



Reservation and Cancellation Policy

Reservations:

Nightly reservations may be made using the Online Booking Feature at www.eagleslandingrvpark.com. Click the Book Now button and follow the prompts.

Nightly reservations made there will be accepted up to six months prior to your desired arrival date. Nightly reservations are limited to 29 nights. If you would like to stay longer AT THE NIGHTLY RATE, book 29 nights on line and then request an extension at the office when you check in. We will extend your reservation at that time, based on availability, and at the nightly rate.

All reservations are required to be secured by a credit card. A \$15 NON-REFUNDABLE deposit will be charged to your card at that time. That deposit will be applied to any remaining balance and charged to your credit card the morning of your scheduled arrival.

Nightly reservations for stays beginning tonight only can be made by calling our office at [\(850\) 537-9657](tel:850-537-9657). If we do not answer, leave a voice mail. We will call you back. Missed phone calls that do not leave messages will not be returned. We will book your reservation over the phone based on availability. You will need to provide your credit card information, which we will use to charge the full amount of your reservation, NON-REFUNDABLE.

Monthly Reservations: We work from a waiting list for monthly sites. To be added to our waiting list, please go to www.eagleslandingrvpark.com. Click the "Book Now" button and follow the prompts for "Monthly Reservations". You will be asked to fill out a form with your contact information. You will not be asked for credit card information at that time. We will add your information to our waiting list. When a monthly site becomes available, we will book it to the first person on the waiting list who commits to it when we call. At the time of booking an actual monthly reservation, you will need to provide your credit card information. Your card will be charged a deposit of \$100 at the time of booking. The balance of your first months' rent will be charged to your credit card at check in. Your monthly due date will be the monthly anniversary of your arrival date. Your monthly rent will be charged to your credit card on that date each month.

All No Shows: If you do not show up and you failed to notify us in compliance with our Cancellation Policy stated below, the deposit charged on your credit card will not be refunded, AND your credit card will be charged the amount for a one night stay at the nightly rate on your reservation.

Cancellations:

Nightly reservations: Cancellations may be made by calling us at [\(850\) 537-9657](tel:850-537-9657) by no later than 2pm two days prior to your reserved arrival date. If we do not answer, you must leave a voice mail requesting the cancellation. The deposit of \$15 that was charged to your card at the time the reservation was booked will be applied to the cancellation fee of \$15. In other words, the deposit will not be refunded, and you would not owe anything else for that reservation.

Cancellations made after 2pm two days prior to your reserved arrival date you will be charged for 1 nights' stay, plus your deposit will be applied to the \$15 cancellation fee.

Monthly reservations: Cancellations made at least 14 days prior to your reserved arrival date will be charged a cancellation fee of \$15 and the remaining balance of your deposit will be refunded to the credit card you used to make the reservation. For cancellations made less than 14 days prior to your reserved arrival date your deposit will not be refunded.

Early Departures:

Nightly reservations: If you choose to leave earlier than the time you have paid for, you will be charged one extra night plus a \$15 cancellation fee. The balance of what you have paid in will be refunded to the credit card you used when you made your reservation.

Monthly reservations: No adjustments or refunds will be given if you choose to leave earlier than the current month for which you have paid.