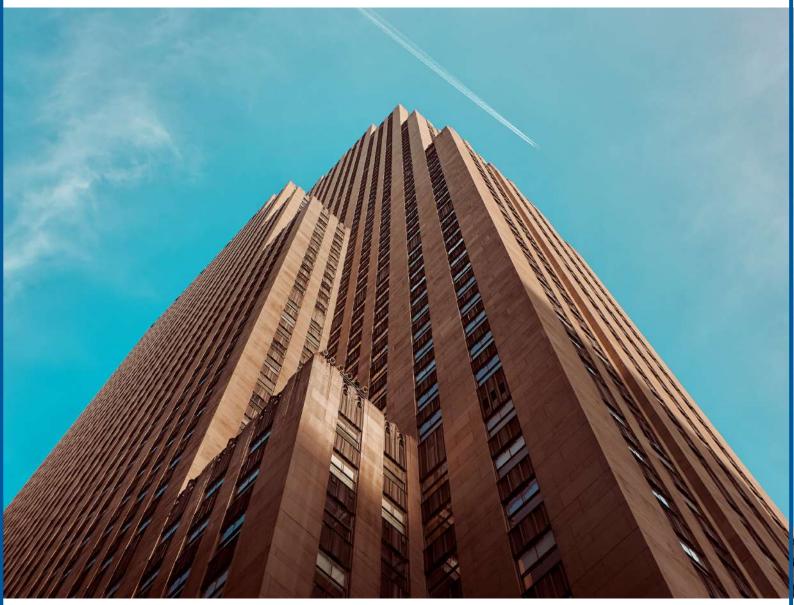


YOUR GATEWAY TO THE FUTURE OF FACILITIES MANAGEMENT

## COMPANY PROFILE 2024





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## **ABOUT US**



With our inception in 2008, starting off as a small company with less than 10 members in operation, we strived to achieve the goal of providing excellent facilities management with the hope of developing long lasting customer relationships.

15 years later, we are one of the biggest facilities management provider to a huge variety of clients with the same motto of "Clients for Life".

Our flexibility in services aligned with our low cost model and our excellent customer support, we have achieved the excellence we strived to achieve.

We are a professionally oriented cleaning and maintenance service provider, approved by City Municipality of Sharjah under the Directorate of Environment Services, with 200+ experienced team members working with us.

Specializing in cleaning and security, we provide the Service Quality, Flexibility and Expertise, that allows our clients to focus on their activities, having a peace of mind for their facility management.

We're experts in Facilities!





## MISSION

To achieve a reputation in the marketplace for outstanding service delivery.

To encourage lasting relationships with customers thereby building trust and confidence.

"Customers for life", to encourage elimination of all sources of occupational hazards and offer the highest level of quality and service at a very competitive price."



QUALITY IS
THE BEST
BUSINESS
PLAN.







As a team we are dedicated to the notion that every customer is a long term relationship.

To provide an environment that is clean, safe, and provides enhancement to the work day



#### OPERATIONAL STRATEGY



Proper planning of required tasks, developing work site procedure and detailed job schedules is the starting point for operations. This ensures that all contractual and service objectives are built in and planned for. Staffs are introduced to these as part of the site specific training and are then assessed against these for qualification and ongoing performance monitoring. We find that detailed and specific instructions leave little room for confusion and ensure that detailed work and periodic work take place.

This is a vital step in the achievement of our service objectives.

## ALWAYS WITH DASSION



#### **Daily Cleaning:**

Regular cleaners deployed on site to maintain and keep the decor and interior squeaky clean and spotless.

#### **Pest Control:**

Our specialist team with eco-friendly chemicals to ensure the safety of the residents but not to the unwanted legged creatures.

#### **Carpet Cleaning:**

Our high pressure vacuum and powerful detergents make sure to get into the nooks and crannies to deep clean and remove stains and allergens from carpets.

#### **Residential / Commercial Pressure Washing:**

We use top of the range high pressure mechanical sprayer which removes any mold, grime, dust and dirt from surfaces and objects such as buildings, parking's and concrete surfaces

#### Waterproofing:

One of the highest clients requests were for the implementation of waterproofing services. We use high quality slip resistance coating which create a durable flat textured finish which is transparent and sticks to any surface.

This increased surface traction creates a safer walking surface which eliminates any risks of a potential slip and fall accident.

#### **Disinfection & Sanitization**

We believe commercial sanitization and disinfection is an absolute necessity for any business operating, especially after the Covid-19 era.

We ensure to use green chemicals and application of agents specifically designed to reduce and kill any germs or viruses.





#### **Mall Cleaning**

We keep your shopping haven gleaming, from sparkling food courts to pristine restrooms. We tackle daily trash, spills, and grime, ensuring a pleasant experience for every visitor.

#### School / Campus Cleaning

We understand the importance of a clean learning environment. We disinfect classrooms, sanitize play areas, and maintain a healthy atmosphere for students and staff to have a comfortable environment.



#### Office Cleaning

We're the silent guardians of your office spaces. From dust-free desks to polished floors, we maintain a professional and hygienic atmosphere that boosts productivity and well-being.

#### **Lifeguard Services**

Safety first! Our certified lifeguards keep a watchful eye at pools, beaches, and aquatic facilities, ensuring everyone enjoys their time worry-free.

#### **Watchman Services**

More than just security. They're a comprehensive package of protection and vigilance that goes beyond alarms and cameras. Whether you need a watchful presence for your commercial property, business, building, a dedicated watchman can be your first line of defense

#### Office Boy/ Girl

Need an extra pair of hands? Our dedicated staff assist with tasks like photocopying, errands, and administrative support, freeing up your team to focus on what matters most.

#### **Hospital Cleaning**

Sterilization and sanitation are paramount. We provide specialized cleaning services for hospitals, ensuring a hygienic environment for patients and staff alike.

#### Move-in/Move-out Cleaning

Moving can be stressful, and cleaning the old or new place is often the last thing anyone wants to do. We can handle this task efficiently, ensuring a fresh start in your new home.



# SOME OF OUR VALUABLE CLIENTS

































### Why Choose Us?



#### Makes A Great First Impression

First impressions make a difference. When a customer walks into your business, it should look clean and inviting. It's one of the first things a customer notices about any business. They should see shining floors, organized work areas, and clean bathrooms. Customers notice these things.

A clean business demonstrates your concern for the health and wellbeing of your employees and customers alike.

#### The Job Gets Done Efficiently and Quickly

We have more experience handling post and pre construction sites. With our team of professionals, you can have your doubts set aside of spot free cleaning and professional property cleanliness, which helps no spots be left overlooked.

This is because some of the things you have to clean are only visible to experienced eyes and cannot be seen by an amateur cleaner.

With the help of professionals, you will have time to focus on other important tasks while you leave the cleaning to us.

#### No Cost and Hassle of Buying Cleaning Materials or Hiring Personnel

Property Managements who choose to do the cleaning themselves end up spending more money than they would have paid if they had professional cleaners do the cleaning for them.

If the cleaning is done by the property managements, they would be forced to buy the cleaning materials and the rate of personnel, including the servicing of the cleaning equipments, the wages of the employees and their cost of work permits annually.

We would save you from all this hassle as our professionals come with all the materials and equipments ready for your cleaning requirements and would help you save time and money.

#### Helps Your Brand and Business

When your property or building looks clean, it's an inviting space for your employees and customers alike. Customers notice how your business looks and smells. It's part of your brand.

# METHOD OF OPERATION

Daily cleaners are deployed with weekly supervisors arriving on site to ensure completeness of assigned duties and and to ensure service standards.

Strict supervisions are a part of our promise to withhold the highest service standards and top of the range cleanliness.

Employees undergo rigorous cleaning and safety training with the highest regards to customer satisfaction before they are deployed into the premises.

Our unique 50-point checklist ensures thorough examination of the service done and the work completed.

The 50 point checklist ensures thoroughness, and without such a comprehensive and rigorous procedure, we could not claim to be offering a complete cleaning service.

This checklist can be thought of as a benchmark by which we can hold ourselves accountable for keeping our promises.

Even though our clients are not aware that the checklist even exists, thy would certainly notice the difference if we abandoned this procedure.

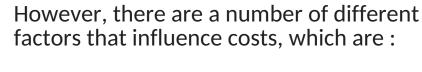


### COSTING

Here's a little secret most commercial cleaning companies, they don't like to talk about cost with their clients. They avoid your questions about costs any chance they can and often "forget" to mention hidden fees.

But here is the thing, we all want to know the cost of a product or service before we buy.

Therefore, we understand that every client is different and unique, which is why there is no one size answer for determining cost.



Employee Wages
Employee Insurance
Set up Fees
Support Costs
Cleaning Material Costs
Site Size
and Cleaning Frequency

Therefore to put it simply, it depends.

But we can guarantee you one thing, you wont find any hidden costs or service charges other than our agreement, that we can guarantee you along with the fact that our prices can simply not be beaten.

You will get the lowest cost for the services.

It is always our best intention to deliver the best service at the most cost effective price for our clients.



# Still having doubts about choosing us? Have any queries that need to be cleared?



We love to address any queries and clear your doubts!

Contact Us!

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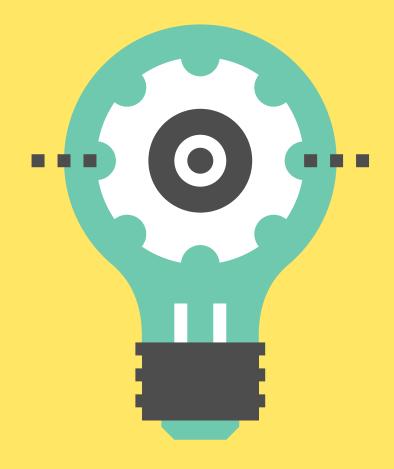


Or better yet,

Come see us in person!

We would love to talk to you.

Al Khaja Building, Block-B, 304 Butina, Sharjah



#### **AL KHUZAMIAH GROUP**

## WE'RE READY FOR YOU

A PROPOSAL FOR OUR VALUED PROSPECTIVE CLIENTS

