

# ART LEVERIS

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## VP/DIRECTOR OF OPERATIONS

Innovative leader with a strong sense of accountability and self-motivation, demonstrating broad based competencies in operations management, lean 6 sigma methodologies, project management, and talent management. Highly successful driving operational improvements to revitalize productivity and profitability across an array of business units. Proven record of consensus building and leading cross-functional teams in situations of rapid growth, downsizing, turnaround and business refocus. Repeatedly recognized for superior performance.

### Core Areas of Knowledge and Expertise

6 Sigma-Strategic Planning • P&L Accountability/Innovation • Process Optimization • Business Development Client Relations/Leadership • Lean- Streamlining • Change Management • Employee Development Mentorship Action Planning • Operations Improvement • Project Management Orientated • Continuous Improvement

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## Professional Experience

### GEODIS (OHL)

#### VP of Operations

2014-Present

Geodis/OHL is one of the largest 3PL companies in the world, providing integrated global supply chain management solutions including transportation, warehousing, customs brokerage, ecommerce fulfillment, freight forwarding, and import and export consulting services. Currently responsible for all facets of Operations over 5 distribution centers in Eastern, PA totaling 3M square feet. Customers include Apple, Super Dry, Nutrisystem Frozen, The Honest Company, SC Johnson, Topps, Star Brands, Just Born, Everlane, Nutrisystem RTG, Casper, IL Makiage and more.

- Instituted weekly leadership training with key staff to facilitate a culture change, helping drive out waste, improving safety and quality metrics, and cost reductions □ Doubled Contribution Margin YOY (2015).
- Created planning tools, checklists, Gemba walks resulting in best in class audit scores company wide.
- Awarded best in class results from an HR Audit conducted on employee engagement and received positive net promoter scores from top customers.
- Facilitated Kaizen events resulting in improved productivity and employee morale, simultaneously leading the Region in cost savings in 2017 and 2018. Implemented Locus robots in e-comm account.
- Received 990 on AIB audit in Kutztown, PA DC and scored Presidential on a 16 part company safety and security audit in 2 out of 3 DC's. Scored 99% on SQF Audit in Breinigsville, PA DC.
- Recorded highest audit score in the history of the company scoring a 99.19% in the company's safety, sanitation, and security audit.
- Recognized for the most favorable employee opinion scores in the company two years in a row.

### Amazon.com

#### Senior Operations Manager

2012-2014

Responsible for Outbound Operations for the Allentown, PA fulfillment center that lead the US Network in year over year process improvements, cost reductions and transportation savings. Full time staff of approximately 1,200 associates and 30 managers and weekly volume of 1.9M units.

- Overhauled pick mods in a 1M square foot facility with visual 5S signage and mile markers to improve new hire on boarding which improved pick efficiency by 42% YOY.
- Partnered with Finance to improve overall accuracy in forecasts and daily plan by focusing on variations and drove improved Customer Experience reducing defects by 68%.
- Selected as Regional delegate (SME) to drive regional benchmarking and continuous improvement projects with estimated savings of over \$30M dollars.
- Recorded highest audit score in the Network with regards to benchmarking and standard work compliance.
- Spearheaded an additional reactive arc transportation lane to Indianapolis which saved the company \$0.75 in shipping cost per package. Volume to this lane is approximately 150K units a week.
- Influenced a 25% improvement in Recordable and Lost Time Incident rates and 40% reduction in overall incidents.

### DHL Supply Chain (Exel Logistics)

#### Director of Operations

2010-2012

Oversaw entire North East operations for \$4.5 billion global logistics, warehousing and distribution organization. Directed strategic planning, network changes, P&L, regional services, standards, procedures, career development, performance, customer acquisition/retention/satisfaction, associate relations, and special projects.

- Quickly turned a struggling region and improved profitability by 605% in the first year taking over.
- Implemented work measurement standards and planning tools which resulted in increased PPH and a significant reduction in labor dollars by 30%.

- Instituted Dispatch planning tool and restructured contractor pay to drive revenue per route and decrease cost per stop by 205%.
- Stimulated employee engagement activities and recognized for turning a formerly “Red” region from an employee opinion survey perspective and drove the culture to a “Green” status- Process vs. People.

## **DHL Express**

### **Director of Strategic Initiatives (Impact), Northeast**

**2008-2009**

Promoted to this highly visible position and charged with turning around this poorly performing strategic team. Shared P&L responsibility within the 5 regions in the Northeast with a \$600M annual budget, 69 service centers, 327 management employees and 3,827 hourly employees. Established, wrote and executed business strategies using 6 sigma methodologies (DMAIC) in conjunction with LEAN principles to significantly reduce costs and provide robust service levels. Reported to the Senior VP of Operations, Northeast.

- Defined Strategy, Tactics, and Cultural changes needed to successfully execute the largest route restructure in the history of the company. Key principle in Team.
- Executed a strategic revitalization of Northeast Route Structure, resulting in a 32% reduction in personnel and equipment (\$50M annualized savings).
- Led and facilitated the project management of cross-functional restructure of Northeast resulting in an 87% reduction in personnel (\$140M annualized savings) and best ever results in international service by 3%pts.
- Hand selected by EVP and assigned to corporate office to spearhead a new data platform project.

### **Operations Performance Manager, Northeast, Area 4**

**2005-2008**

1 of 4 Area managers in the US, develop and implement business process improvements with the primary objective of reducing transportation costs and increasing efficiency using six sigma methodologies. Recognized for providing superior operational views that drove behavior and forced accountability in the supply chain. Instituted Control Charts to easily identify trends and shifts in multiple processes (forecast/predict), resulting in robust service and quality levels.

- Recouped DHL US over \$5M in revenue from a six sigma project focused on billing quality issues (2007-2008), rate of improvement >70%.
- Created an Operational Excellence model that detailed best practices and forced accountability throughout the enterprise.
- Perform statistical analysis to determine current performance forecast and trend future performance to recommend improvements and/or corrective actions through the APW process.
- Achieved best ever on time service results in the history of the Northeast by implementing process design changes and identifying opportunities to improve existing procedures.
- Lead Kaizen events in service centers to increase awareness on key customer touch points.

## **Prior Experiences**

DHL Express,

Services Manager, Boston Metro North

Airborne Express Corporation (Merged with DHL World Wide Express)

Services Manager, Northern New Jersey

Services Manager, New York, New York

United States Navy, Division Officer, USN, Newport, RI

## **EDUCATION**

### **United States Naval Academy, Annapolis, MD**

Bachelor of Science, General Engineering

**Villanova University**- Lean Six Sigma Black Belt

**Trident University**, Master of Science - Leadership