

STEREO HEARTS



BOOKING
CONTRACT

This document sets out what we offer as a band, our terms and conditions and what information we need from you in order to provide you with the best possible experience.

1. Our Services

- A. We are a live band and entertainment service. We offer live sets as well as a complimentary DJ service if this is required.
- B. Should you require a particular song (for example, a first dance) that isn't on our set list, we will learn and perform that song live for you where possible. Should this not be reasonably achievable (for reasons of rehearsal time, suitability etc) we can play the original song for you via our state-of-the-art PA system.
- C. The DJ Playlist is fully or partially customisable by yourselves, if desired. We have pre-made party playlists that work well, but if you wish to be more involved in the playlist then this is something we are happy to work with you on.
- D.
- E. We have full and comprehensive Public Liability Insurance from a reputable company. All our equipment is fully PAT tested and certified. Certificates can be provided on request.
- F. We are fully compliant with all noise restrictions due to us using an electric drum kit. This eliminates any worries in this area for any venues that have noise restrictions in place.

We pledge to:

- Answer all queries in a timely manner.



- Arrive at the agreed time and set up and sound check efficiently.
- Conduct ourselves professionally at all times.
- Perform with all 4 of our original members. On the extremely rare occasion this is not possible, we will ensure a stand-in member of equal ability is available to perform.

2. Our Requirements

In order to provide you with the best possible service, we require the following from you at these times:

I) During the booking process:

- A. In order to generate an accurate quote, we need to know which optional extras you would like to add, and the name of the venue you have booked where possible (a geographic area will suffice at this stage).
- B. A deposit of £195. This will secure the date for you in our diary and is non-refundable.
- C. Any song requests you may have.

II) Two weeks before the day

- A. We will need an accurate time you'd like us to arrive at the venue. The best time for this in our experience is when the room is being 'turned around' or prepared for the evening party.
- B. The outstanding balance of the package price you have selected, or an agreement for physical payment on the day
- C. Any other information we may request at this time.



III) On the day

- Most of our requirements on the day will be the responsibility of the staff at the venue (performance space, electrical power supply, access points, parking etc). So, all you'll need to do is enjoy!

3. Payment

We accept all methods of electronic payment, as well as cash or cheque on the day (by prior arrangement). Any charges incurred through your chosen payment methods will be passed on to yourselves

4. Cancelling your booking

Should you need to cancel, we require as much notice as possible. The initial deposit is non-refundable regardless of when the cancellation occurs. If the notice given is one calendar month or more then this is all you will pay. If the notice is less than this, we will invoice you for 50% of the agreed fee.

In the highly unlikely event that we need to cancel, any and all monies paid will be refunded in full, and we will assist in finding alternative entertainment as far as we are able.

5. Agreement

On receipt of this document, we require you to send us an electronic message (via e-mail, social media or SMS) to confirm your agreement to all the information we have provided. Should you wish to discuss or clarify any of the information before agreeing, please include the section reference you'd like to discuss in the message.

*Thank
You!*

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