



Commission Artwork Terms & Conditions

Juliet Grace – Imagine Ink Gold Coast

1. Booking & Deposit

- 1.1 A 50% non-refundable deposit is required to secure a commission booking.
- 1.2 No artwork will commence until the deposit has been received.
- 1.3 Once the artwork has commenced and the client has approved the final design/sketch, the deposit becomes strictly non-refundable.
- 1.4 The deposit forms part of the total commission price.

2. Design Approval & Revisions

- 2.1 A preliminary sketch or design concept will be provided for client approval prior to painting.
- 2.2 One (1) round of minor revisions is included following the initial sketch presentation.
- 2.3 Any additional revisions beyond the included revision will be charged at \$50 per hour.
- 2.4 Once the final design has been approved by the client, no major compositional changes may be requested.

3. Completion Timeline

- 3.1 Estimated completion timeframes vary depending on artwork size, complexity, and current commission schedule.

3.2 An estimated completion timeframe will be discussed and agreed upon at the time of final sketch approval.

3.3 Delays caused by client communication, late approvals, or additional revision requests may affect completion timelines.

4. Final Payment & Completion

4.1 The remaining 50% balance is due no later than seven (7) days prior to the agreed completion, delivery, collection, or shipping date.

4.2 Final payment must be cleared before the artwork is completed or released.

4.3 Imagine Ink reserves the right to pause or withhold completion of the artwork if final payment has not been received by the due date.

4.4 A final image of the completed artwork will be provided prior to delivery. At this stage, the artwork is considered complete.

4.5 No further revisions will be made once the final artwork image has been presented.

5. Pricing & GST

5.1 All pricing is inclusive of GST.

5.2 Prices are quoted based on agreed size, complexity, and materials.

5.3 Any significant changes to scope may require a revised quote.

6. Copyright & Usage Rights

6.1 Copyright of all commissioned artworks remains the sole property of Juliet Grace and Imagine Ink Gold Coast.

6.2 The client is purchasing the physical artwork only.

6.3 Juliet Grace and Imagine Ink Gold Coast retain full reproduction and merchandising rights, including but not limited to prints, merchandise, digital reproductions, licensing, and promotional use.

6.4 The artwork may not be reproduced, copied, edited, distributed, scanned, or used commercially without prior written permission.

6.5 Clients are welcome and encouraged to credit Imagine Ink Gold Coast and Juliet Grace when sharing images of the commissioned artwork on social media. Proper attribution supports the artist and is appreciated.

7. Reference Images

7.1 Clients must supply high-quality reference images.

7.2 Imagine Ink is not responsible for limitations in the final artwork resulting from poor-quality or low-resolution reference materials.

7.3 By supplying reference images, the client confirms they have permission to use those images.

8. Delivery, Shipping & Collection

8.1 Clients may choose local collection, local delivery (if available), or shipping.

8.2 Delivery outside the standard service area (Coolangatta to Coomera) will incur a travel fee calculated at \$5 per kilometre (return total distance), consistent with Imagine Ink event travel rates.

8.3 Shipping costs are the responsibility of the client and will be quoted separately.

8.4 Insurance for shipping is mandatory and is the responsibility of the client.

8.5 Once the artwork has been shipped or collected, Imagine Ink is not responsible for damage occurring during transit.

9. Artwork Care

9.1 The client is responsible for proper care and handling of the artwork once delivered.

9.2 Imagine Ink is not responsible for damage caused by environmental conditions, improper hanging, or mishandling after delivery.

10. Cancellation

10.1 The 50% deposit is non-refundable once artwork has commenced and the final design has been approved.

10.2 If the client cancels prior to artwork commencement, the deposit may be refunded at the discretion of Imagine Ink.

11. Collection, Storage & Abandoned Artwork

11.1 Completed artworks must be collected, delivered, or shipped within fourteen (14) days of written notification that the artwork is ready.

11.2 Storage beyond fourteen (14) days will incur a storage fee of \$25 per week.

11.3 Storage fees must be paid in full prior to collection or release of the artwork.

11.4 Artworks remaining uncollected ninety (90) days after written notification of completion will be deemed abandoned.

11.5 In such cases, Imagine Ink and Juliet Grace reserve the right to dispose of, resell, donate, or otherwise deal with the artwork at their sole discretion, without further notice or compensation.

12. Acceptance of Terms

12.1 By proceeding with payment of the deposit, the client acknowledges that they have read, understood, and agree to these Terms and Conditions.

12.2 These Terms and Conditions supersede any prior verbal discussions or informal agreements.