

# Policy Index for Health & Social Care Providers

---

1. Abuse from Service User
2. Accident at work
3. Accidents & Injuries
4. Accompanied Holidays for the Service User
5. Admin of Ear Drops
6. Admin of Eye Drops
7. Admin of Eye Ointments
8. Admin of Oxygen
9. Advance Directive
10. Advocacy
11. Agency Workers Regs
12. Aims & Objectives
13. Alcohol Dependency
14. Amenity Fund Constitution
15. Anaphylaxis
16. Assessment of Needs
17. Assignment of Care Worker
18. Bed Bathing
19. Bed Rails
20. Best Interests
21. Bogus Workers
22. Break-ins & Theft
23. Burst Pipes & Floods
24. Carbon Monoxide Poisoning
25. Care Certificate Standards
26. Care of Children of the Opposite Sex
27. Care of Teeth & Nails
28. Care Plan
29. Catheter care
30. Challenging Behaviour
31. Child Inclusion Policy
32. Children from Ethnic Minorities
33. Children with Sensory Impairments
34. Choking Incident
35. Choking Prevention
36. Cleaning & Housework
37. Code of Conduct
38. Comm with Service User with Dementia
39. Comms - Mgmt & Staff
40. Comms - Staff & Service User
41. Complaints
42. Computer Disposal
43. Confidentiality Policy
44. Contractors On-Site Record
45. Controlled Drugs Register
46. Controlled Drugs
47. Co-op with Other Providers
48. Copyright Protection
49. Covert Medication
50. Crisis Management and Service Continuity
51. Data Protection
52. DBS
53. Death of a Service User
54. Dementia Knowledge Set
55. Diabetic Care - Diets
56. Dignity
57. Disability Discrimination
58. Disclosure Information
59. Disciplinary procedure
60. Display of Performance
61. Document Control
62. DOLs
63. Dressing & Undressing
64. Duties not to be Undertaken
65. Duty of Candour
66. Dysphagia
67. Eating & Nutrition
68. E-cigarettes
69. Electronic Communications
70. Email disclaimer
71. End-of-Life Strategy
72. Enquiries
73. Entering & Leaving
74. Environmental policy
75. EQIA
76. Equal Opportunities & Diversity
77. Equal Opportunities Monitoring Form
78. Equality and diversity policy
79. Escort Duties
80. Ethnic Awareness
81. Expectations of the Care Service
82. Feeding
83. Financial Irregularities
84. Fire & Damage

- 85. Fire Drills
- 86. Fire Risk Assessment
- 87. First Aid Policy
- 88. Fit & Proper Persons
- 89. Food Allergies & Intolerances
- 90. Food Preparation
- 91. Fraud & Corruption
- 92. Fuel & Heating
- 93. Fundamental Standards of Care
- 94. Gas Leaks
- 95. Gifts & Gratuities
- 96. Good Governance
- 97. Good Practice
- 98. Handwashing-and-hygiene-protocol
- 99. Harassment from Service User
- 100. Hazardous Substances
- 101. Health and Safety policy
- 102. Heatwave Policy
- 103. HIV-AIDS-policy-clients
- 104. Home Cleaning Schedule
- 105. Homely or Household Remedies
- 106. Human Rights Act 1998
- 107. Identity (Dementia Care)
- 108. Independence & Autonomy
- 109. Inducements & Conflict of Interests
- 110. Induction Checklist
- 111. Infection Control Monitoring Form
- 112. Information Security
- 113. Insurance
- 114. Intimate Care
- 115. JD - Admin Assistant
- 116. JD - Care Worker
- 117. JD - Co-ordinator
- 118. JD - Deputy Manager
- 119. JD - Live-in Carer
- 120. JD - Manager
- 121. JD - Proprietor
- 122. JD - Senior Care Worker
- 123. Key-holding
- 124. Latex Sensitivity
- 125. List of Specified Documents
- 126. Management of the Service - Policies
- 127. Manual Handling Activities
- 128. MCA Assessment & Review - child
- 129. MCA Assessment & Review
- 130. Medication - Administration
- 131. Medication - Errors
- 132. Medication - General Policy
- 133. Medication - PRN
- 134. Medication - Safe Disposal
- 135. Medication - Safe Storage
- 136. Medication Administration Record
- 137. Medicines - Administration to Child
- 138. Menu Planning
- 139. Missing Child
- 140. Missing Laundry Form
- 141. Mobile Phones
- 142. Monitoring & Review
- 143. Monitoring EO & Diversity
- 144. Needlestick injuries protocol
- 145. Non-compliances
- 146. Non-Response
- 147. Notifications to CQC
- 148. Nutritional Support Policy
- 149. Out-of-Hours Management
- 150. Pain Control
- 151. Participation Policy
- 152. PEG Tube Feeding
- 153. Performance Appraisals
- 154. Personal Care & Hygiene
- 155. Personal Planning
- 156. Person-Centred Care
- 157. Person-Centred Dementia Care
- 158. Physical Intervention
- 159. Planned Outings for the Child
- 160. Planning & Shopping
- 161. Policy on MCA
- 162. Power Failure
- 163. PPE
- 164. Prevention of Pressure Sores
- 165. Preventive & Corrective Action
- 166. Privacy
- 167. Product Data Sheets
- 168. Promotion of Continence
- 169. Qual & Training
- 170. Quality Auditing
- 171. Quality Policy
- 172. Race Relations
- 173. Recognising and Understanding Abuse
- 174. Records & Access to Personal Files
- 175. Records kept at Service Users Home
- 176. Recruitment policy
- 177. Respect
- 178. Restraint Policy
- 179. Right to Search Staff
- 180. Safe Use of Hoists
- 181. Safe Use of RCDs
- 182. Safe Use of Wheelchairs
- 183. Safeguarding Children - Allegations
- 184. Safeguarding Children - Internet

- 185. Safeguarding Children - Principles
- 186. SERVICE USER GUIDE
- 187. Service User Rights
- 188. Sickness & Absence Procedure
- 189. Significant Event Toolkit
- 190. Slips, Trips & Falls
- 191. Smoking & Alcohol
- 192. Smoking Environment
- 193. Social Inclusion
- 194. Social Media
- 195. Social Values Policy
- 196. Social Workers Care Managers Assessment
- 197. Social Workers Care Managers Care Plan
- 198. Staff Health
- 199. Staff ID
- 200. Staff Meetings
- 201. Staff Substance Abuse
- 202. Staff Supervision
- 203. Staff Training
- 204. Staffing Levels
- 205. Stress Management
- 206. SU Consent to Care & Treatment
- 207. Suppliers & Purchasing
- 208. Supplying Staff to NHS
- 209. Service User Accessing the Internet
- 210. Service User Feedback
- 211. Service User Monies & Pensions
- 212. Service User Self-Harm or Suicide Attempt
- 213. Suspected Hypothermia
- 214. Suspected Self-Neglect
- 215. Sustainability Policy
- 216. Taking Risks
- 217. Unannounced Monitoring
- 218. Unforeseen Absence of Responsible Adult
- 219. Uniforms Dress Codes & Grooming
- 220. Untoward Incidents
- 221. Use of Private Vehicles
- 222. Using Electrical Appliances
- 223. Using Toilet
- 224. VDU Equipment
- 225. Volunteers
- 226. Washing & Bathing
- 227. Wasted Journeys
- 228. Whistleblowing
- 229. Wilful Neglect of a Service User
- 230. Wills & Estates
- 231. Working from temporary locations
- 232. Working Late or Alone
- 233. Working Time Regs
- 234. Working with Families
- 235. Workplace Bullying
- 236. Zero Tolerance

## End of Document

---