

## CQC Workshop

Fundamental Standards | KLOE's

Quality Assurance | Governance Framework

<p><b>Objective</b></p>	<p>The CQC workshops has been designed and developed to give you the necessary knowledge to understand the fundamental standards (Regulations) and how to remain compliant with the CQC under Health &amp; Social Care Act. Our workshop has been developed using the Care Quality Commissions (CQC) standards, good practice examples, inspection styles, feedback from our clients, with all this we can assure you that you will receive a good insight into how the regulator inspects your service using triangulation and observational techniques.</p>
<p><b>Items</b></p>	<ol style="list-style-type: none"> <li>1. CQC Introduction and its position in the UK Health Spectrum</li> <li>2. Fundamental Standards</li> <li>3. Key Lines of Enquiry's</li> <li>4. Role of Registered Providers</li> <li>5. Role of Registered Managers</li> <li>6. Inspection Types</li> <li>7. Quality Assurance</li> <li>8. Governance Framework</li> <li>9. Workflow Processes</li> <li>10. Miscellaneous             <ol style="list-style-type: none"> <li>a. Pre-Inspection Documents</li> <li>b. Required Evidence (what &amp; how is data analysed?)</li> <li>c. Inspection Questions &amp; Answers</li> <li>d. Observational Techniques</li> </ol> </li> <li>11. Audits</li> <li>12. The So-Called Boring Stuff (Notifications)</li> <li>13. Q&amp;A</li> </ol>

