



Electron Feeder (eFeeder)

User Guide

eMAM Version 6.0

Notice

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Introduction to eFeeder

eFeeder is a desktop application built using electron framework for *Windows* and *Mac* machines. It allows secure ingest, categorization, and tagging of assets into the eMAM system. This native eFeeder enables you to upload files from your PC to any ingest location. With no restrictions on the file number and size, users can either drag & drop and upload the content or use the eFeeder buttons to add a set of files/folders for ingest. This eFeeder application supports direct S3, HTTP, FTP, SMB/CIFS/NFS and UDP upload. It also has a built-in dashboard to monitor the real-time progress of uploads and an option to resubmit the failed entries. The eFeeder has several other useful features, such as simultaneous bulk upload, folder upload, metadata insertion, tagging, and assigning the contents to appropriate categories or projects etc. Users can tag content and specify folder and category locations. One installed, eFeeder app can be registered to point to different eMAM systems.

Get Started: Install eFeeder

You can download and install eFeeder on your machine from *eMAM Director*>*My Account*>*Apps* page by following the steps below:

1. Login to the **eMAM Director** interface.
2. Click on the **Settings** green radial button and then click on **My Account**.

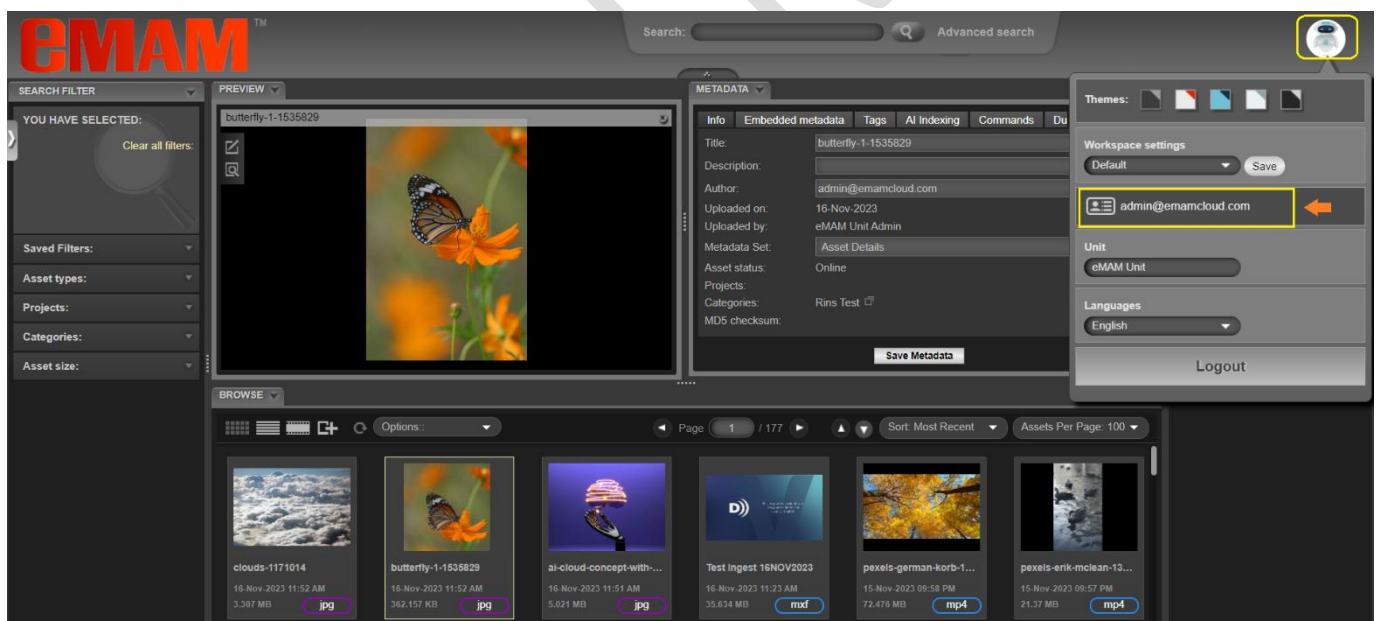


Figure 1- Settings> My Account

3. In the *My Account* page, on the left-hand side, click on the **Apps** tab to access the apps available for download.

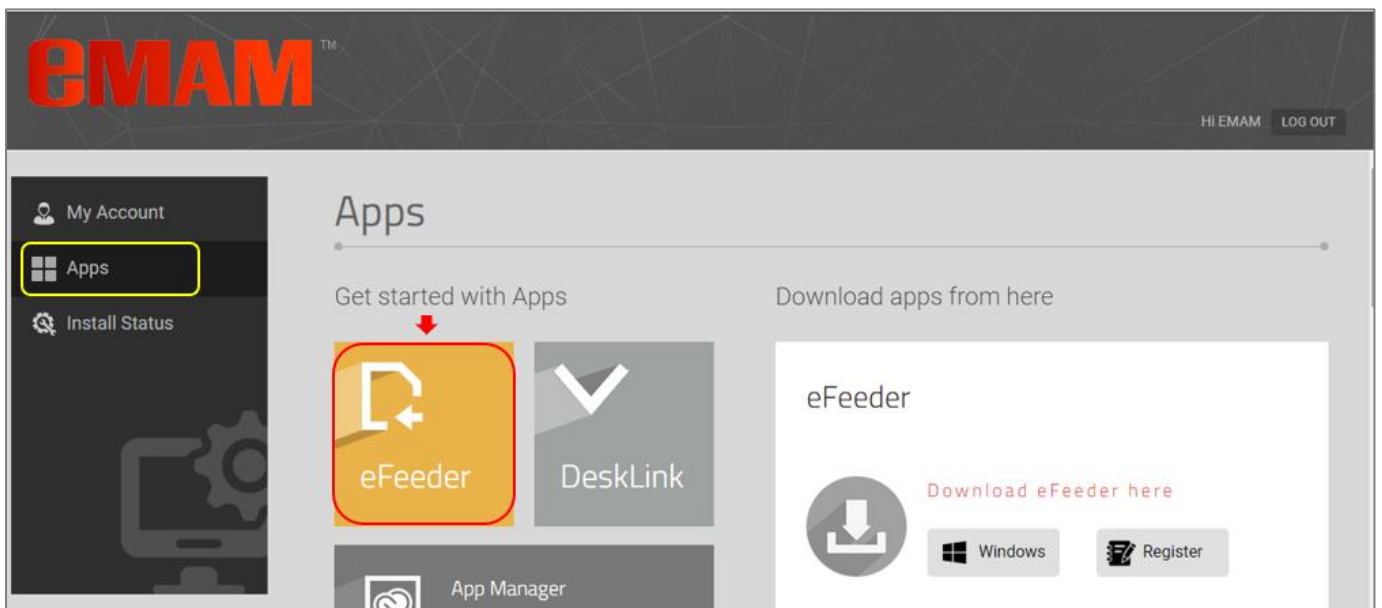


Figure 2- My Account > Apps

4. Now click on the **eFeeder** icon.

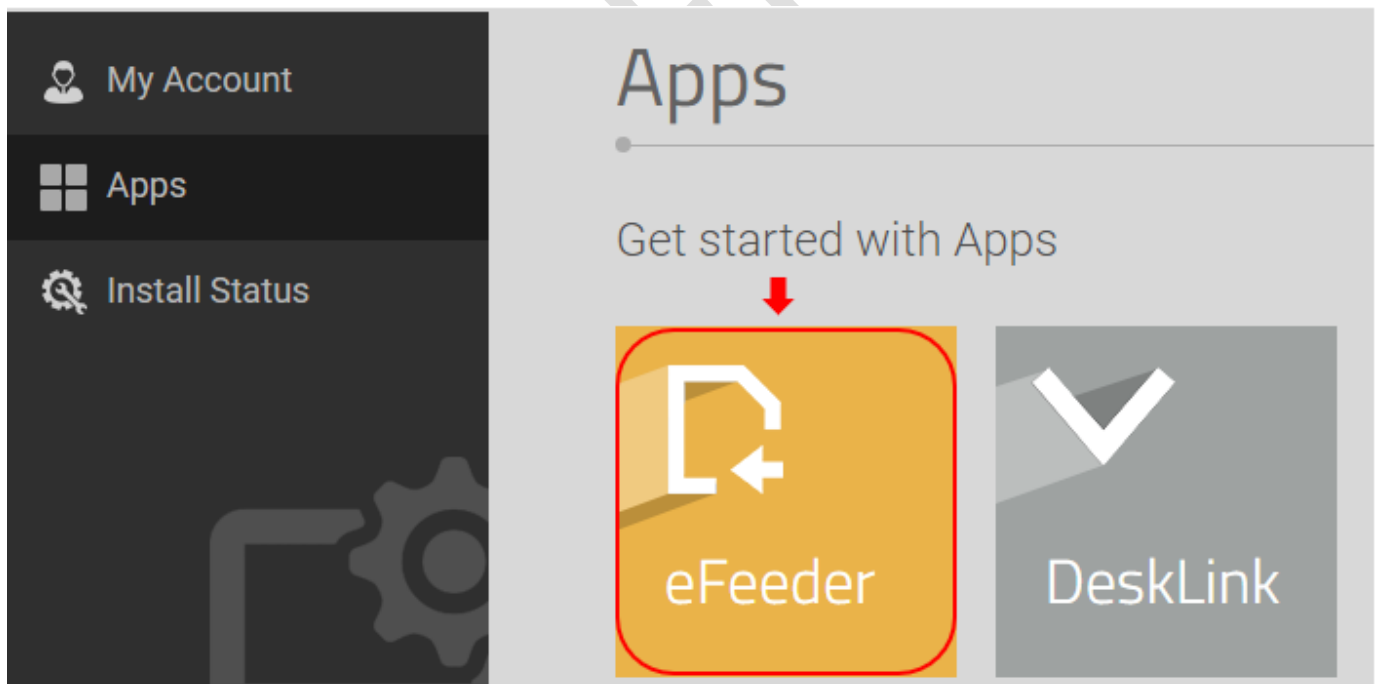


Figure 3- Apps>eFeeder

Windows

A. Download

5. Then on the right-hand side of the page, click on the **Windows** button to begin the file download process for windows machine.

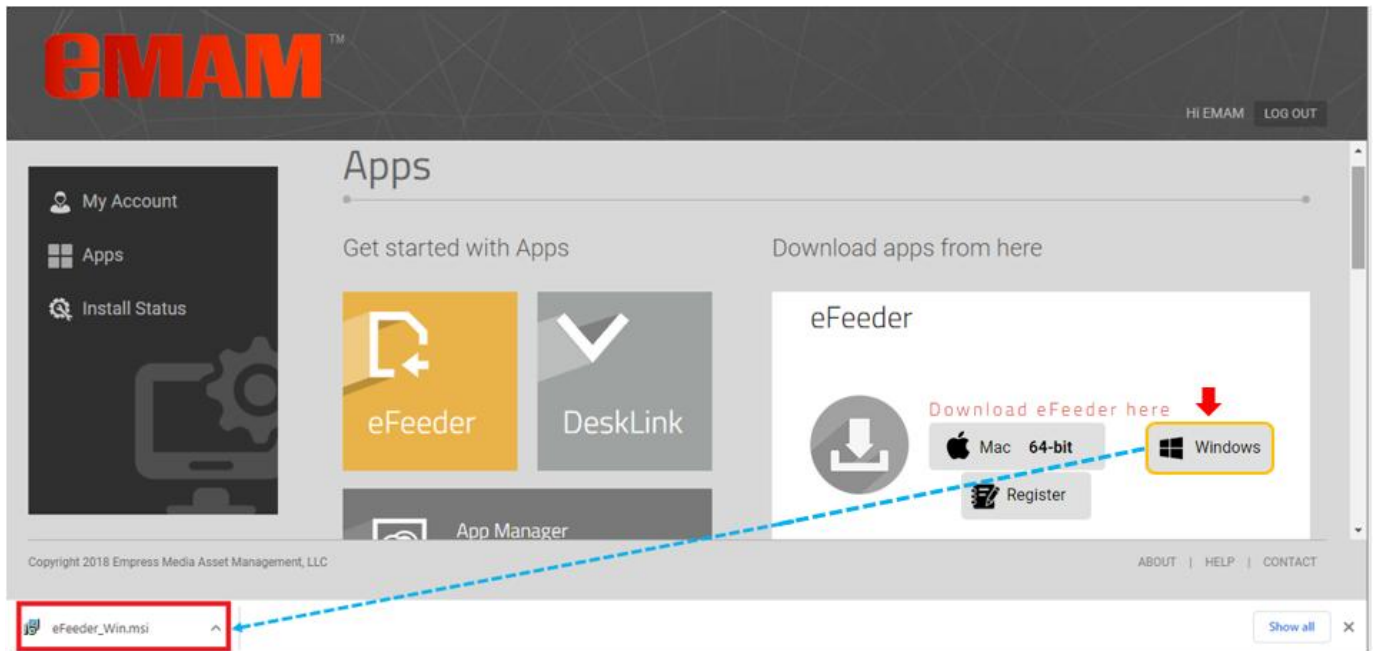


Figure 4- Click on Windows

6. Run the **eFeeder_Win.msi** file downloaded on your machine. In the **eFeeder Wizard setup** window, click on **Next**.

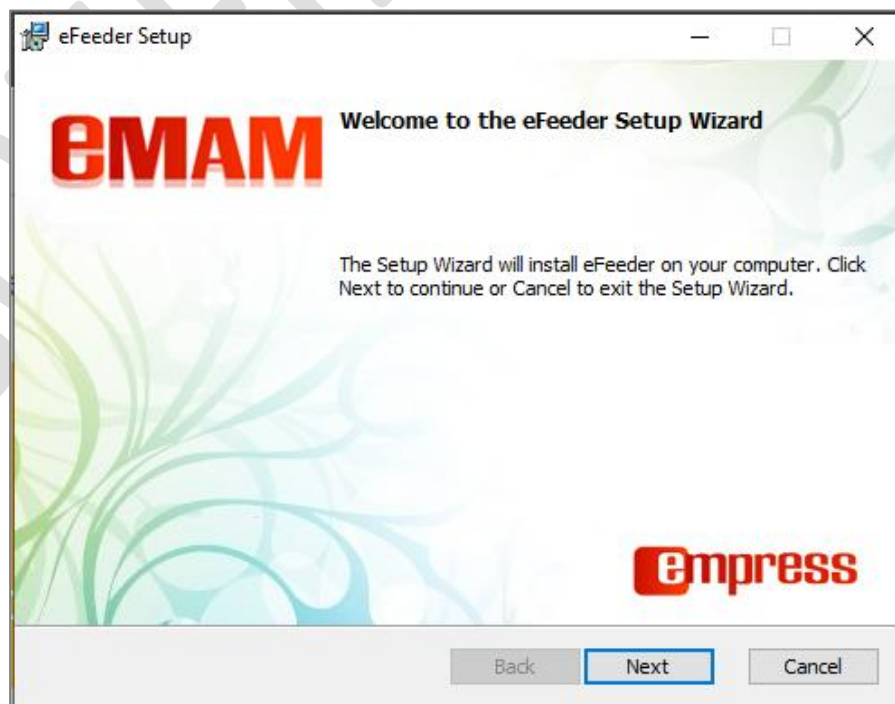


Figure 5- eFeeder Setup Wizard- click Next

7. The **eFeeder** installation begins after you give permission to download it on your machine.

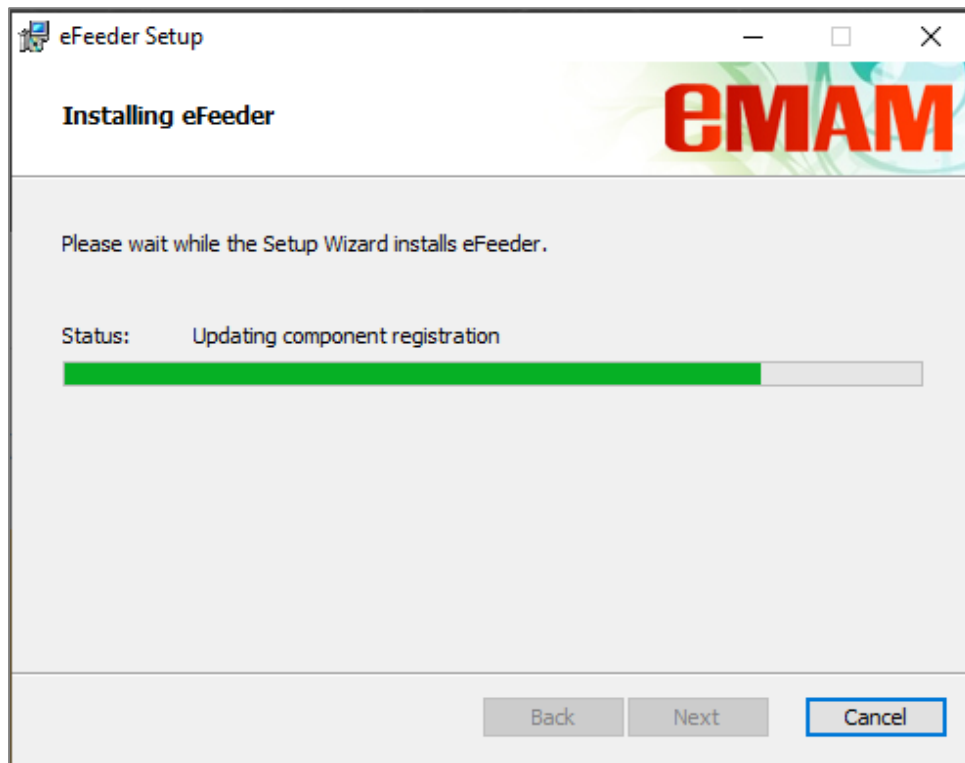


Figure 6- Installing eFeeder

8. After the installation is complete, click on **Finish**.

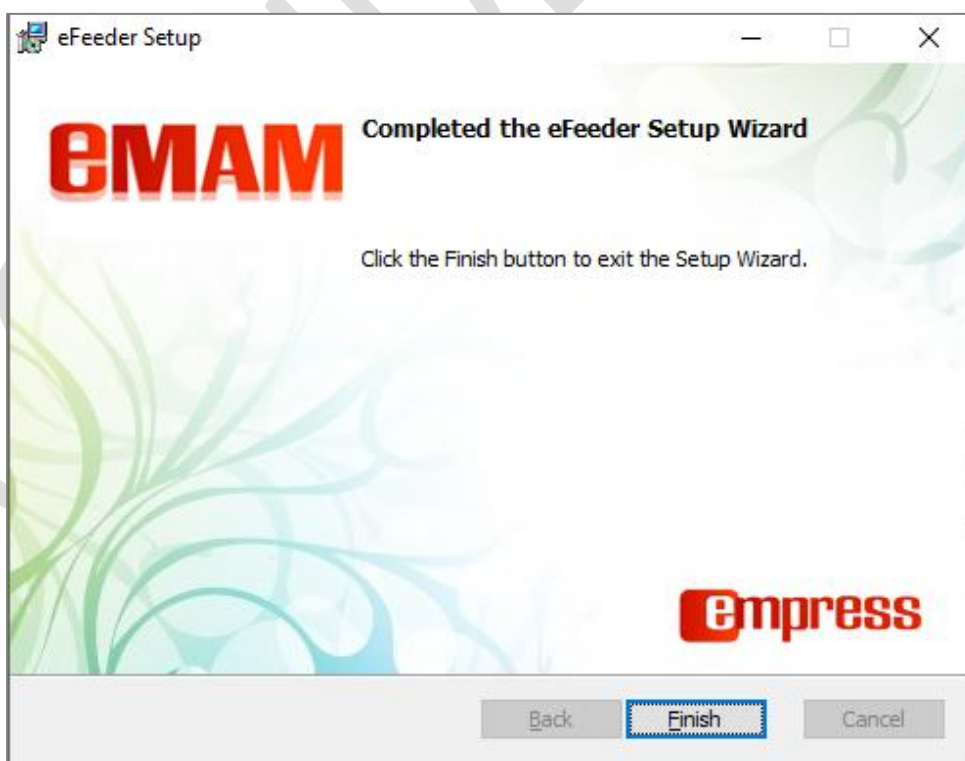


Figure 7- eFeeder- Click on Finish

9. **eFeeder** is successfully installed on your desktop with the icon below.



Figure 8- eFeeder Desktop icon

B. Register eFeeder

10. When you try to launch **eFeeder** from your desktop, the message below appears to first register the eFeeder.

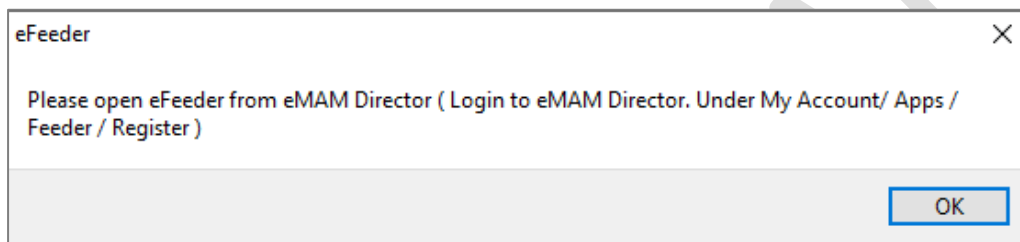


Figure 9- Notification to first register the eFeeder to a server.

11. Again, go the **eMAM Director** interface, **Settings>My Account>Apps>eFeeder> Register**. Note: eFeeder needs to be registered for each server. Click on **the Register** button to register the eFeeder to this server.

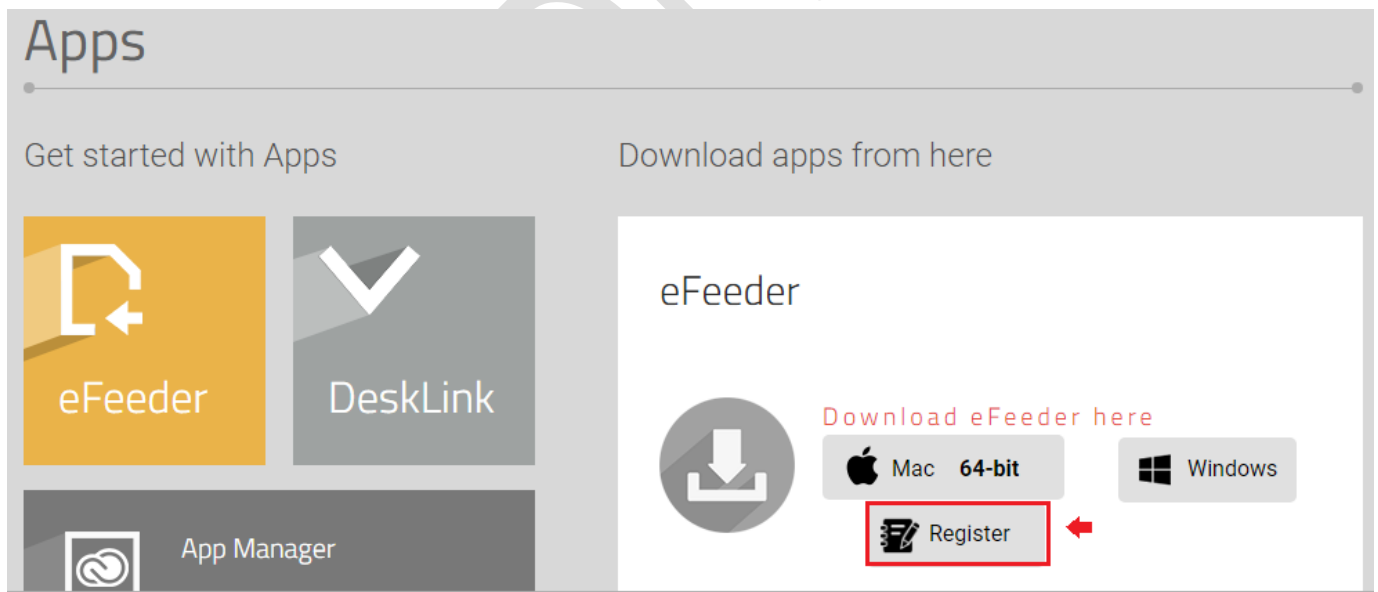


Figure 10-My Account page- Click on eFeeder icon and then Register button

C. Open eFeeder (Windows)

12. Click on **Open eFeeder**.

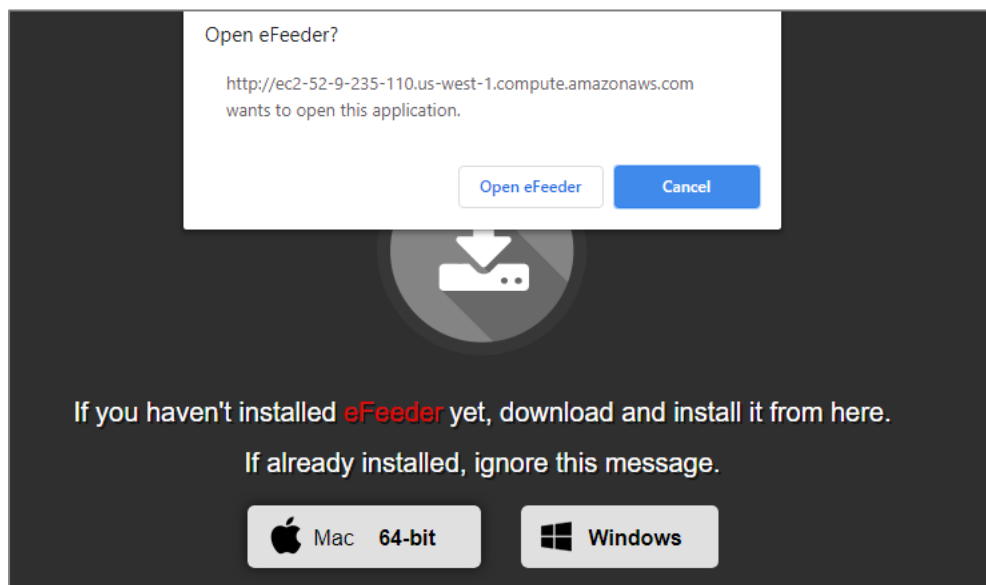


Figure 11- Click on Open eFeeder

13. eFeeder app opens up (as shown below).

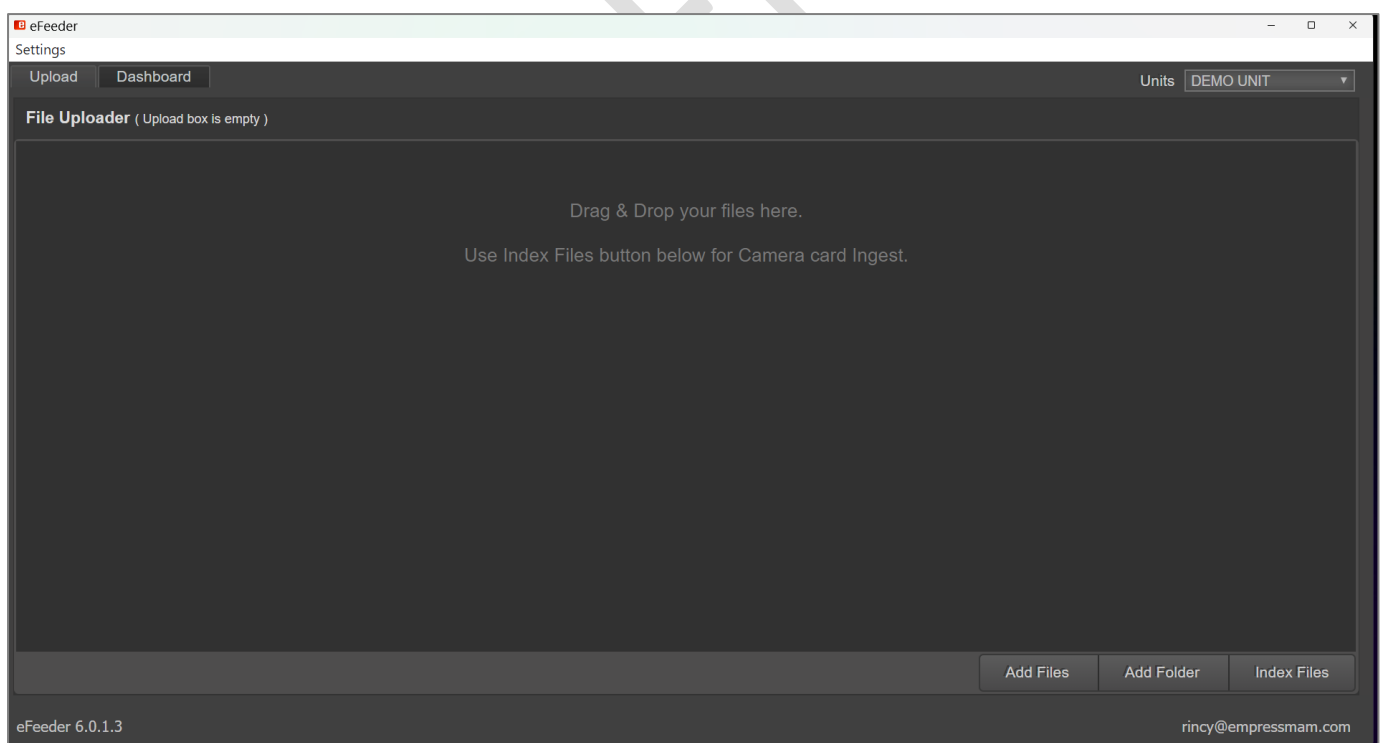


Figure 12-eFeeder app opens up in Windows machine.

Mac

A. Download

1. For your MAC machine, click on the **MAC** button to download the .dmg file.

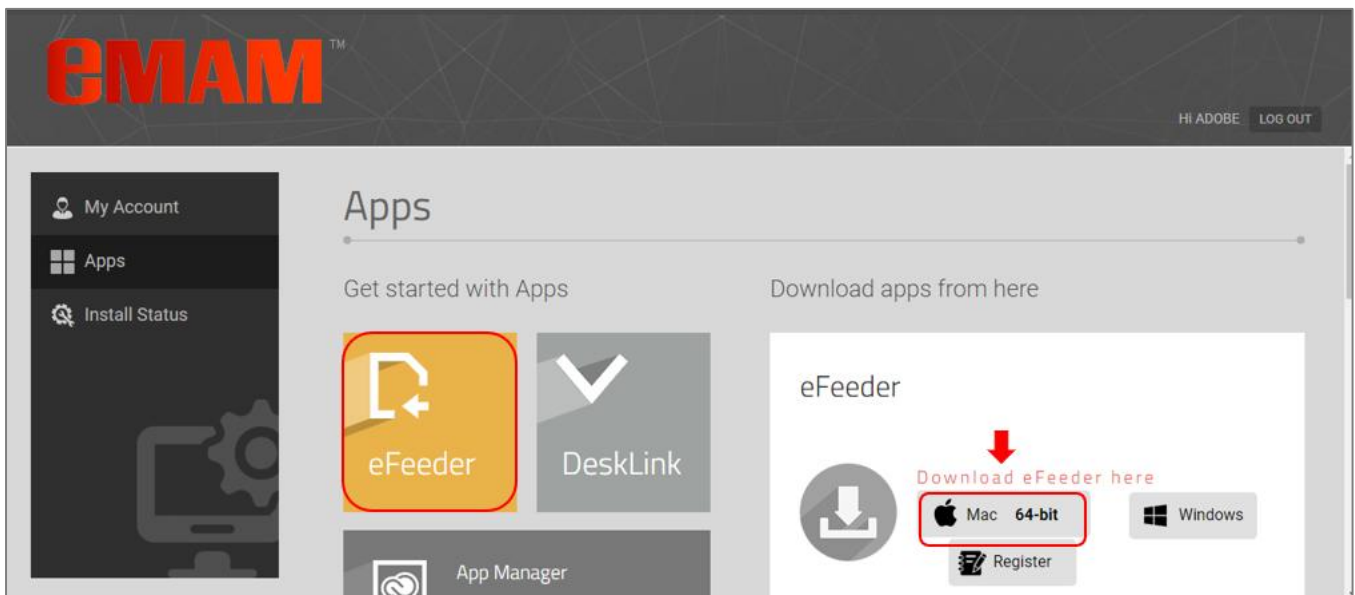


Figure 13- Click on Mac

2. Click on the downloaded .dmg file to open it.

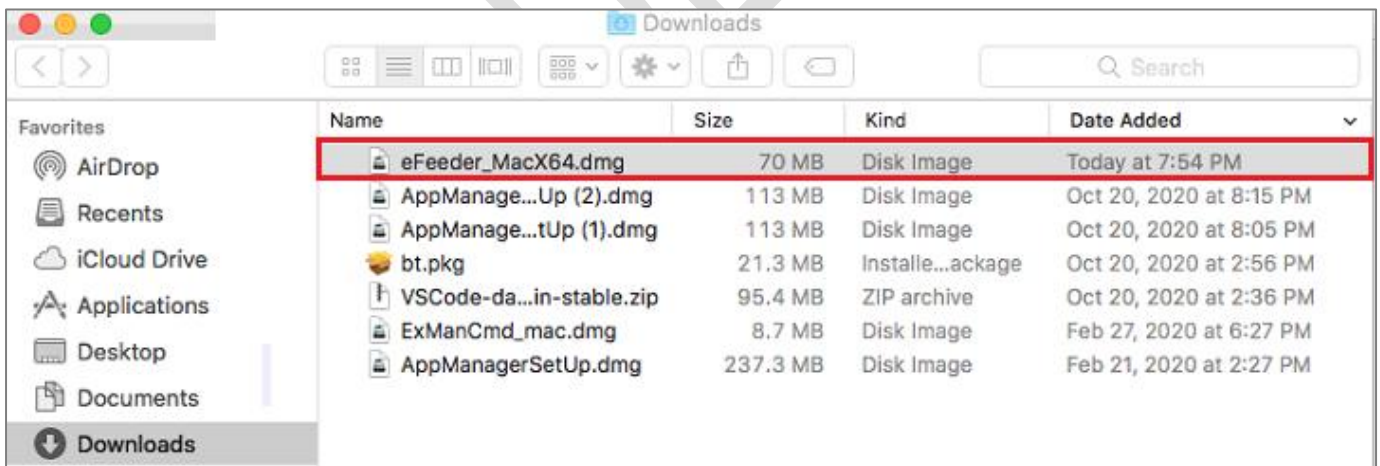


Figure 14- eFeeder (Mac) click on the downloaded file

- Now drag the **eFeeder** icon to the **Applications** folder.

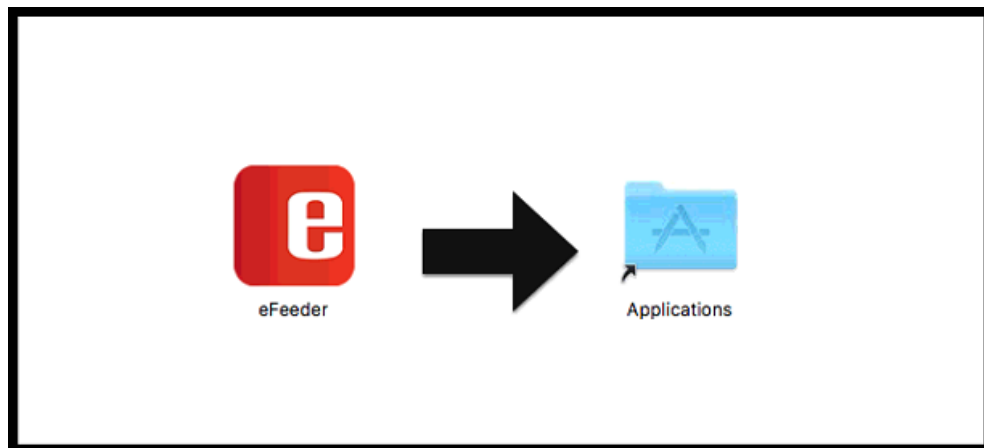


Figure 15- eFeeder (Mac) Drag eFeeder to Applications folder

B. Register eFeeder

- When you click on **eFeeder**, below message appears to first register the eFeeder.

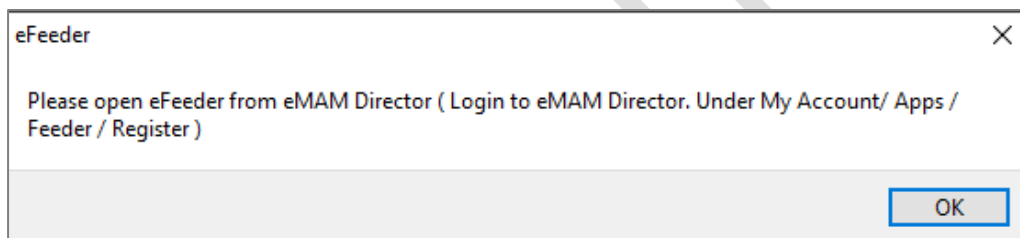


Figure 16- eFeeder (Mac) Notification to first register the eFeeder to a server.

- Again, go the **eMAM Director** interface, **Settings>My Account>Apps>eFeeder> Register**. Note: eFeeder needs to be registered for each server. Click on the **Register** button to register the eFeeder to this server.

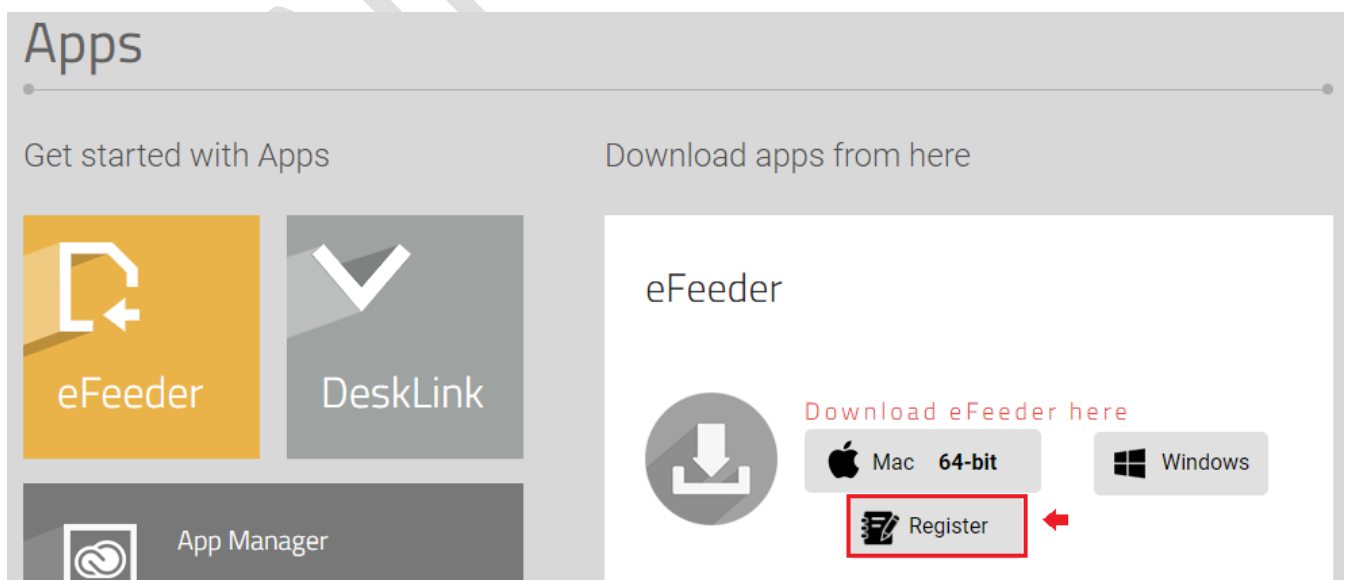


Figure 17- eFeeder (Mac) My Account page- Click on eFeeder icon and then Register button

C. Open eFeeder (Mac)

6. Click on **Open eFeeder**.

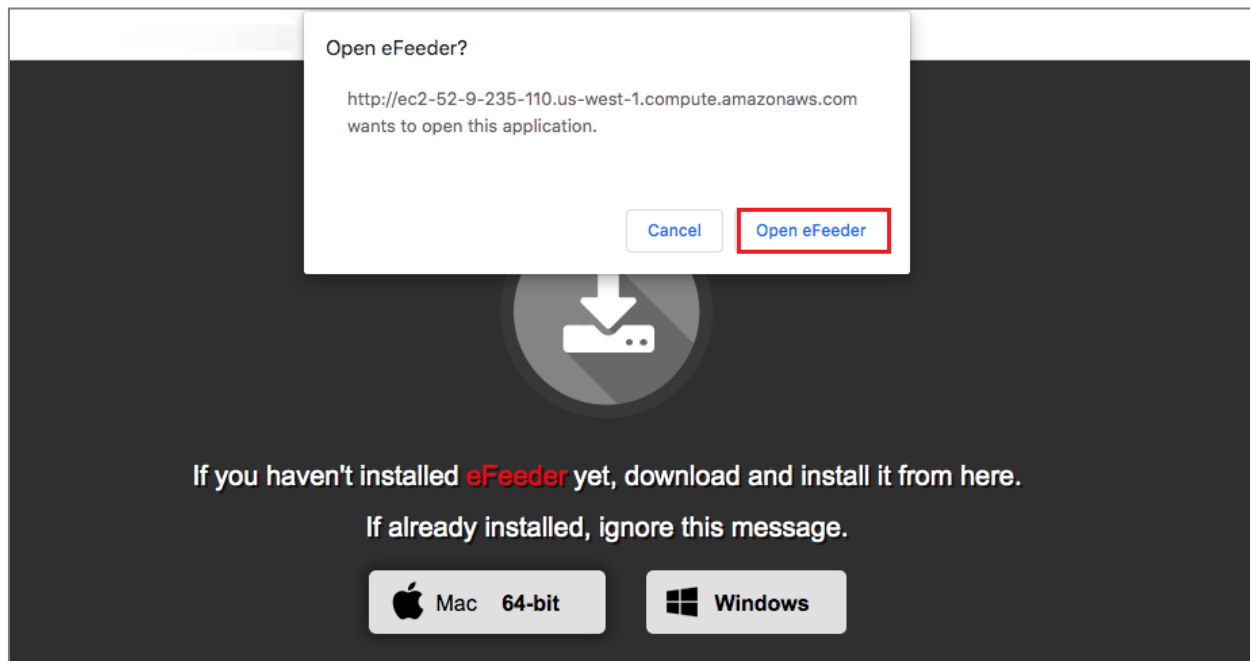


Figure 18- eFeeder (Mac) Click on Open eFeeder

7. eFeeder app opens up (as shown below).

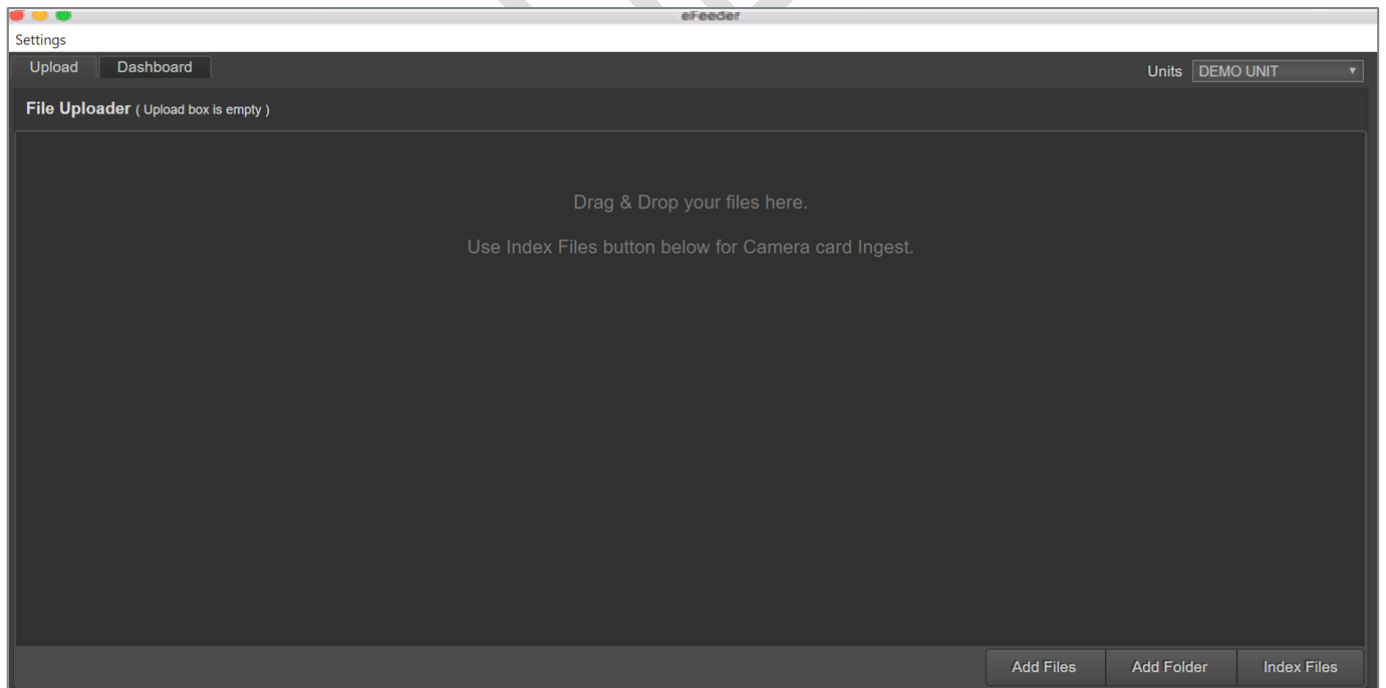


Figure 19- eFeeder app opens up in Mac machine.

Overview of the eFeeder

Shown below is the **eFeeder** homepage page launched on a *Windows* machine. Various tabs, buttons and their features are explained in detail in the following sections.

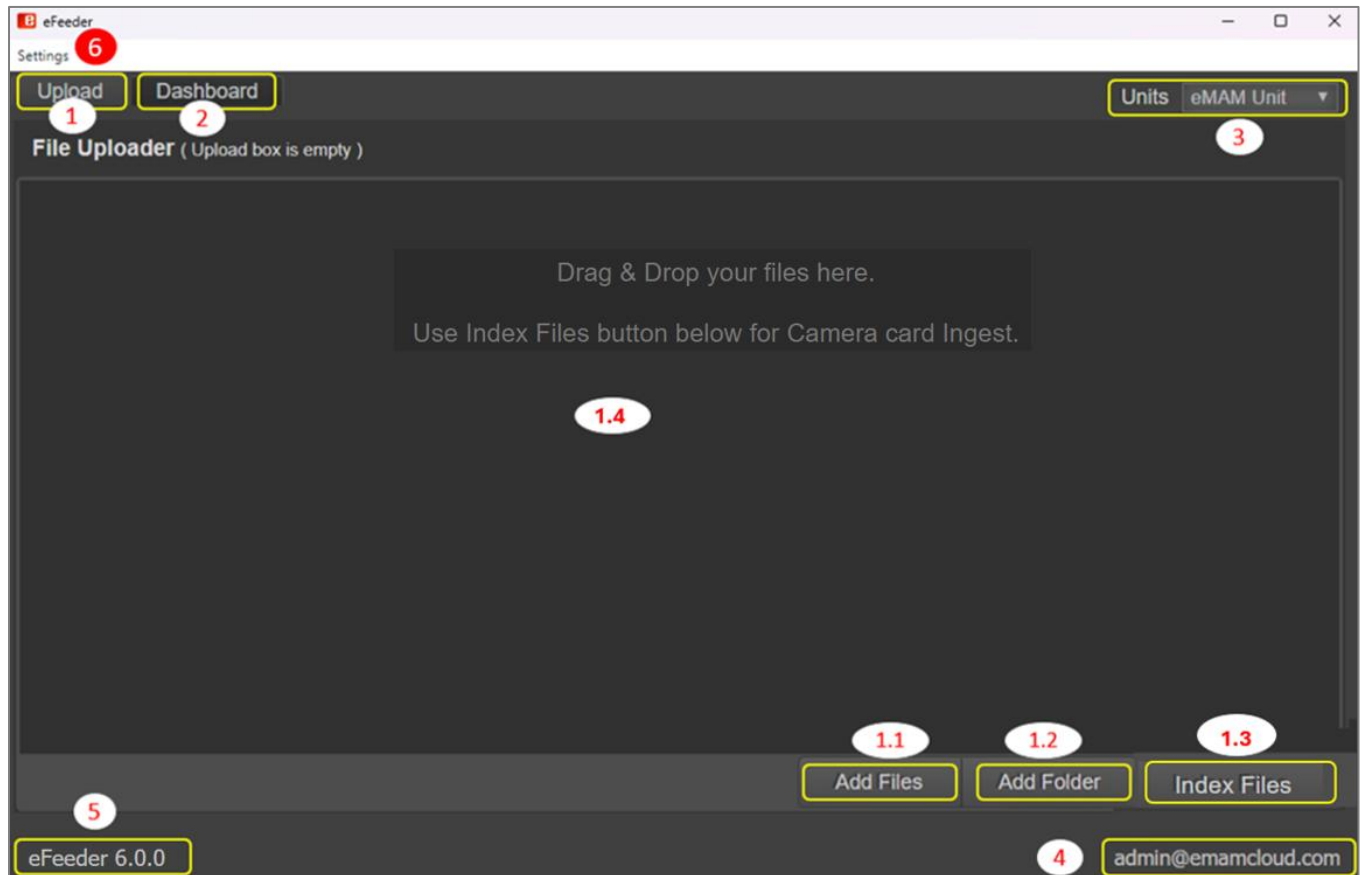


Figure 20- Homepage - Windows Feeder

eFeeder has two tabs:

- **Upload:** Under **Upload** tab, you have options to add files/folders and upload them to the eMAM system.
- **Dashboard:** Under **Dashboard** tab, you can monitor the real time progress of all the uploads in the Ingest queue. Similarly, progress of all the jobs submitted for delivery, archive, cloud & purge can be viewed in the respective tabs.

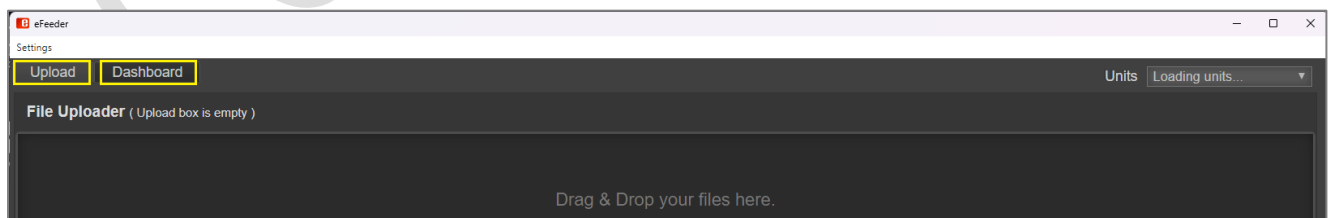


Figure 21- Upload & Dashboard tabs in eFeeder

1. Upload

Under the *Upload* tab, you have options to upload files to the eMAM system.

1.1 Add Files

- a. To ingest assets into the eMAM system, first click on **Add Files** button to add files from your machine. In the selection window, select the files for upload.

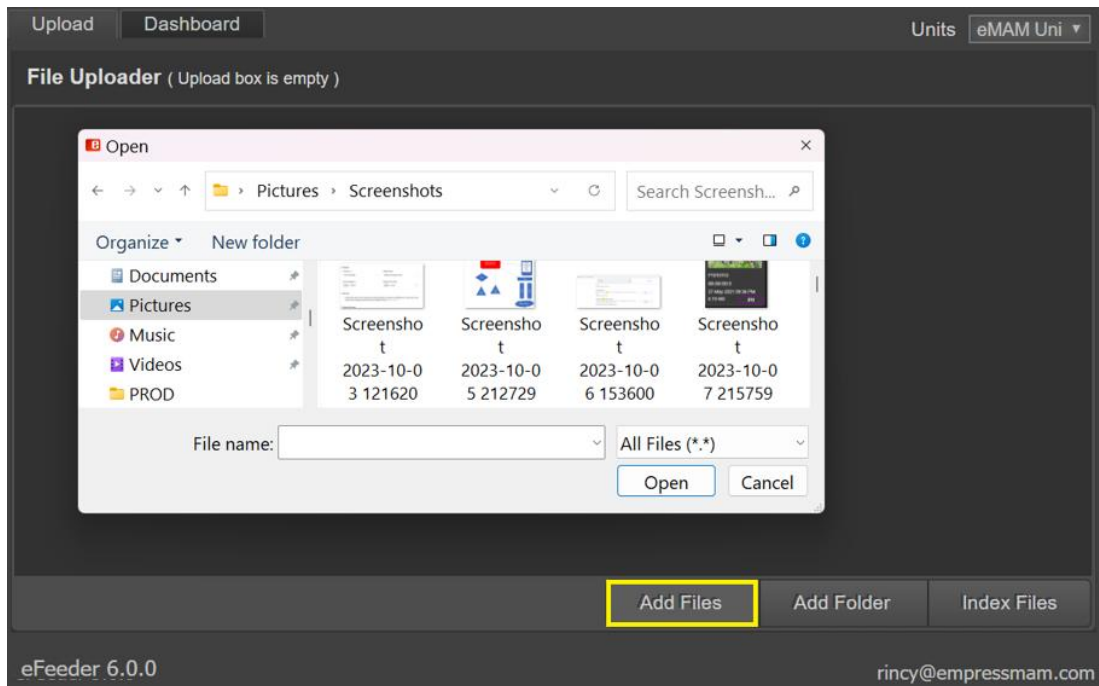


Figure 22- Add Files- select files from your machine

- b. In the *Asset Metadata* window, fill in the below details:

Figure 23- Add Files- Asset metadata window

- **Title:** Title or file name of assets (*editable field*).
- **Description:** Add description the ingested assets.
- **Author:** Username of the author who ingested the assets (*editable field*).
- **Ingest profile:** Select from the list of ingest profiles displayed. Unlike Java Feeder which only supported FTP, File Catalyst and Network delivery, eFeeder supports FileCatalyst ingest, direct S3 transfer acceleration, network (SMB/CIFS/NFS), http upload, FTP etc.

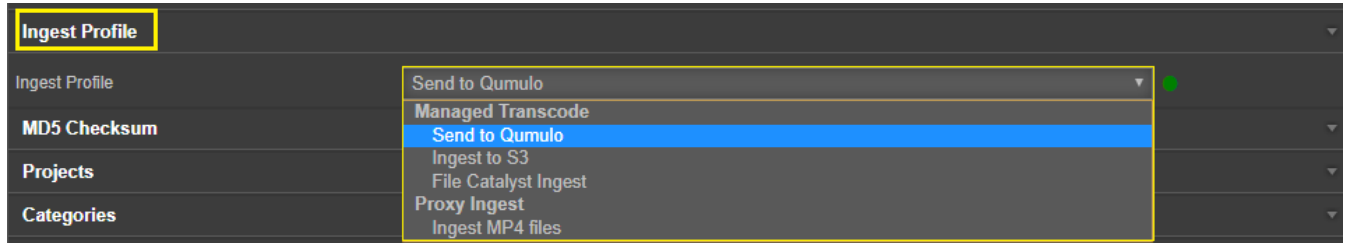


Figure 24- Choose Ingest profile

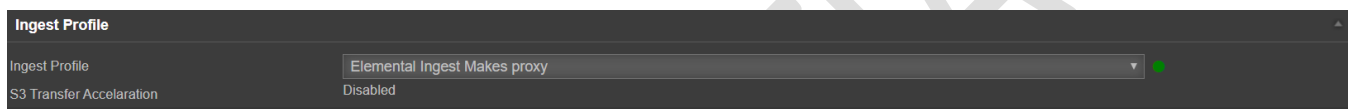


Figure 25- Asset metadata window- Ingest profile

- **MD5 Checksum:** Enable MD5 checksum if required.

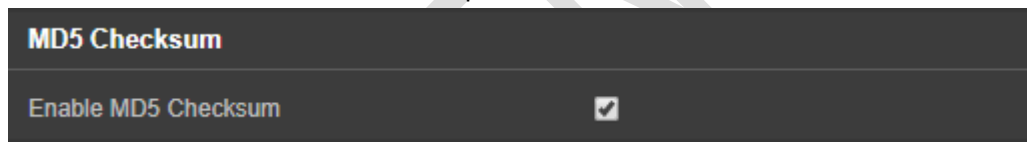


Figure 26-Asset metadata window- MD5 Checksum

- **Projects:** Associate the added assets to different Projects or collections. You can also search for desired projects.

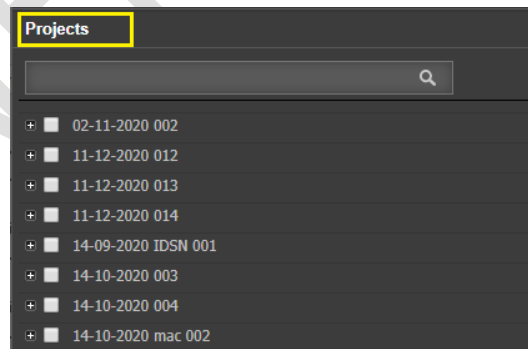


Figure 27- Asset metadata window- Projects

- **Categories:** Associate the added assets to different categories. You can also search for desired categories.

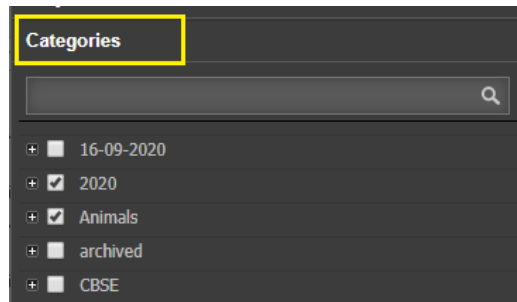


Figure 28- Asset metadata window- Categories

The users have option to manage category using category options- **Add Category** and **Properties** (edit category name, permissions and Security tab).

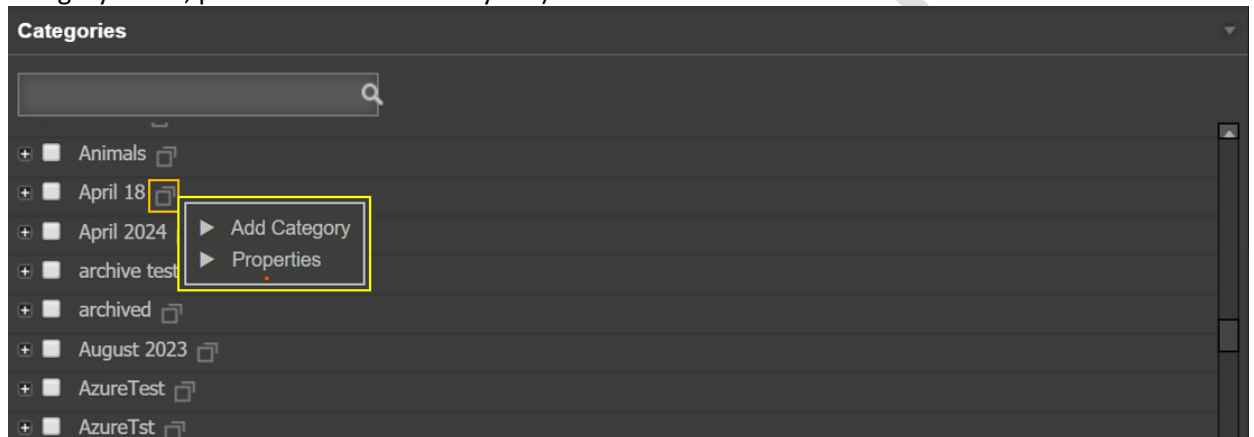


Figure 29- Category options to add new category and edit category details

To add a new subcategory, click on **Add Category**. In the new Add New Category window, enter category name, set permissions and assign user groups under **Permissions** and **Security** tabs respectively.

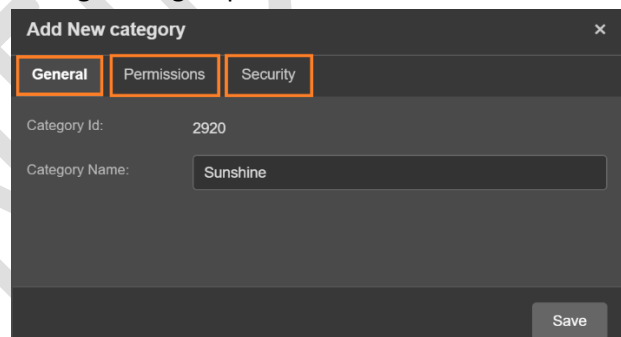


Figure 30- Add new category window

To edit a category, click on **Properties**.

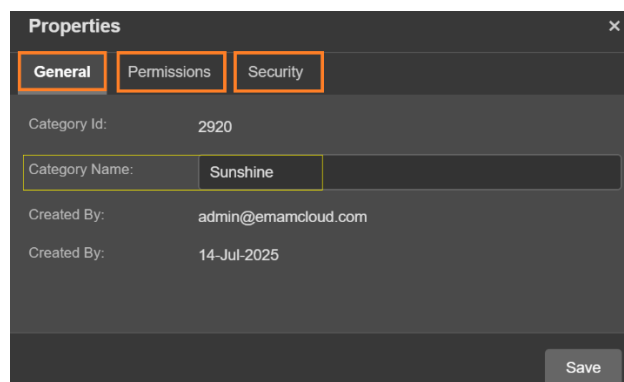


Figure 31- Properties window to edit category name, Permissions and security settings

- **Tags:** Choose from the existing tags or create new tags by clicking on **Add** button.

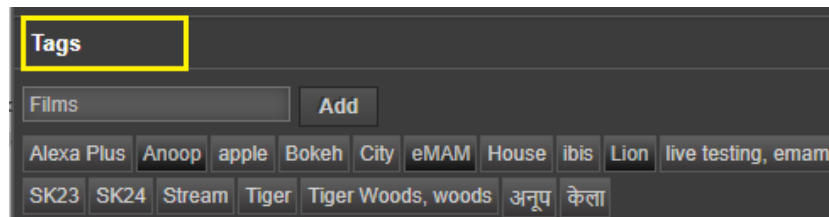


Figure 32- Asset metadata window- Tags

- **Custom Metadata:** Fill in the custom metadata details.

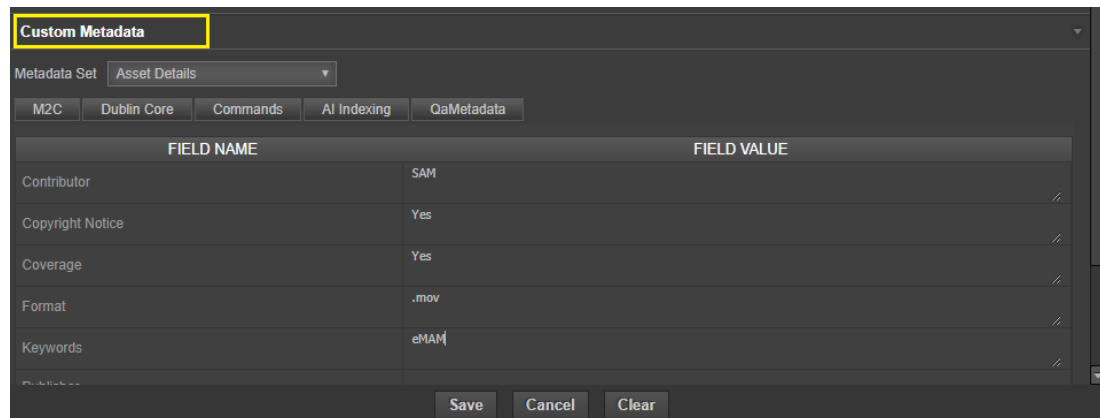


Figure 33- Asset metadata window- Custom Metadata

- Click on **Save** to save the changes, **Clear** to clear the changes made.
- c. All the added files are now displayed in the file display area with status as *Queued* and its description.

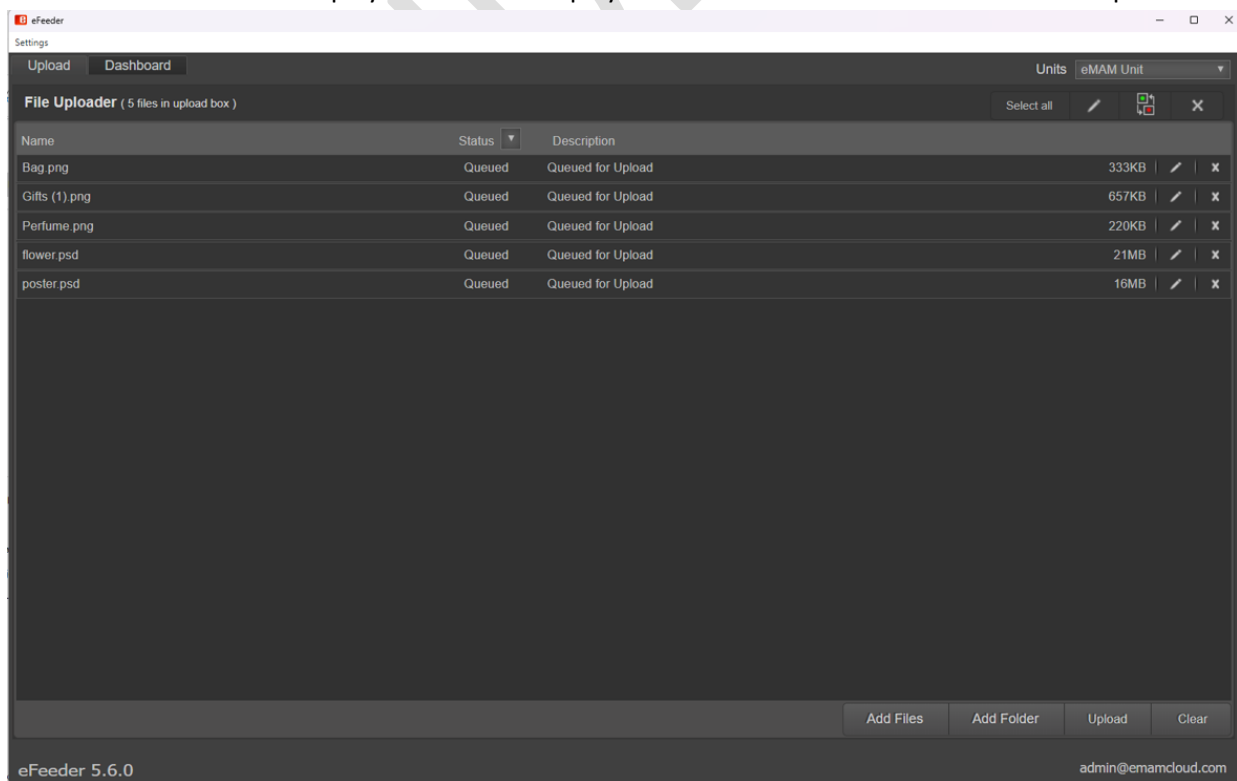


Figure 34- Files added to the eFeeder

- **Status:** Using Status dropdown, you have option to filter assets based on the status of jobs (*All, Queued, Uploading, Error, Deleting, Success*).

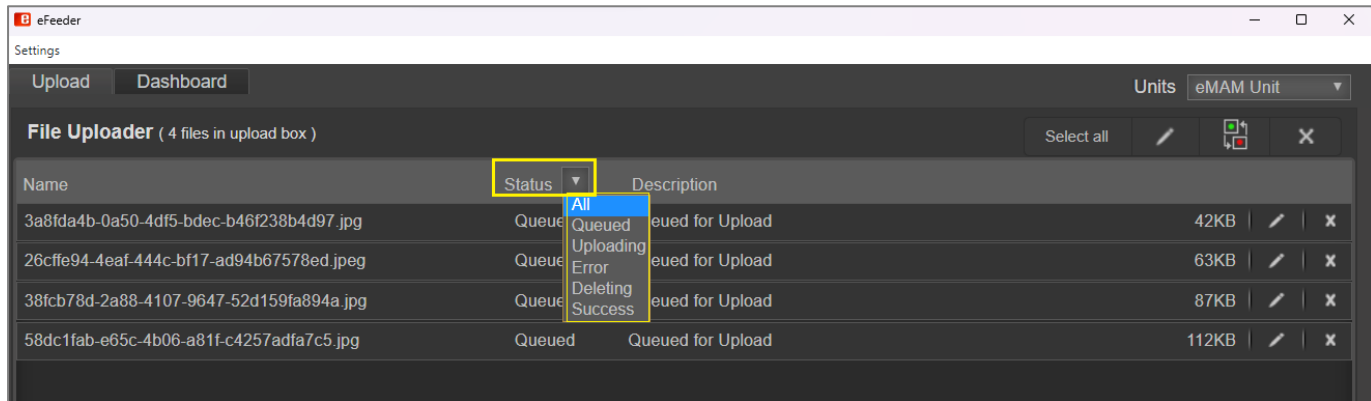


Figure 35- Upload queue statuses

Edit/Delete before upload: You have option to edit or delete the added files before upload, either individually or collectively.

- **Select All:** Click on **Select All** to select all the assets for upload.

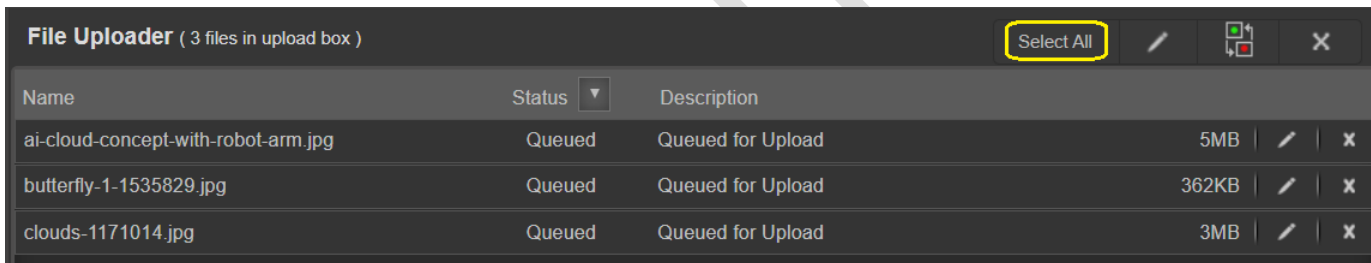


Figure 36- Select All

- **Clear All:** Click on **Clear All** to deselect all the selected assets.

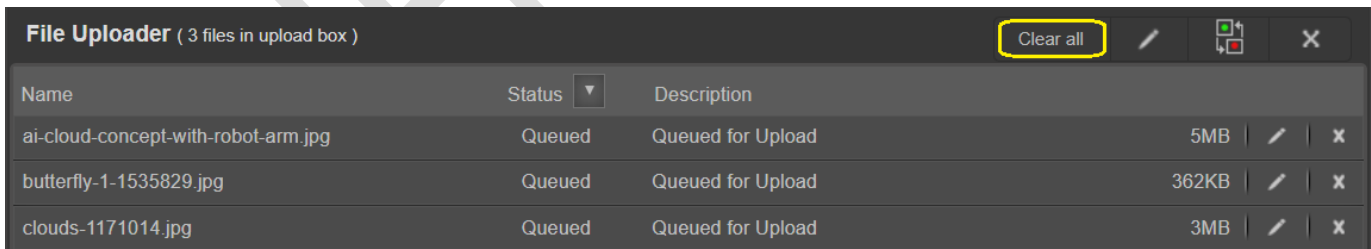
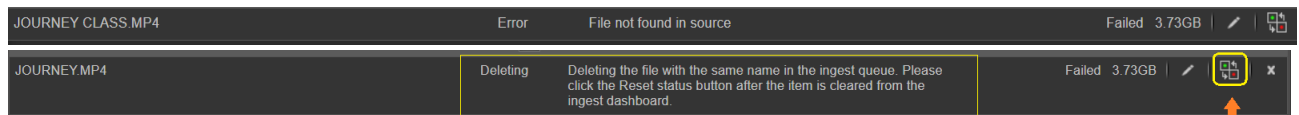


Figure 37- Clear All

- **Reset status** : Click on this reset status  icon to reset status from error or deleting to queued.



- **Edit Individual assets:** Click on the edit  icon corresponding to the asset you wish to edit. The Asset metadata window is displayed.



Figure 38- Edit individual asset

ASSET METADATA

Asset Details

Title: IMG_1811

Description:

Author: admin@emamcloud.com

Ingest Profile

MD5 Checksum

Projects

Categories

Tags

Custom Metadata

Figure 39- Asset Metadata window to edit individual asset

- **Delete individual assets:** To remove any particular asset from the upload list, just click on icon corresponding to the listed asset.



Figure 40- Individual asset delete

You will be asked to confirm in the below message. Click **Ok** to confirm removal.

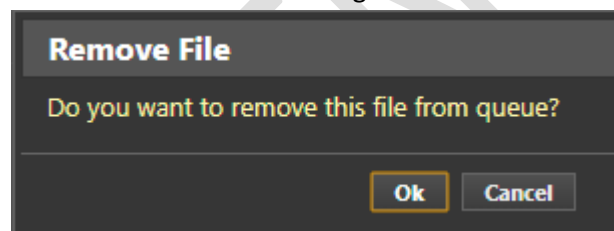


Figure 41- Confirmation before removing the file.

- **Bulk Edit:** To edit the details of all the assets added to the upload list, multi select the listed assets or click on *Select all* and then edit icon on top.

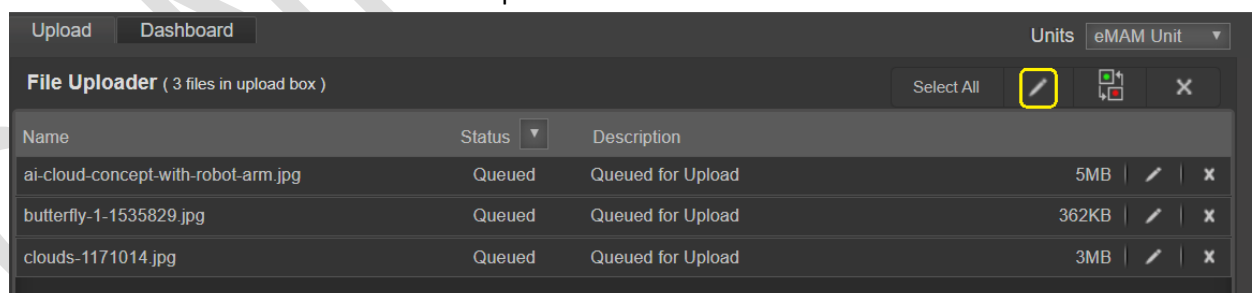


Figure 42- Bulk Edit of assets

Make edits in the *Asset Metadata* window.

Figure 43- Asset Metadata window for bulk edit

- **Bulk removal of assets:** To remove multiple assets added from the upload list, multi select the assets or click on *Select All* and then click on icon on the top.

Name	Status	Description	Size
ai-cloud-concept-with-robot-arm.jpg	Queued	Queued for Upload	5MB
butterfly-1-1535829.jpg	Queued	Queued for Upload	362KB
clouds-1171014.jpg	Queued	Queued for Upload	3MB

Figure 44- Bulk removal of assets

You will be asked to confirm the removal of assets. Click **OK** to confirm.

Figure 45- Confirmation before removing the file.

- Click on **Upload** button to upload the assets or folders added to the eFeeder.

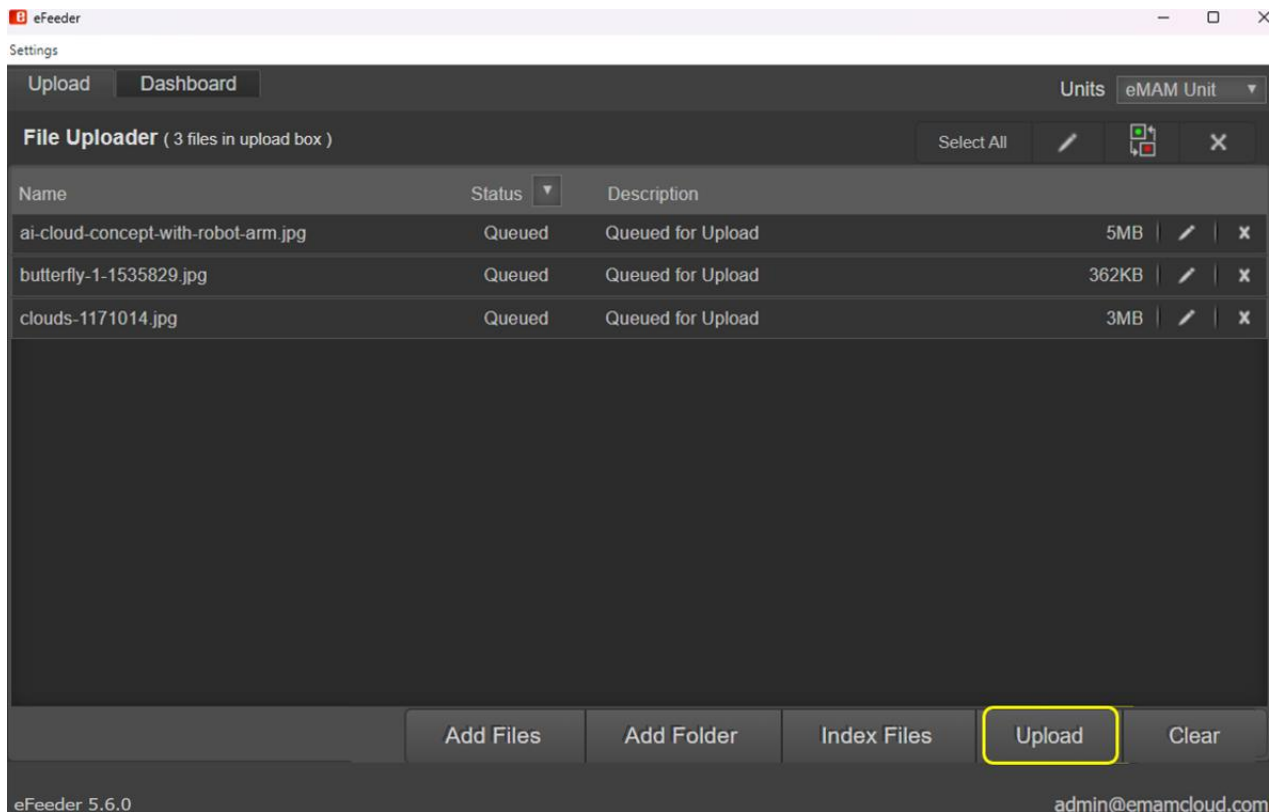


Figure 46- Click Upload to upload queued files

- e. Now the processing of the files starts sequentially, one after another.

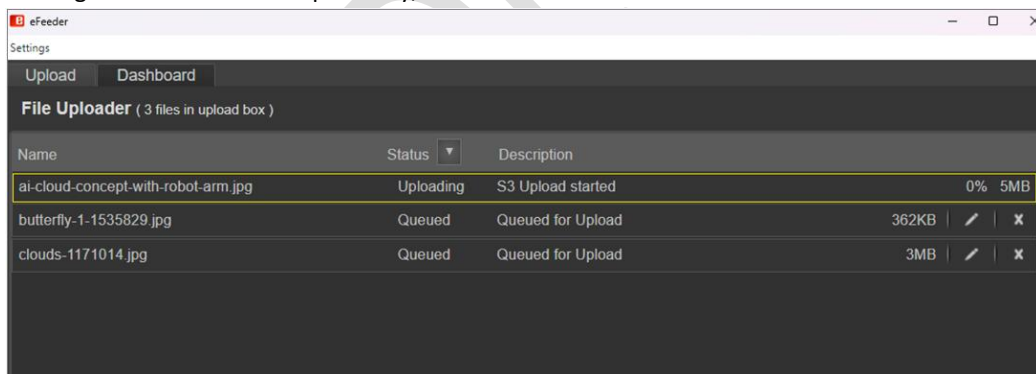


Figure 47- Files getting uploaded to eMAM system

- f. You can monitor the upload progress in the Ingest queue under the *Dashboard* tab. When the upload of files is in progress, you still can click on **Add Files** and add more files into the upload queue.

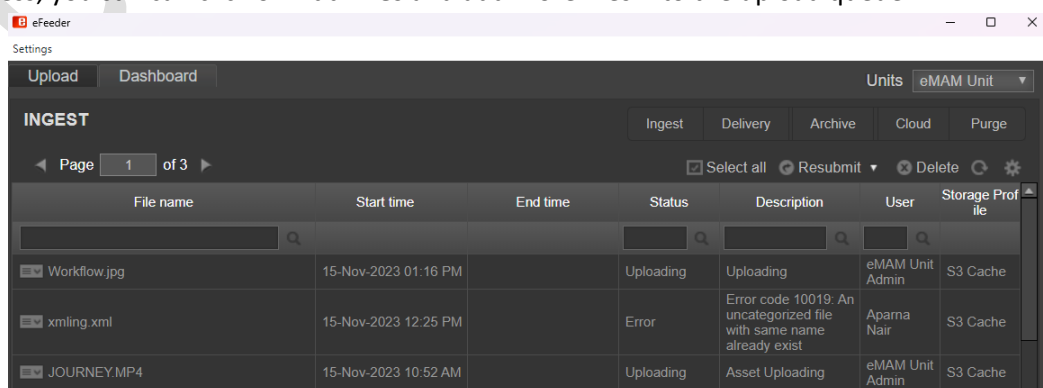


Figure 48- Monitor the upload progress in the Ingest queue

1.2 Add Folders

- To add folders to the eMAM system, click on **Add Folders**. Select the folders from your machine and click on **Select Folder**.

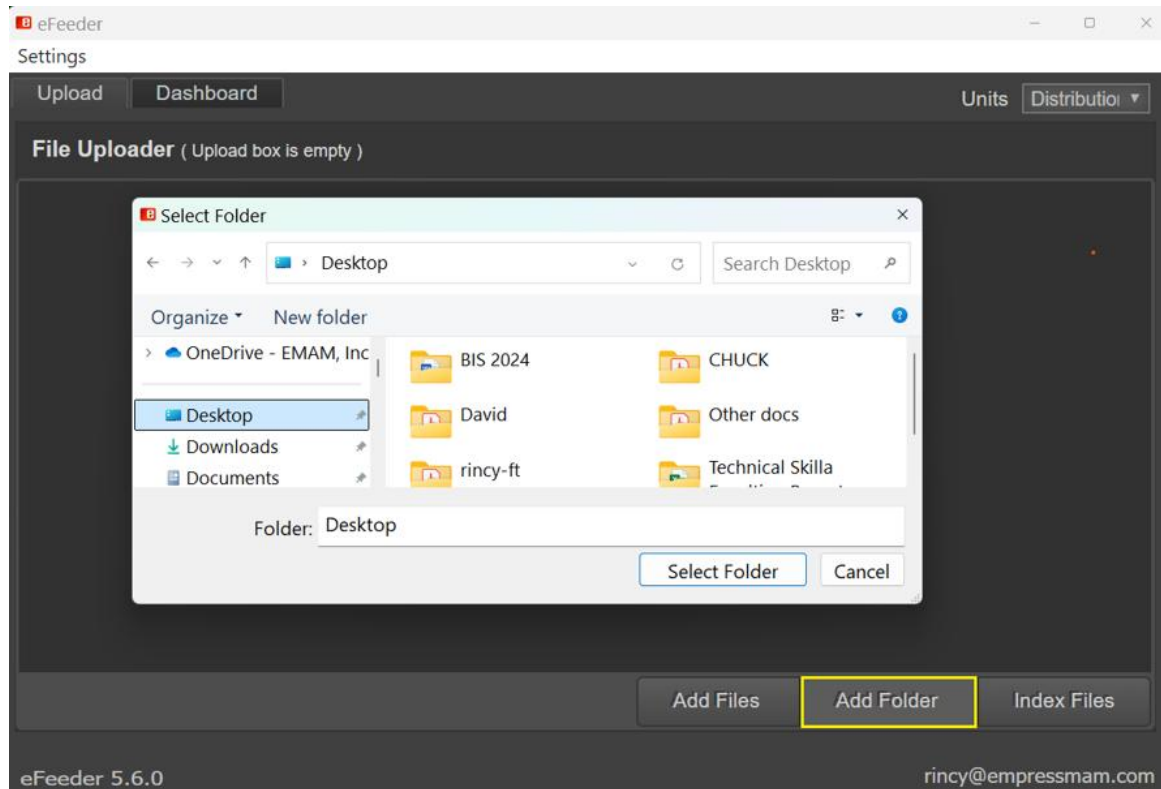


Figure 49- Add Folders to eFeeder

- In the *asset metadata* window, fill in the required details and click on **Upload** button. (Similar, to Add Files as mentioned above).

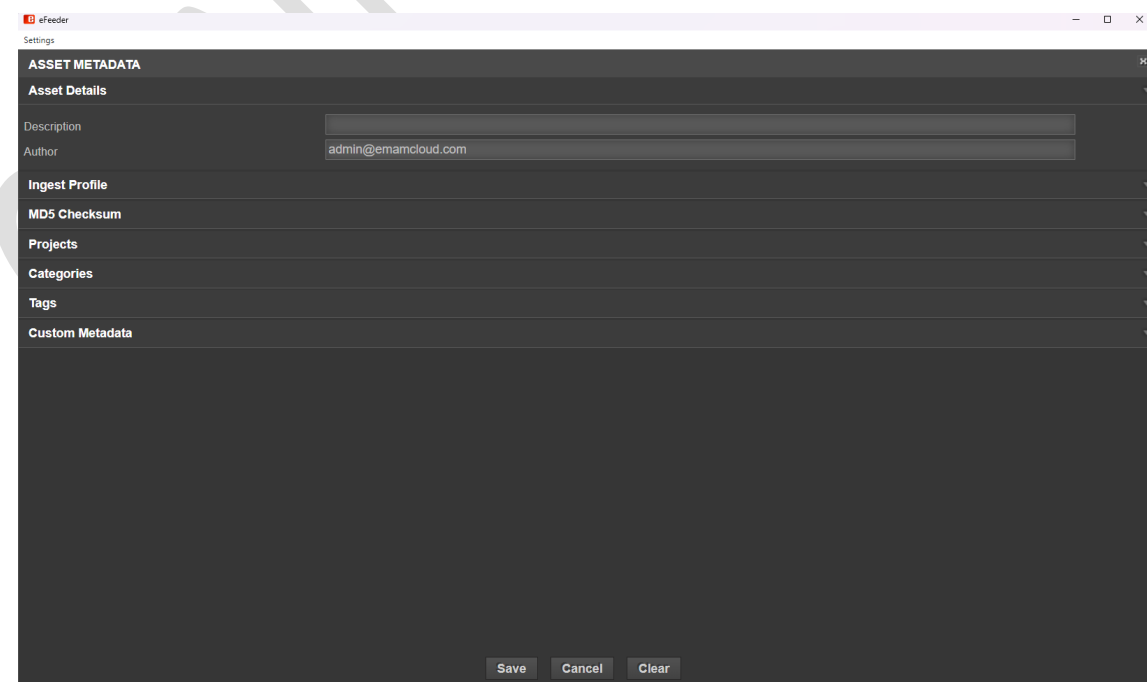


Figure 50- Asset Metadata window

eMAM can detect camera card format files like **R3D files** in a RDC folder and will create a single R3D spanned clip for the selected RDC folder. When a user drags and drops a folder, eMAM can detect the folder structure.

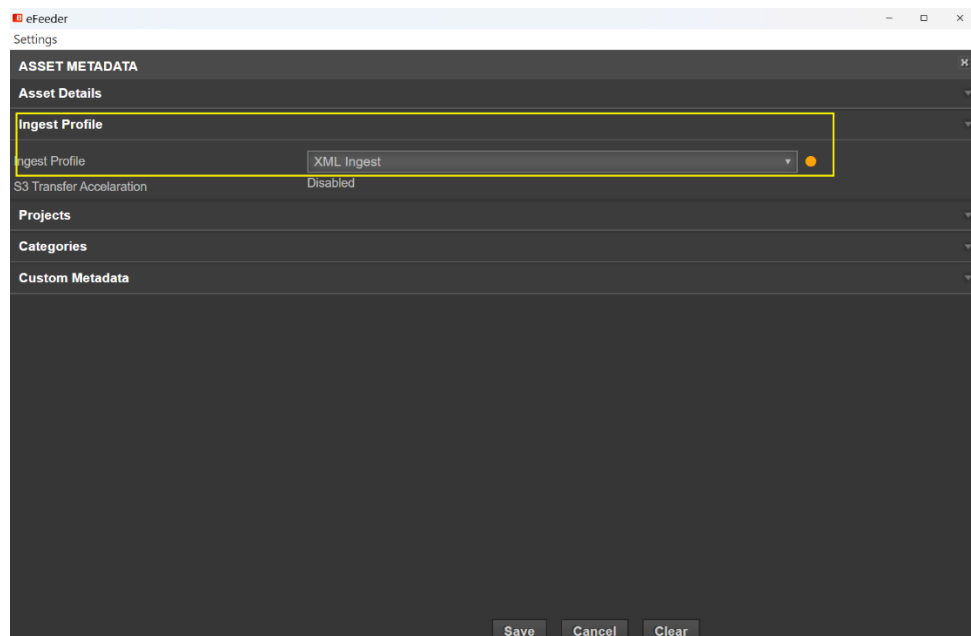


Figure 51- XML ingest profile

```
<?xml version="1.0"?>
<eMAM user-key="a8Q1RwC0M0Jyafaym0DINT4q3CkX0yKtTaVAs3anN0Gh0CAEQ==">
  <asset asset-id="0" version-id="0" file-name="07022025.mp4" ingest-action="associate-metadata" file-action="index" file-path="D:\SAMPLE FILES\R3D SAMPLE">
    <associate file-type="original" file-action="index" file-name="07022025.mp4" file-path="D:\SAMPLE FILES\R3D SAMPLE"/>
    <custom-metadata set-standard-id="CUST_SRT_ASY_LIST_VIEW_ONLY_4">
      <field standard-id="CUST_FLD_SINGLE_LIST_12">ai</field>
    </custom-metadata>
    <categories>
      <category name="R3D SAMPLE"/>
    </categories>
  </asset>
  <asset asset-id="0" version-id="0" file-name="A002_B011_1208RM_003.R3D" ingest-action="associate-metadata" file-action="index" file-path="D:\SAMPLE FILES\R3D SAMPLE\123456.RDC">
    <associate file-type="original" file-action="index" file-name="A002_B011_1208RM_003.R3D" file-path="D:\SAMPLE FILES\R3D SAMPLE\123456.RDC"/>
    <custom-metadata set-standard-id="CUST_SRT_ASY_LIST_VIEW_ONLY_4">
      <field standard-id="CUST_FLD_SINGLE_LIST_12">ai</field>
    </custom-metadata>
    <categories>
      <category name="R3D SAMPLE\123456.RDC"/>
    </categories>
  </asset>
  <asset asset-id="0" version-id="0" file-name="A002_B011_1208RM_001.R3D" ingest-action="associate-metadata" file-action="index" file-path="D:\SAMPLE FILES\R3D SAMPLE\A002_B011_1208RM.RDC">
    <associate file-type="original" file-action="index" file-name="A002_B011_1208RM_001.R3D" file-path="D:\SAMPLE FILES\R3D SAMPLE\A002_B011_1208RM.RDC"/>
    <associate file-type="attachment" file-action="index" file-name="A002_B011_1208RM_002.R3D" file-path="D:\SAMPLE FILES\R3D SAMPLE\A002_B011_1208RM.RDC"/>
    <associate file-type="attachment" file-action="index" file-name="A002_B011_1208RM_003.R3D" file-path="D:\SAMPLE FILES\R3D SAMPLE\A002_B011_1208RM.RDC"/>
    <associate file-type="attachment" file-action="index" file-name="A002_B011_1208RM_004.R3D" file-path="D:\SAMPLE FILES\R3D SAMPLE\A002_B011_1208RM.RDC"/>
    <associate file-type="attachment" file-action="index" file-name="A002_B011_1208RM_005.R3D" file-path="D:\SAMPLE FILES\R3D SAMPLE\A002_B011_1208RM.RDC"/>
    <custom-metadata set-standard-id="CUST_SRT_ASY_LIST_VIEW_ONLY_4">
      <field standard-id="CUST_FLD_SINGLE_LIST_12">ai</field>
    </custom-metadata>
    <categories>
      <category name="R3D SAMPLE\A002_B011_1208RM.RDC"/>
    </categories>
  </asset>
  <asset asset-id="0" version-id="0" file-name="07022025.R34" ingest-action="associate-metadata" file-action="index" file-path="D:\SAMPLE FILES\R3D SAMPLE\ABC.RDC\New folder">
    <associate file-type="original" file-action="index" file-name="07022025.R34" file-path="D:\SAMPLE FILES\R3D SAMPLE\ABC.RDC\New folder"/>
    <custom-metadata set-standard-id="CUST_SRT_ASY_LIST_VIEW_ONLY_4">
      <field standard-id="CUST_FLD_SINGLE_LIST_12">ai</field>
    </custom-metadata>
    <categories>
      <category name="R3D SAMPLE\ABC.RDC\New folder"/>
    </categories>
  </asset>
  <asset asset-id="0" version-id="0" file-name="07022025.R34" ingest-action="associate-metadata" file-action="index" file-path="D:\SAMPLE FILES\R3D SAMPLE\ABC.RDC\New folder">
    <associate file-type="original" file-action="index" file-name="07022025.R34" file-path="D:\SAMPLE FILES\R3D SAMPLE\ABC.RDC\New folder"/>
    <custom-metadata set-standard-id="CUST_SRT_ASY_LIST_VIEW_ONLY_4">
      <field standard-id="CUST_FLD_SINGLE_LIST_12">ai</field>
    </custom-metadata>
    <categories>
      <category name="R3D SAMPLE\ABC.RDC\New folder"/>
    </categories>
  </asset>
</eMAM>
```

Figure 52- Sidecar Xml file

1.3 Index Files

Click on **Index Files** button to index the files. This option is ideal for camera Card ingest as it indexes the media directly in eMAM from the current storage location without altering the file structure using options like “*Index from source*” and “*Copy and index*”. To process the files to be indexed, eMAM will create a sidecar XML behind the scenes, and it will use the sidecar XML profile to process this file.

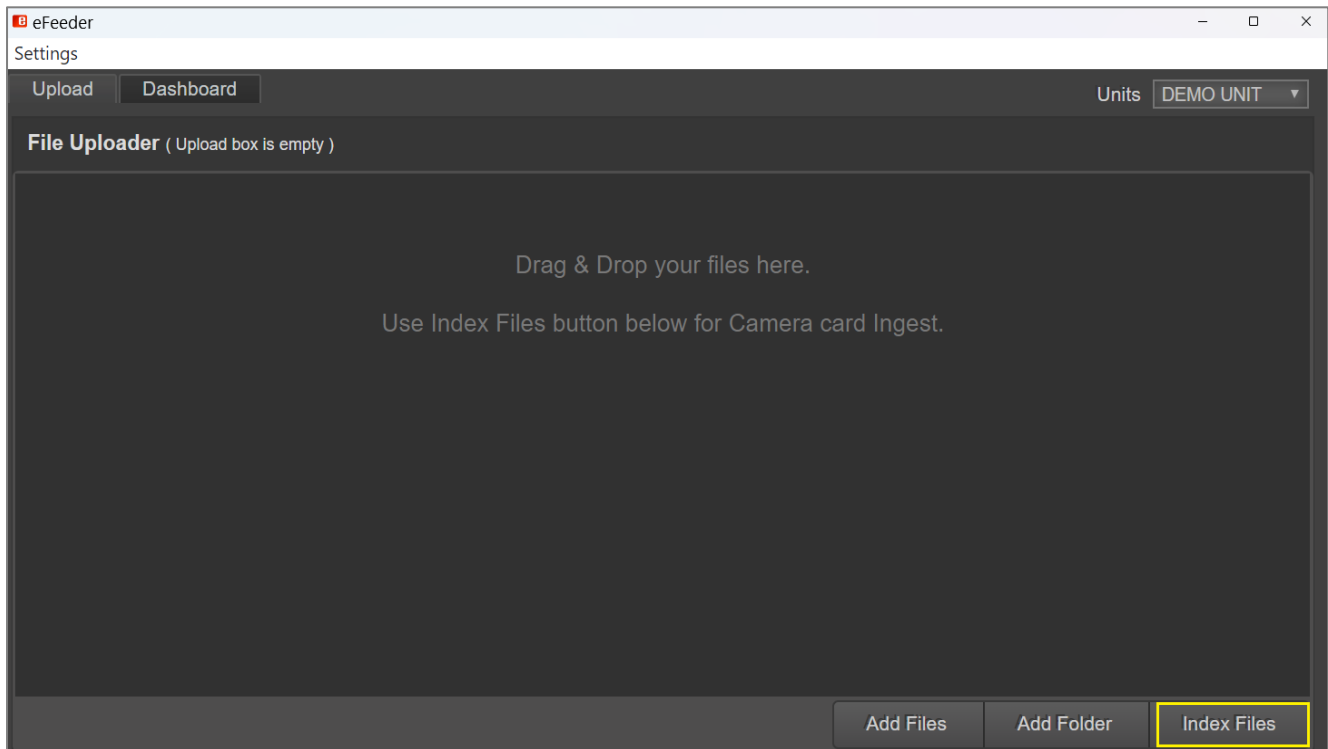


Figure 53- eFeeder Index option

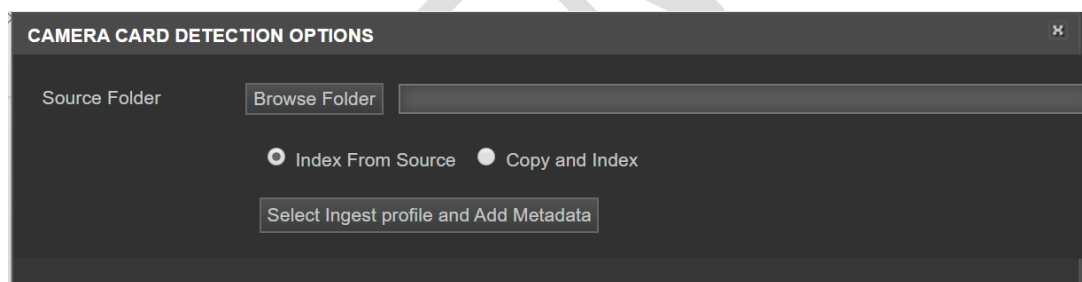


Figure 54- Camera Card Detection window

- **Source folder:** Browse and choose a source folder location.
- Choose either one of them:
 - **Index from source:** eMAM system only indexes the metadata and reference of the file in its original location (source path).
 - **Copy and index:** eMAM system copies the file to its designated storage location (e.g., SAN/NAS/cloud), then indexes it.

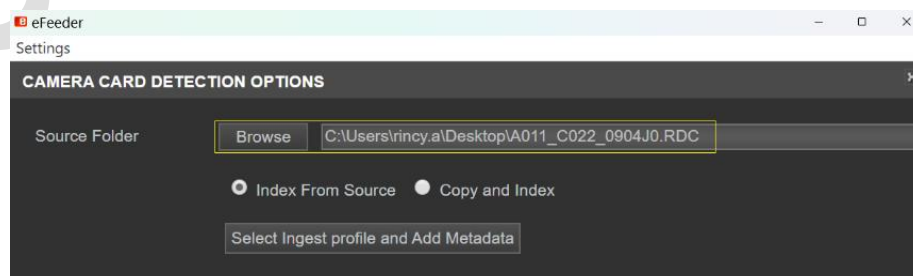


Figure 55- Browse and choose source folder

For **Copy and Index** option, assets are directly uploaded once the files are added to the queue.

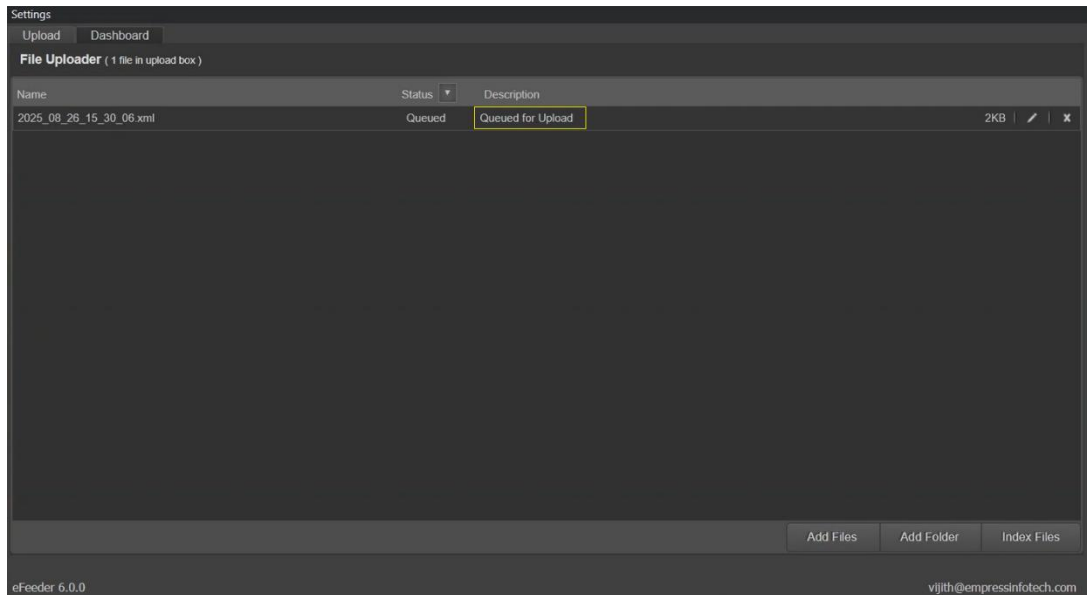


Figure 56- XML file queued for upload

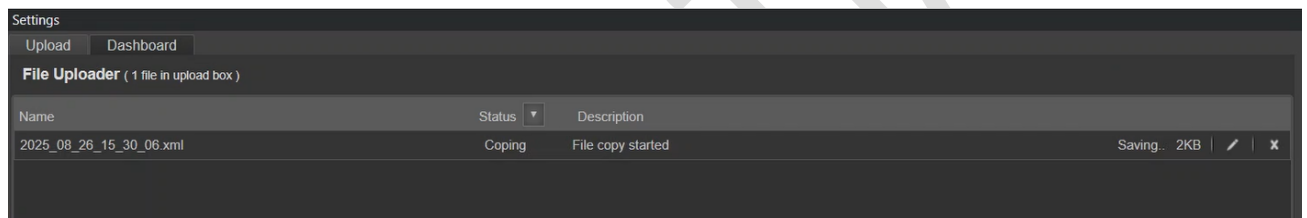


Figure 57- File copying

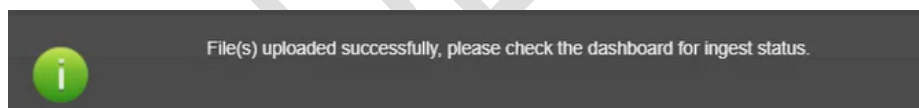


Figure 58- File uploaded successfully message

- **Select ingest profile and add metadata:** Click to choose ingest profile, assign project, categories and add metadata.

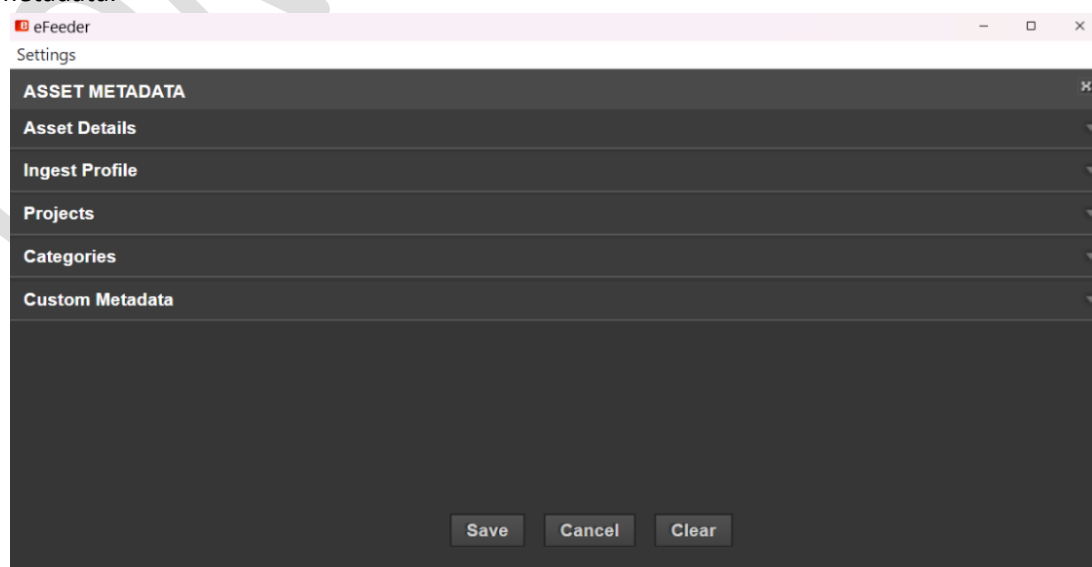


Figure 59- Add Metadata

1.4 File Display Area

You can use this area to directly drag & drop files/folders to the eFeeder. Users can see the files added to the eFeeder and also monitor the upload progress here.

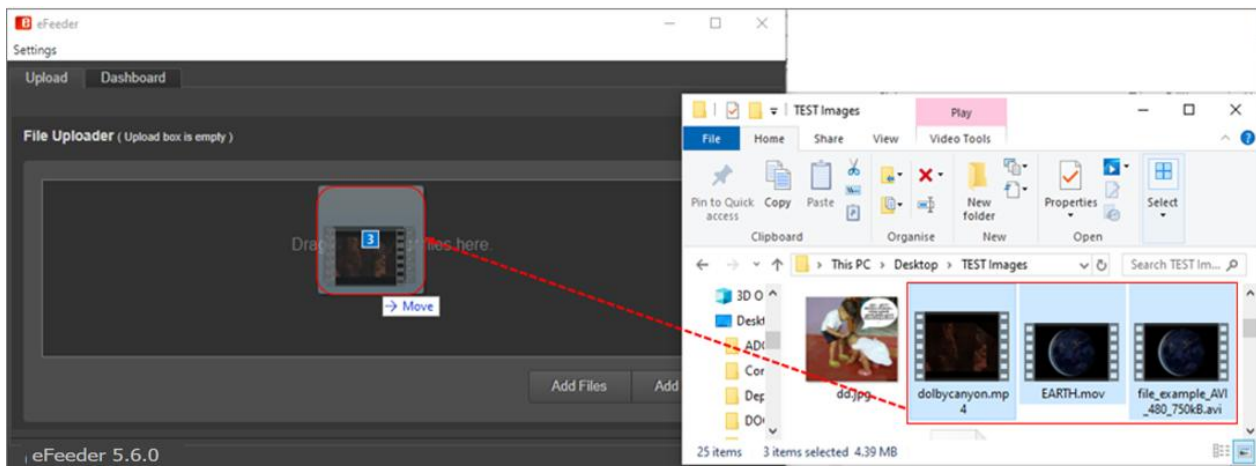


Figure 60- Drag and drop files from your machine

2. Dashboard

The *Dashboard* tab displays the status of jobs submitted for ingest, delivery, archive, or cloud operations and purge in the eMAM system. Once the file vanishes from the Dashboard that process/job is complete. You can use 'Resubmit' or 'Delete' options for the assets that had failed previously. Different jobs are displayed under different tabs:

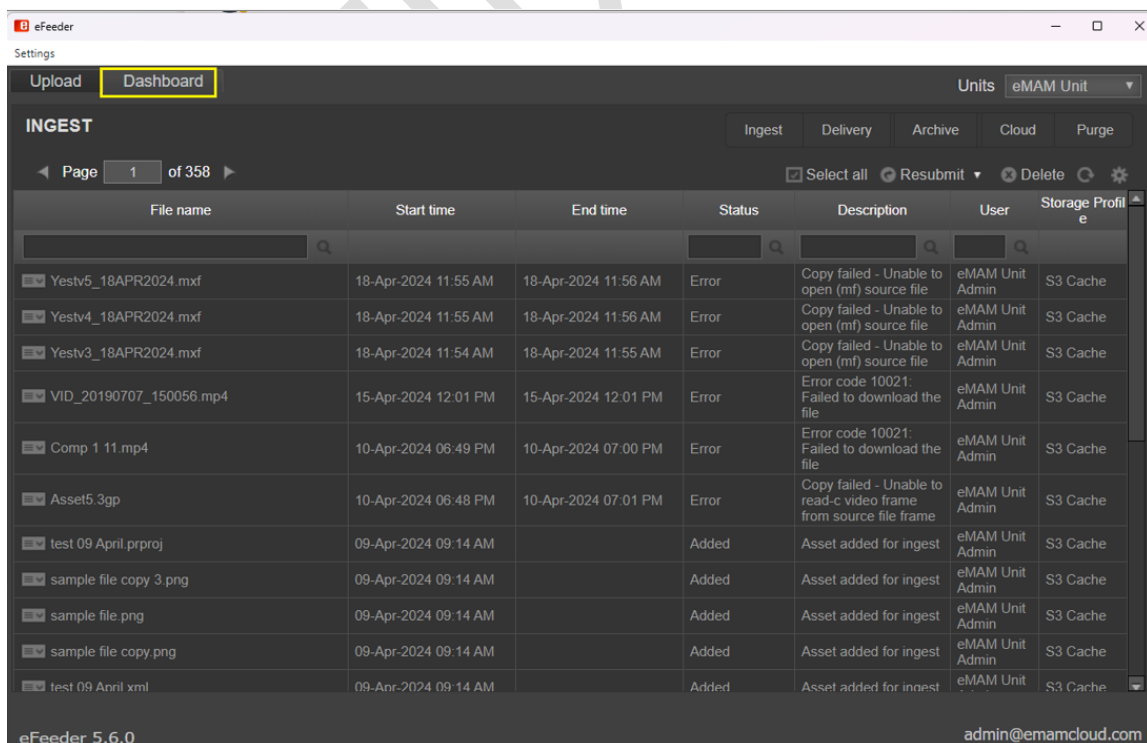


Figure 61- Dashboard tab

2.1 Ingest Tab

Ingest tab displays the real-time status of all the assets submitted for ingest.

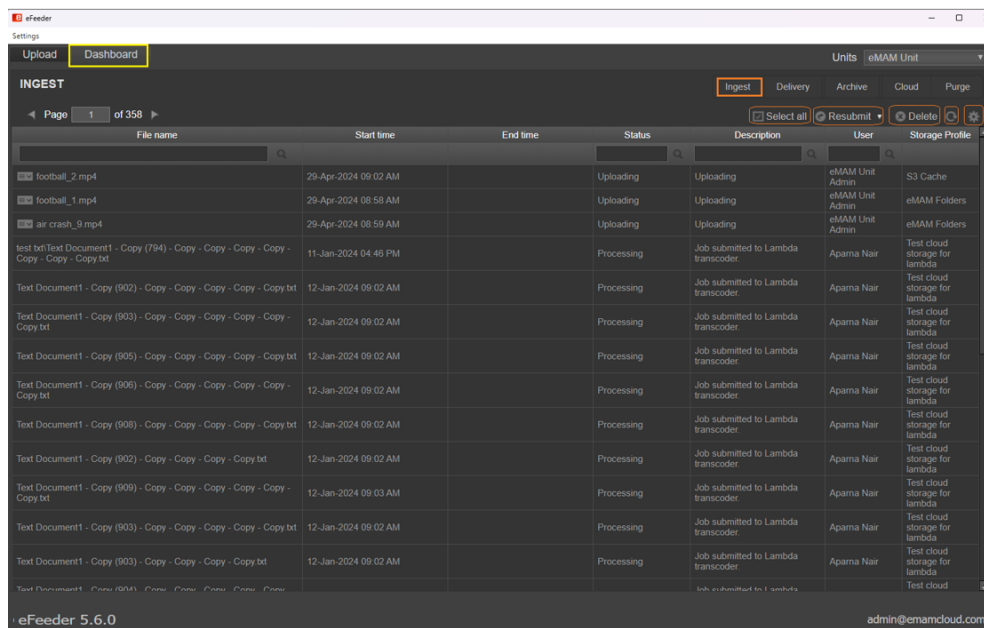


Figure 62- Dashboard- Ingest tab

You have below options under the Ingest queue:

- **Select all** checkbox helps users to select all the assets in the queue at one shot.
- **Delete** option helps to delete ingest failed assets from the dashboard.
- **Refresh** button to manually refresh the page.
- **Settings** button to set *Refresh interval* and *Assets per page* parameters.

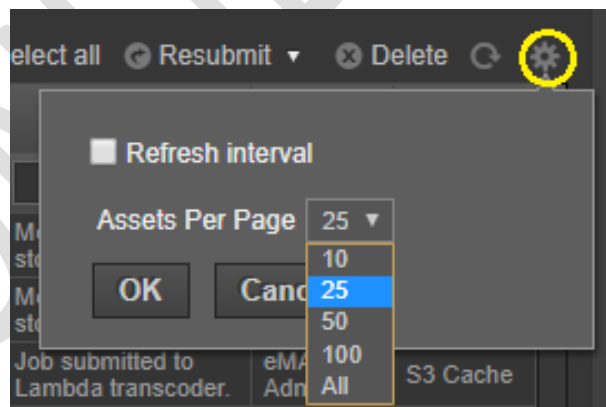


Figure 63- Settings- Refresh & Assets per page

- **Resubmit**: Click on the **Resubmit** button to resubmit the assets stuck in the queue. When resubmitting assets from the Ingest queue, you have below options to choose from:

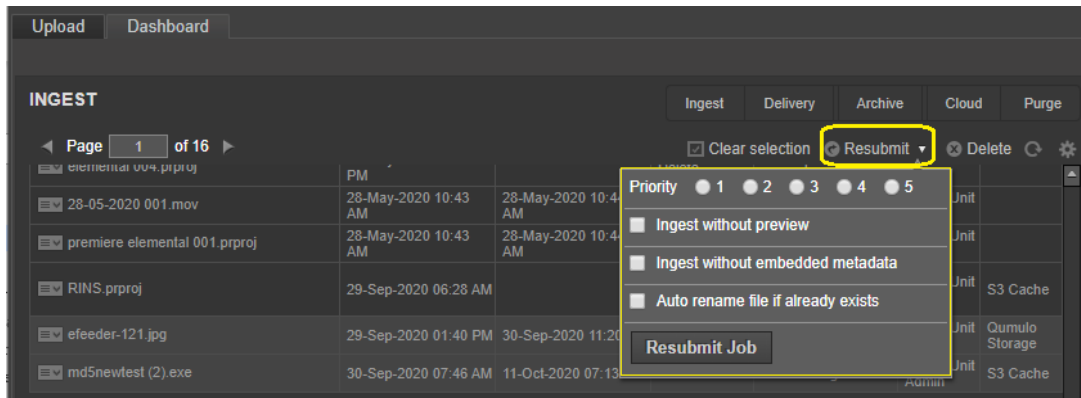


Figure 64- Ingest- Resubmit options

- **Ingest without preview:** Jobs will be resubmitted and ingested without a preview copy.
- **Auto rename file if already exists:** Resubmitted files will be auto renamed if they already exist in the system.
- **Ingest without embedded metadata:** When files fail as *ImageMagick* failed to extract embedded metadata, enabling this option will skip the *ImageMagick* embedded metadata extraction process and will fetch only the basic metadata properties such as filename, author etc. as part of embedded metadata.
- **Priority:** The user can also prioritize tasks for ingest, archive, and delivery from the Live Dashboard. Priority can be set individually for each asset or can be set collectively for all resubmitted assets. Priority (1-5) details:
 - 1: Lowest priority (Default)
 - 3: Medium priority
 - 5: Highest priority

2.2 Delivery Tab

All the jobs submitted for delivery can be monitored under the *Delivery* tab.

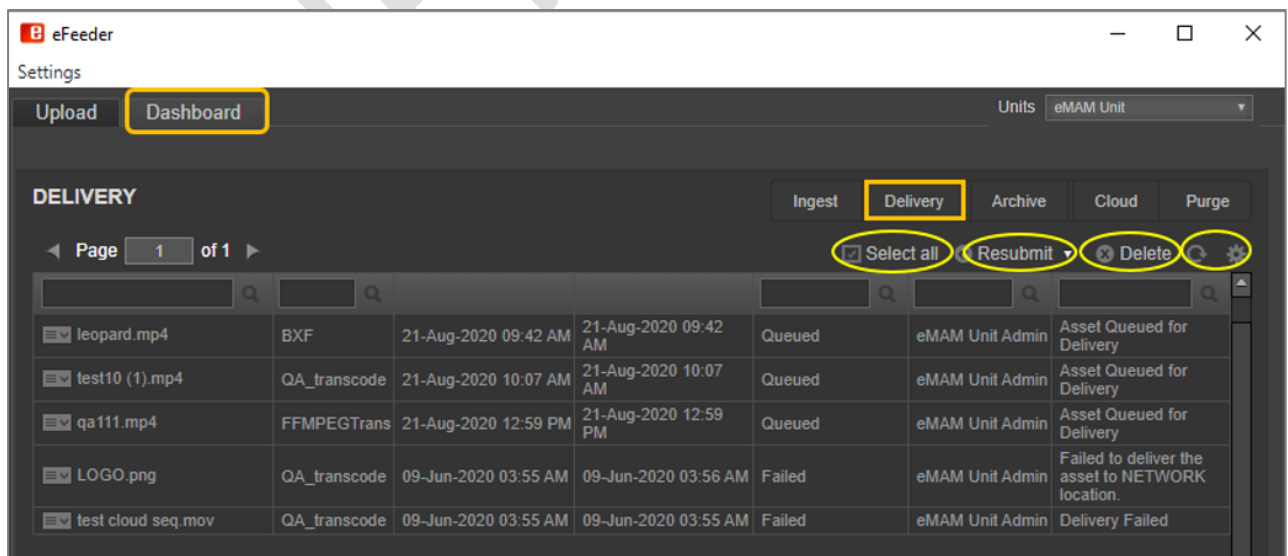


Figure 65- Dashboard- Delivery

You have below options under the delivery queue:

- **Select all** checkbox helps users to select all the assets in the queue at one shot.
- **Delete** option helps to delete the assets stuck in the dashboard.

- **Refresh** button to manually refresh the page.
- **Settings** button to set the *Refresh interval* and *Assets per page* parameters.

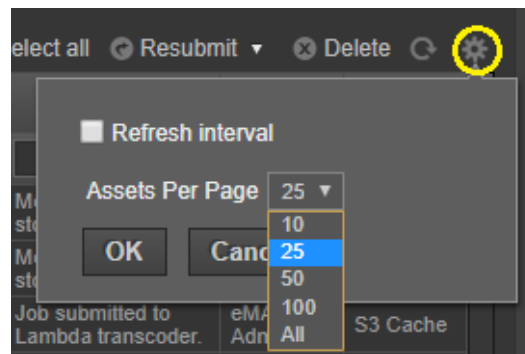


Figure 66- Settings- Refresh & Assets per page

- **Resubmit**: You can resubmit the failed jobs. When resubmitting assets for delivery, you can prioritize the tasks from 1 to 5.

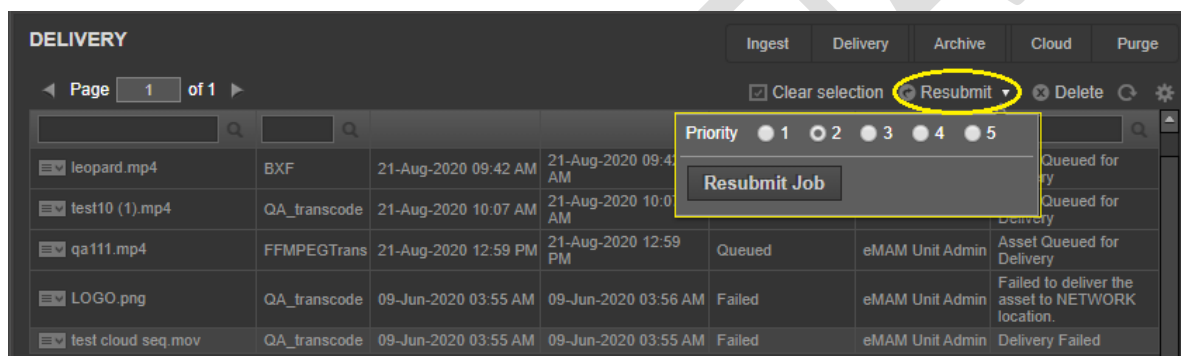


Figure 67- Delivery- Resubmit option

2.3 Archive Tab

Here you can monitor the assets submitted for archive.

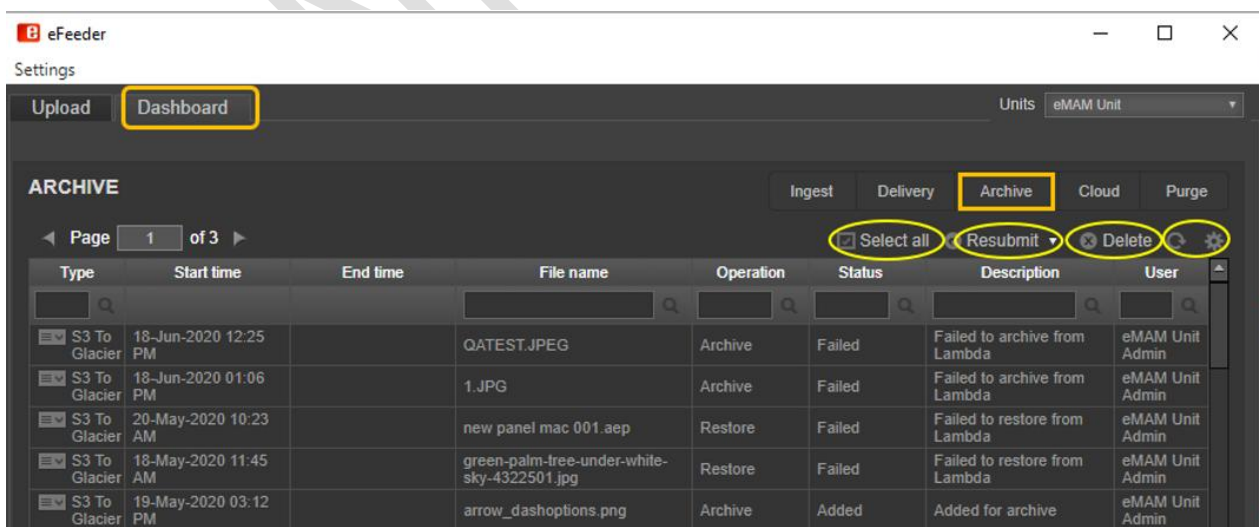


Figure 68- Dashboard- Archive

You have below options under the archive queue:

- **Select all** checkbox helps users to select all the assets in the queue at one shot.
- **Delete** option helps to delete the assets stuck in the dashboard.

- **Refresh** button to manually refresh the page.
- **Settings** button to set the *Refresh interval* and *Assets per page* parameters.

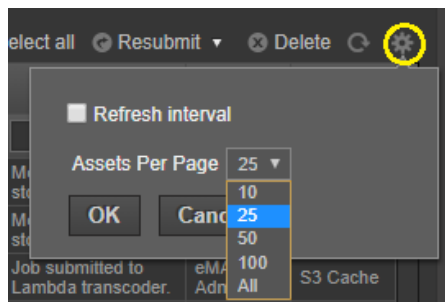


Figure 69- Settings- Refresh & Assets per page

- **Resubmit**: You can resubmit the failed jobs. When resubmitting assets for archive, you can prioritize the tasks from 1 to 5.

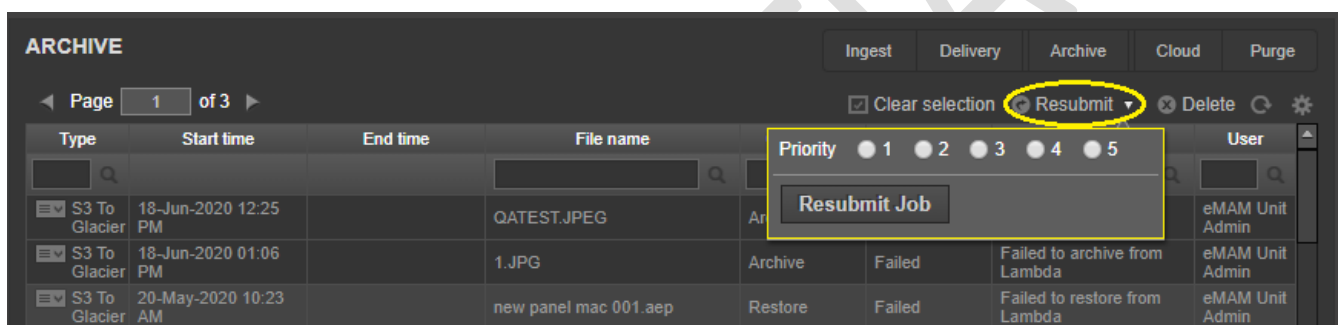


Figure 70- Archive- Resubmit options

2.4 Cloud Tab

Here you can monitor all the assets submitted for cloud upload or purge.

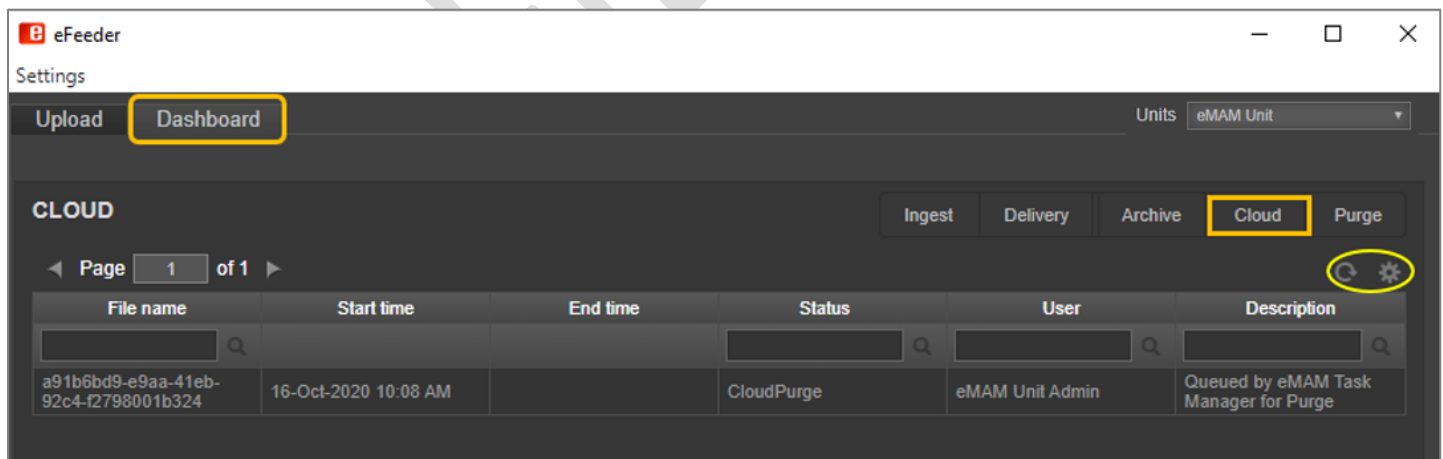


Figure 71- Dashboard- Cloud

In the Cloud tab, you only have option to refresh and settings icon to set the *Refresh interval* and *Assets per page* parameters.

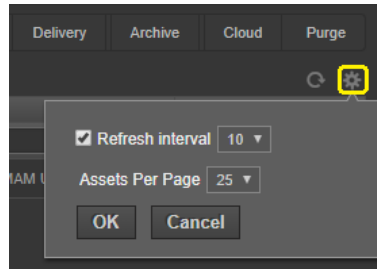


Figure 72- Settings- Refresh & Assets per page

2.5 Purge Tab

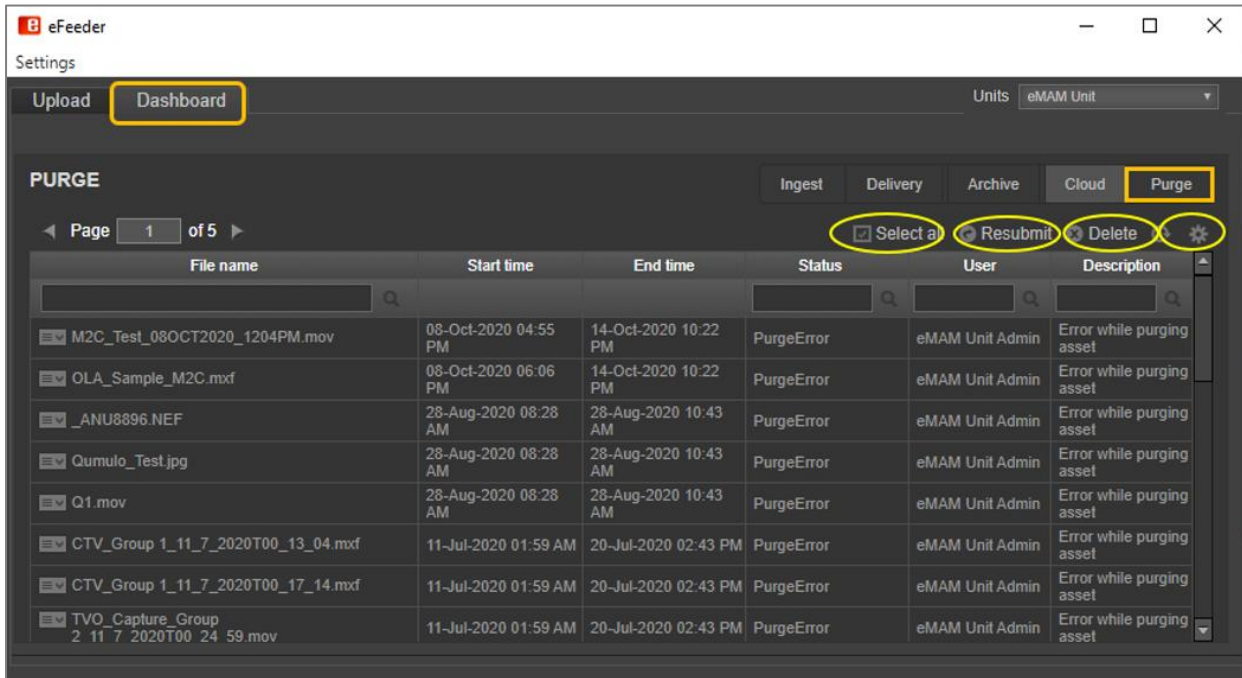


Figure 73- Dashboard- Purge

You have below options under the purge queue:

- **Select all** checkbox helps users to select all the assets in the queue at one shot.
- **Delete** option helps to delete assets stuck in the dashboard.
- **Refresh** button to manually refresh the page.
- **Settings** button to set the *Refresh interval* and *Assets per page* parameters.

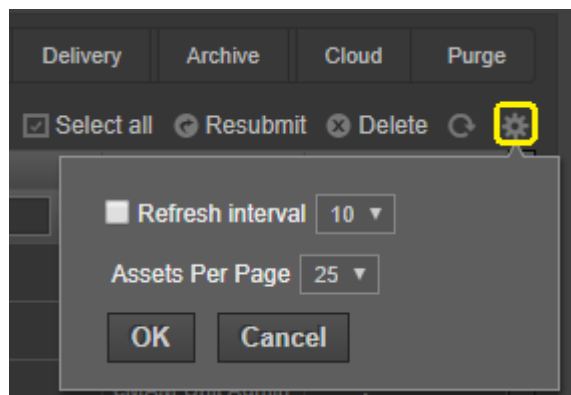


Figure 74- Settings- Refresh & Assets per page

- **Resubmit**: You can directly submit the failed jobs by selecting them and clicking on **Resubmit**.

3. Units

Click on **Units** drop-down list displays the list of units the logged in user has access to. To switch units, just select the desired unit from the drop-down list and the page automatically refreshes to the new unit.

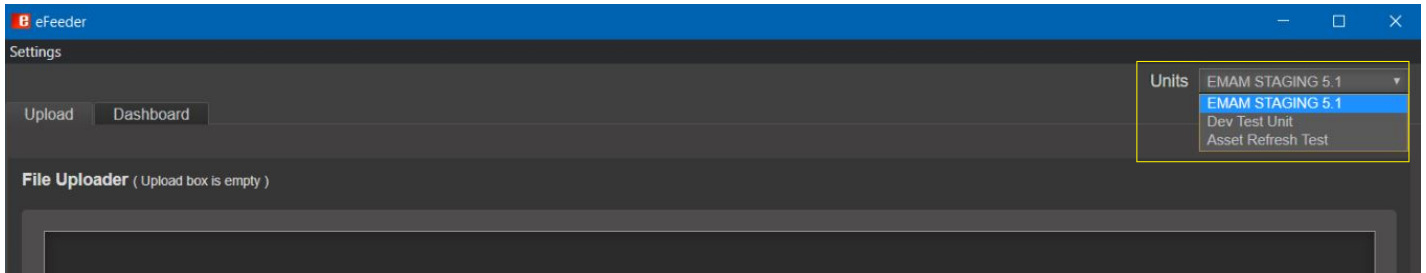


Figure 75- Units- Display all units the user has access to

4. Username

At the bottom- right side of the eFeeder application, you will see the username of the logged in user.



Figure 76- Username of the user who has logged in to eFeeder

5. eMAM version

At the bottom left side of the page, you can see the eMAM version details of the eFeeder.



Figure 77- eFeeder version

6. Settings

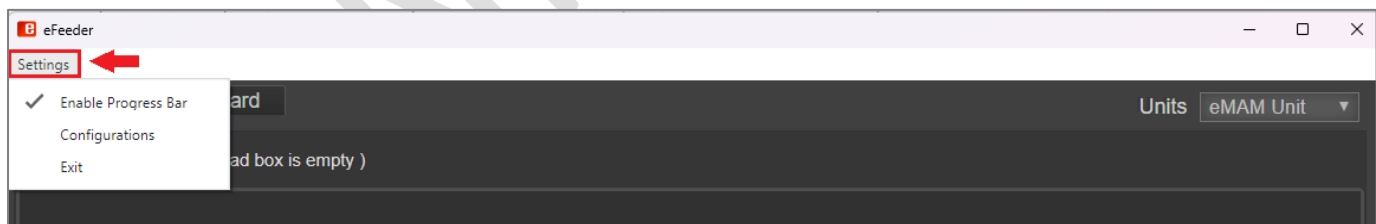


Figure 78- Settings- Display all options

There are three options in the settings menu:

6.1 Enable Progress bar: Progress bar displays progress of upload in %.

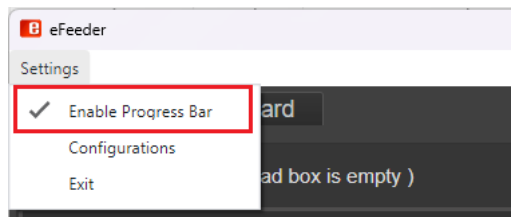


Figure 79- Settings- Enable Progress bar

If the progress bar is enabled, the file upload is shown in % of upload complete (as shown below).

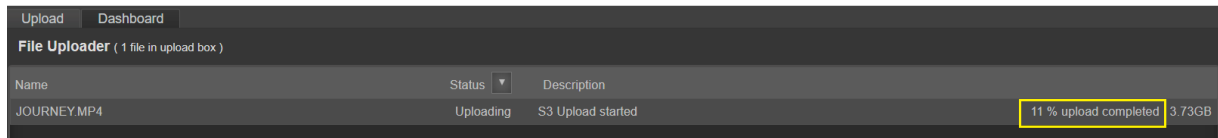


Figure 80- Upload displayed in % of upload complete

Below warning message is displayed when you enable the progress bar:

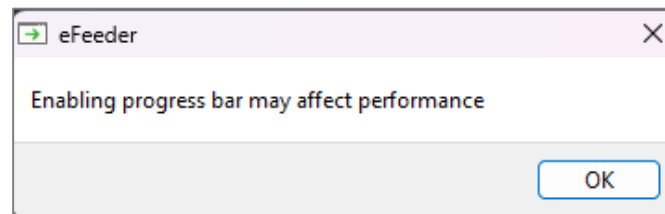


Figure 81- Enable progress bar warning message

If you disable the progress bar, file upload will not show % of upload (as shown below).

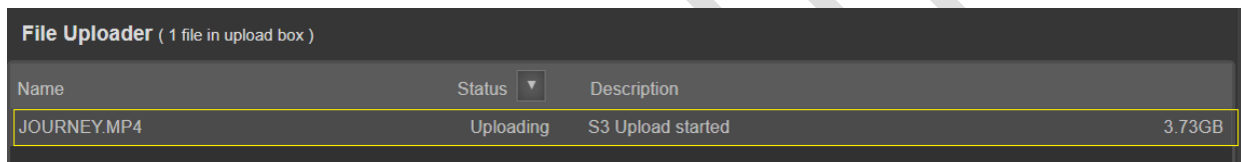


Figure 82- Upload without Enable progress bar option enabled

6.2 Configurations: Click on *Configurations* to see the eFeeder configuration details.

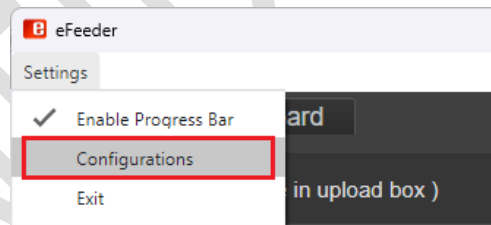


Figure 83- Settings- Configurations

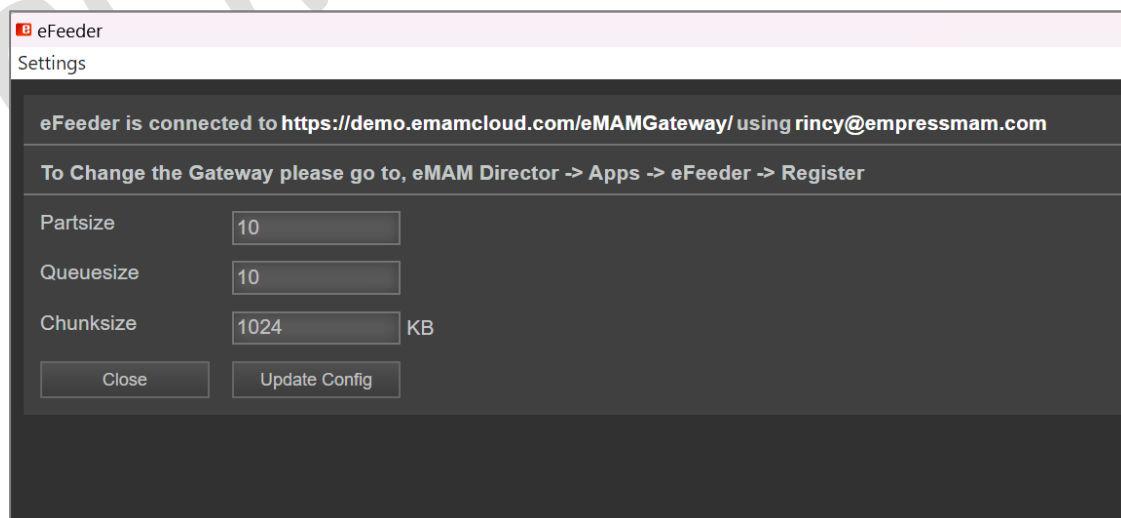


Figure 84- Settings- Configuration options

Configuration details include:

- **eMAM server URL with logged in username.**
To change the eMAM server URL, you need to login to eMAM Director interface, go to **My Accounts** page, click on **Apps**, then **eFeeder** and then click on **Register** to open eFeeder.
- **Part size:** For S3 multi part uploads, the size in bytes for each individual part to be uploaded. Adjust the part size to ensure the number of parts does not exceed [maxTotalParts](#). See [minPartSize](#) for the minimum allowed part size. (default is set as 10)
- **Queue size:** For S3 multi part uploads, the size of the concurrent queue manager to upload parts in parallel. Set to 1 for synchronous uploading of parts. *Note that the uploader will buffer at most queueSize * partSize bytes into memory at any given time. (default is set as 10)*
- **Chunk Size:** For S3 multi part uploads, you have option to set the size of data segments (or "chunks") into which a file is divided when being uploaded. Default 1024KB

6.3 Exit

Click on *Exit* to exit the eFeeder application.

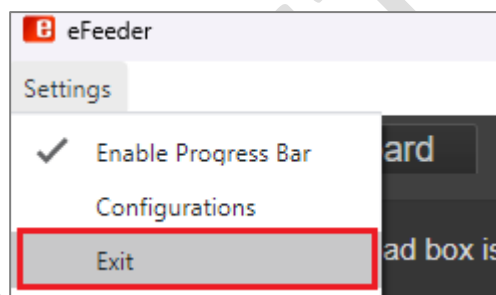
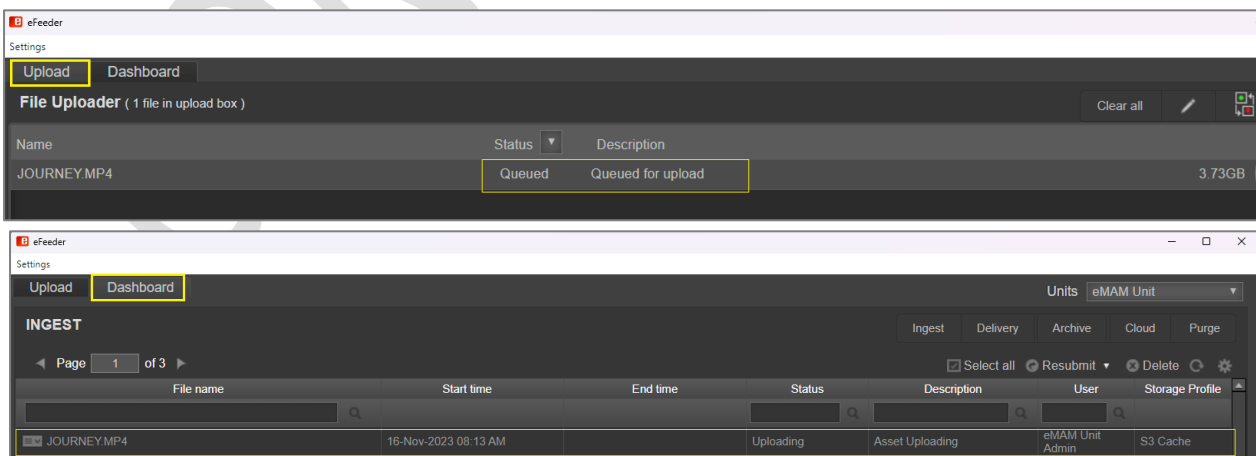


Figure 85- Settings Exit

Manage assets stuck in uploading status

If for any reason, the file upload is not complete, and it gets stuck in uploading stage, that file appears in both tabs; in queued status in the *Upload* tab and in *Uploading* status in the *eMAM Ingest Dashboard*.



1. Reupload the asset stuck in uploading status.

If you wish to reupload this file and you click on **Upload** button in the *Upload* tab, the message below is displayed with *Deleting* status.

Upload

Dashboard

File Uploader

(1 file in upload box)

Select All





Name	Status	Description	
JOURNEY.MP4	Deleting	Deleting the file with the same name in the ingest queue. Please click the Reset status button after the item is cleared from the ingest dashboard.	Failed 3.73GB  

Here the file with the same name in the eMAM Ingest dashboard queue is deleted and cleared from ingest queue. Once done, click on **Reset status** icon

Upload

Dashboard

File Uploader (1 file in upload box)

Select All







Name	Status	Description	
JOURNEY.MP4	Deleting	Deleting the file with the same name in the ingest queue. Please click the Reset status button after the item is cleared from the ingest dashboard.	Failed 3.73GB 

to requeue this asset for upload

Upload

Dashboard

File Uploader

(1 file in upload box)

Clear all

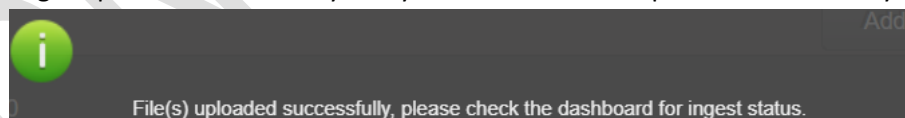
Name	Status	Description	
JOURNEY.MP4	Queued	Queued for upload	3.73GB

and then click on *Upload*.

File Uploader (1 file in upload box)

Name	Status 	Description
JOURNEY.MP4	Uploading	S3 Upload started
		14 % upload completed 3.73GB

This time the file will get uploaded successfully and you will see the file uploaded successfully message.



The file is now in processing status in the eMAM Ingest dashboard.

Upload

Dashboard

INGEST

Ingest

Delivery

Archive

Cloud

Purge

◀ Page 1 of 3 ▶

☒ Select all

⊕

Resubmit

⊗

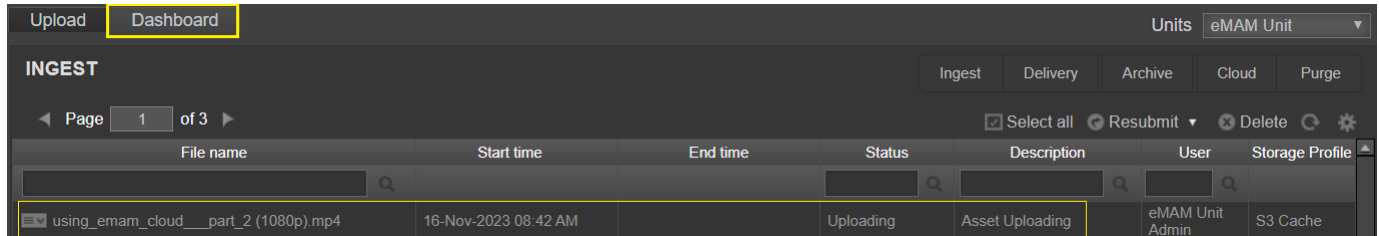
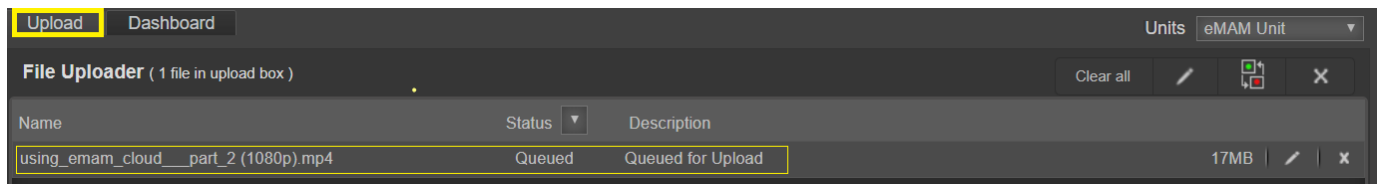
Delete

↺

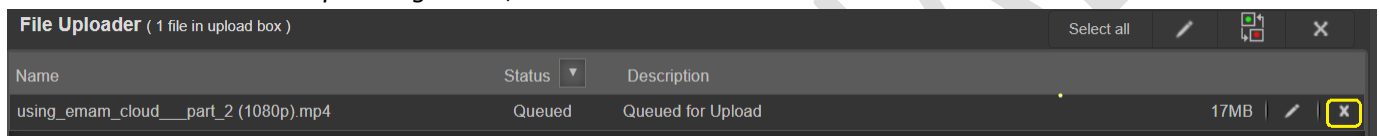
⚙

File name	Start time	End time	Status	Description	User	Storage Profile
JOURNEY.MP4	16-Nov-2023 08:27 AM		Processing	Generating Preview Proxy	eMAM Unit Admin	S3 Cache

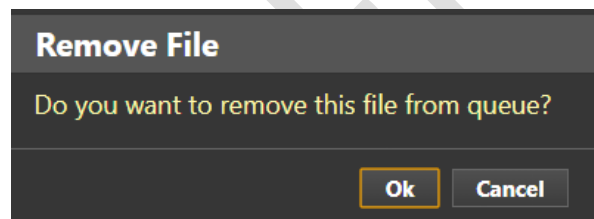
2. Delete the asset stuck in uploading status.



To delete this asset stuck in *Uploading* status, click on  icon.



You will be asked to confirm removal of this file from the queue. On click of OK, the file is removed from the *Upload* and *eMAM Ingest dashboard* queue.



Get Help

For any further information or assistance, please contact support@emamsolutions.com.

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