

LT FENCING CO.
LIFETIME WORKMANSHIP WARRANTY
(Original Purchaser Only – Texas)

This document explains LT Fencing Co.'s Lifetime Workmanship Warranty, what it covers, what it does not cover, and how to request service.

1. WHAT "LIFETIME" MEANS

For purposes of this warranty, "Lifetime" means a period of up to fifteen (15) years from the date of substantial completion. This reflects the expected service life of a properly maintained residential fence under normal conditions.

This warranty applies only while the fence:

- remains at the original installation address,
- is owned by the original purchaser, and
- has not been altered or repaired except by LT Fencing Co.

This warranty is not transferable and ends if the property is sold or transferred.

2. WHAT IS COVERED

This warranty covers installation workmanship only.

If a fence or gate fails to function as intended due to an installation error performed by LT Fencing Co., we will repair or correct the workmanship defect.

Examples may include:

- posts failing due to improper setting method (not soil movement)
- fence sections loosening due to improper fastening or assembly
- gate sagging or latch misalignment caused by installation error

Please note:

If your warranty claim is approved, LT Fencing will only repair the area for which the warranty claim has been filed. Other parts of the fence that have not been approved under warranty work will not be repaired by crews while on site without management's approval.

LT Fencing Co. determines the appropriate repair method.

3. WARRANTY TERM BY COMPONENT

Fence Structure (All Fence Types):

- Lifetime workmanship warranty (up to 15 years)

Gates:

- Standard privacy and chain link gates: 5 year workmanship warranty
- Custom gates: 5 years workmanship warranty

Gate warranties do not cover routine adjustments, normal wear, soil movement, or abuse.

4. WHAT IS NOT COVERED

This warranty does not cover issues caused by conditions outside of installation workmanship, including:

Environmental & Site Conditions:

- wind, storms, hail, flooding, fallen trees or limbs
- soil movement, settling, erosion, washout, or drainage issues
- standing water or sprinkler saturation around posts

Wood & Material Characteristics:

Wood is a natural product and may be installed “green.” Normal characteristics include warping, twisting, bowing, shrinking, cracking, splitting, checking, knot holes, and color variation. These are not workmanship defects.

Damage or Interference:

- pets, livestock, children, or third parties
- lawn equipment, vehicles, or accidental impact
- landscaping, irrigation, pool, concrete, or utility work
- neighbor disputes or boundary changes

Alterations:

Any modification, adjustment, repair, removal, or relocation performed by anyone other than LT Fencing Co. immediately voids this warranty.

5. REQUIRED OWNER MAINTENANCE

This warranty applies only if the fence is properly maintained, including:

- maintaining proper grading and drainage
- preventing constant moisture or sprinkler exposure
- avoiding chemical exposure (fertilizer, pool chemicals, etc.)
- performing basic gate lubrication and upkeep

Failure to maintain the fence voids this warranty.

6. MATERIALS

This warranty covers workmanship only. Materials are covered solely by manufacturer warranties, if any. LT Fencing Co. does not provide a lifetime materials warranty.

7. WARRANTY SERVICE PROCESS

To request warranty service, Owner must:

1. Submit a written request on www.LTFENCE.build/warranty
2. Provide photos and/or video sufficient to evaluate the issue
3. Disclose any changes to site conditions since installation

LT Fencing Co. does not dispatch crews for warranty concerns without photos/video unless pre-approved by management.

A \$350 inspection/service call fee may be required:

- If the issue is confirmed as a covered workmanship defect, the fee will be waived or credited
- If the issue is non-warranty, the fee applies and paid repair options may be offered

8. LIMITATION OF REMEDY

LT Fencing Co.'s obligation under this warranty is limited to repair or correction of covered workmanship defects. Replacement of materials is not guaranteed and may require Owner to pay material costs.

We do not guarantee the fence will remain perfectly level, plumb, or unchanged over time due to natural conditions.

9. GOODWILL / COURTESY REPAIRS

Repairs performed outside warranty coverage are courtesy only and:

- do not extend or restart the warranty
- do not create future obligations
- do not constitute an admission of defect

10. GOVERNING TERMS

This warranty is governed by and incorporated into LT Fencing Co.'s Standard Terms & Conditions and governed by Texas law.

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