Terms and Conditions

Payment Policy

New World Travel (NWT) requires a deposit of **half the total amount** to confirm your booking. <u>The full payment is due a minimum of 90 days prior to your travel date</u>. If you make a booking and your travel date is sooner than 90 days, then you need to make the full payment.

For any method of payment, please ensure funds are sent in the currency specified in this tour package. All the accounts mentioned are in USD (\$). The customer is responsible for absorbing bank fees for currency exchange or administrative errors made by the sender of funds.

Payment can be made via the following methods:

1. Bank Deposit/Wire Transfer:

| Bank Name: | CAPITAL ONE |
|----------------------|------------------------|
| Account Name Holder: | Karim N Atallah Tawfik |
| Account Number: | 36231822256 |
| Routing Number: | 031176110 |

2. Zelle:

You can send payments via Zelle to:

Karim Atallah Tawfik +1 (351) 217-5047

3. Credit Card/Venmo:

You can send payments via Credit Card using Venmo to @KarimAtallah

Note that there is a 3% transaction fees if you choose to pay with the credit card. There are no fees if you use your Venmo wallet 'payment between friends'.

4. Cashapp:

You can send payments via Cashapp to username: **\$KarimAtallah**

Refund and Cancellation Policy

For any cancellation, a \$500 non-refundable processing fee per person will be retained.

In the case of cancellations made 90 days or more from the travel date, 50% of the total tour cost will be refunded.

In the case of cancellations made 90 days or less from the travel date, no refunds will be issued.

New World Travel (NWT) and their travel operator partners are not responsible for or liable for circumstances that could postpone or cancel a tour. This includes pandemics, social unrest, natural disasters, and similar. In such cases a future travel credit equal to the full value of the tour will be issued.

Change Policy

Changes to the itinerary are possible for private travelers only. This does not apply to group travelers. If you wish to make changes to your itinerary after the booking has been confirmed:

- Changes to the itinerary are subject to availability and may incur additional charges.
- Requests for changes must be made at least 60 days before the tour start date.
- If the requested change results in a lower total cost, no refund will be issued for the price difference.
- Changes within 60 days of the tour may not be possible or may result in forfeiting part of the payment, depending on the nature of the changes.

Privacy

The customer provides consent for their personal information contained in their application to be shared with travel operators, airlines, and similar for the purpose of arranging the tour.

Customers Acknowledgement

The customer acknowledges that the customer and anyone for whom the customer requests *New World Travel (NWT)* to make travel arrangements, has been directed to review the terms and conditions of the suppliers of the travel services included in the travel arrangements made by *NWT*, including airlines, trains, bus lines, cruise lines, hotels and tour operators, including baggage allowances, check-in times, age and height restrictions and advised that any questions customer and anyone for whom the customer requests *NWT* make travel arrangements, may have about the travel suppliers' terms and conditions should be addressed to the specific travel service supplier.

The customer acknowledges that *NWT* has recommended that the customer buy travel insurance, and the customer confirms that the customer has advised anyone for whom the customer requests the Agency make travel arrangements, of that recommendation to buy travel insurance. Each traveler is responsible for purchasing their own Travel Insurance Coverage. In case of trip cancellation or interruption, lost luggage, accident, theft, medical / injury, and other circumstances not mentioned, the traveler accepts that *NWT*, and their travel operator partners are not responsible nor liable for the same. It is the travelers' responsibility to check the travel advisory on government websites based on their country of residence and citizenship.

The customer and anyone for whom customer requests *NWT* to make travel arrangements, shall be responsible to ensure that they have all necessary travel documentation, including, vaccination certificates, visas, a passport (valid until 6 months after the expected return date), and parental consents to travel with minors required by any destination to which they are travelling or through which they will transit. The customer and anyone for whom the customer requests *NWT* to make travel arrangements acknowledges that even with the required documentation and information in his/her possession s/he may be refused entry into another country at either the point of departure or arrival. *NWT* will not issue refunds if the customer was denied entry to the destination country due to missing visas or any other reason.

The customer shall be responsible for notifying *NWT* of any special requirements regarding the travel arrangements, including the type of seating/accommodation required and the dietary requirements of the customer or anyone for whom a customer requests *NWT* to make travel arrangements, at the time of booking the travel arrangements. *NWT* will make travel suppliers aware of such requests, and customers shall be responsible for any additional costs for such requests, however *NWT* shall not be responsible for any failure to provide such services by the travel suppliers.

NWT shall not be liable for any damage or loss suffered by the customer or anyone for whom the customer requests *NWT* to make travel arrangements, including the inability to use any of the travel services as a result of failing to comply with this section.

These terms and conditions are binding from the date the deposit payment is received.

The customer confirms that s/he understands and agrees we may not visit all places mentioned in the itinerary, and hotels may also change.