

Wedowee Water, Sewer & Gas Board for the Town of Wedowee (Wedowee Utility Board)

Applications will be taken from June 24 to July 6th.

Position Description

Field Services Technician

Department: Field Operations

Reports To: Water System Supervisor / Field Coordinator

Employment Status: Full-Time

FLSA Status: Non-Exempt

Position Summary

The Field Services Technician performs a wide variety of skilled and semi-skilled work in the construction, maintenance, repair, inspection, and operation of the Board's water distribution, wastewater collection, and natural gas distribution systems. This position also performs meter reading, customer service field work, emergency response, equipment operation, and general maintenance necessary to provide safe, reliable utility services to the public.

Employees are expected to safely perform physically demanding work in all weather conditions and will be required to respond to after-hours emergencies and participate in an on-call rotation.

Essential Duties and Responsibilities

Water System

- Install, repair, and maintain water mains, service lines, valves, hydrants, and water meters.
- Read residential and commercial water meters accurately.
- Investigate high usage complaints, leaks, pressure issues, and water quality concerns.
- Install and replace meters, meter boxes, curb stops, and related appurtenances.
- Flush hydrants and water mains.
- Assist with water main extensions and system improvements.
- Perform service connections and disconnections.
- Obtain water distribution license and waste treatment license as required.

Sewer System

- Repair sewer mains and service lines.
- Assist with lift station inspections and maintenance.
- Respond to sewer backups and emergency calls.
- Operate sewer cleaning and maintenance equipment.
- Assist in locating sewer lines and underground utilities.

Natural Gas System

- Assist in installation and maintenance of gas mains and service lines.
- Perform leak investigations and emergency response.
- Assist with regulator stations, meter installations, and maintenance.
- Operate in compliance with all applicable federal and state pipeline safety regulations.
- Take and Pass Various Gas DOT classes as federally required including working in a drug free environment.

Field Operations

- Read utility meters on scheduled routes.
- Locate underground utilities using approved locating equipment.
- Perform service orders and customer field requests.
- Maintain accurate work orders and field documentation.
- Assist other departments as needed.

Equipment Operation

Safely operate equipment including but not limited to:

- Backhoes
- Excavators
- Mini excavators
- Skid steer loaders
- Front-end loaders

- Dump trucks
- Service trucks
- Trenching equipment
- Pipe saws
- Concrete saws
- Pumps
- Compactors
- Generators
- Portable power tools

Safety Responsibilities

- Follow all OSHA, DOT, ADEM, PHMSA, Board safety policies, and utility industry best practices.
- Wear required personal protective equipment (PPE).
- Follow confined space, trench safety, lockout/tagout, and traffic control procedures.
- Report accidents, hazards, and unsafe conditions immediately.
- Participate in required safety meetings and training.

Minimum Qualifications

- High school diploma or GED preferred but experience and ability is key.
- Valid Alabama Driver License with a clean driving record.
- **Possession of Commercial Driver License (CDL) is preferred.**
- Ability to pass applicable drug and alcohol testing.
- Ability to successfully pass background screening.
- Ability to work nights, weekends, holidays, and emergency call-outs.

Preferred Qualifications

- Experience in utility construction or maintenance.
- Water Distribution Operator certification.

- Wastewater Collection certification.
- Natural Gas Operator Qualification (OQ).
- Heavy equipment operating experience.
- Utility locating experience.

Physical Requirements

This position requires significant physical activity and the employee must be able to:

- Frequently lift, carry, push, and pull up to **75 pounds**.
- Occasionally lift over **100 pounds with assistance or mechanical equipment**.
- Walk long distances over uneven terrain.
- Dig by hand.
- Climb ladders.
- Enter trenches and excavations when permitted.
- Work in confined spaces.
- Bend, kneel, squat, crawl, reach, twist, and climb.
- Stand and walk for extended periods.
- Work outdoors in extreme heat, cold, rain, snow, and other adverse weather conditions.

Knowledge, Skills, and Abilities

- Safe operation of heavy equipment.
- Basic plumbing and pipe repair techniques.
- Mechanical aptitude.
- Ability to read utility maps and locate underground infrastructure.
- Ability to communicate professionally with customers.
- Ability to work independently and as part of a team.
- Basic computer and mobile device skills.
- Strong work ethic, reliability, and attendance.

Working Conditions

Work is performed both indoors and outdoors and involves exposure to:

- Traffic
- Construction sites
- Excavations
- Water, wastewater, and natural gas systems
- Mud, dust, and chemicals
- Loud equipment
- Moving machinery
- Adverse weather conditions

The employee is subject to emergency call-out and must be willing to work overtime when necessary to restore utility services.

Performance Expectations

Employees are expected to:

- Maintain a professional appearance and attitude.
- Demonstrate excellent customer service.
- Follow all Board policies and safety procedures.
- Protect Board property and equipment.
- Maintain a clean driving record.
- Complete assigned work accurately and efficiently.
- Work cooperatively with fellow employees and the public.
- Represent the Wedowee Water, Sewer & Gas Board in a professional manner at all times.

The Wedowee Water, Sewer & Gas Board reserves the right to assign additional duties as operational needs require. This job description is intended to describe the general nature of work performed and is not intended to be an exhaustive list of all responsibilities, duties, or qualifications.

