trainings. A mandatory quarterly training will be required for all personals hired by Compassionate Provider Care Agency. Date of additional trainings will vary depending on employment date. Please see Office Manager for dates.