



Dear Valued Customer,

Important Notice: Cockroach Awareness and Prevention

At **Civil Pest Control**, we are committed to maintaining a clean and comfortable living environment for everyone in your building. Addressing pest issues, especially **cockroach activity**, is a collaborative effort. We need your help to effectively identify signs of these pests and take simple, preventive steps to eliminate potential issues.

How to Identify Cockroach Activity

Early detection is key to successful pest control. Look out for these signs:

- **Sightings:** The most obvious sign is seeing a cockroach, especially at night. Cockroaches are typically **nocturnal** and hide during the day. If you see one during daylight hours, it could indicate a large infestation.
- **Droppings:** Cockroach droppings resemble **small, black or brown specks**, often compared to ground pepper or coffee grounds, depending on the species and size. You'll usually find them in areas where they hide or feed, like inside kitchen drawers, cabinets, or behind appliances.

- **Smear Marks:** On horizontal surfaces or wall-floor junctions, especially in humid areas, you might find **brown or dark, irregular smear marks** left by large numbers of cockroaches moving around.
- **Egg Casings (Oothecae):** Cockroaches lay their eggs in protective casings called **oothecae**. These are small, dark, elongated capsules that can often be found glued to surfaces in hidden areas.
- **Odor:** A heavy infestation often produces a noticeable, **musty, oily, or stale odor** that can taint food and surfaces.

Tips for Eliminating Cockroach Activity

Cockroaches are primarily attracted to **food, water, and shelter**. By eliminating these attractions, you significantly reduce the risk of an infestation.

1. Sanitation and Food Storage

- **Clean Up Immediately:** Wipe up spills and crumbs right away. **Never** leave dirty dishes in the sink overnight.
- **Secure Trash:** Use bins with **tight-fitting lids** and dispose of garbage daily. Do not let trash sit inside your apartment.
- **Store Food Properly:** Keep all food, including pet food and dry goods like cereals and flour, in **airtight containers**. Do not leave open food containers or bags on counters.
- **Clean Appliances:** Regularly clean behind and underneath your stove, refrigerator, toaster, and microwave to remove grease and food debris.

2. Moisture Control

- **Fix Leaks:** Cockroaches need water to survive. Promptly report any leaky faucets, pipes, or running toilets to building management for repair.
- **Dry Up:** Ensure wet areas like sinks, tubs, and showers are dried after use. Don't leave standing water.
- **Ventilation:** Use exhaust fans in kitchens and bathrooms to reduce humidity.

3. Reducing Entry and Hiding Spots

- **Seal Gaps:** If you notice cracks or crevices around pipes, walls, or under sinks, please report them. Cockroaches can squeeze into tiny spaces.
- **Clutter Control:** Reduce clutter, especially cardboard boxes, newspapers, and bags, as these provide ideal hiding places for pests.

What to Do If You See Signs of Cockroach Activity

If you observe any of the above signs, please report the activity to building management **immediately** so that Civil Pest Control can schedule an inspection and treatment.

When reporting, please be specific about:

1. **Where** you saw the cockroach (kitchen, bathroom, bedroom, etc.).
2. **When** you saw it (time of day).
3. **How many** you saw.

Your cooperation is vital to protecting the health and well-being of the entire community. By working together, we can keep our building pest-free.

Sincerely,

The Team at Civil Pest Control