

Safe Hands Pet Care: Service Agreement & Liability Waiver

1. Scope of Care

Safe Hands Pet Care agrees to provide the services outlined in the client's **Pet Profile** and **Service List**. We promise to treat your pet with the same love and attention we give our own fur babies.

2. Emergency Veterinary Care

In the event of a medical emergency, Safe Hands Pet Care will make every effort to contact the owner and the preferred veterinarian listed in the Pet Profile.

- If the owner or veterinarian cannot be reached, Safe Hands Pet Care is authorized to seek care at the nearest emergency animal hospital.
- The owner agrees to be responsible for all costs related to emergency veterinary treatment.

3. Liability Release

While Safe Hands Pet Care provides a high standard of professional care, the owner agrees to the following:

- **Home Access:** Safe Hands Pet Care is not liable for any loss or damage to the property unless caused by gross negligence.
- **Pet Health:** Safe Hands Pet Care is not responsible for the injury, illness, or loss of a pet due to pre-existing conditions or natural causes while in our care.
- **Safety:** Owners of "free-roam" pets (such as house bunnies) acknowledge the inherent risks associated with pet freedom and agree to hold Safe Hands harmless for accidents occurring in designated free-roam areas.

4. Cancellation & Payment

Payment is due at the time of service unless otherwise agreed upon. Cancellations must follow the policy outlined on our website, **safehandsokc.com**.

Client Acceptance: By signing below, I acknowledge that I have read and agree to the terms above.

Owner Signature: _____ **Date:** _____

Safe Hands Representative Signature: _____ **Date:** _____ (*James DeArvil or Stephanie Miller*)