



duckduckinn

PAYMENT POLICY

1. Booking Guarantee

A valid credit card is required to secure all reservations. At the time of booking, a deposit equal to one night's accommodation is charged to confirm the reservation. This deposit is refundable up to seven days prior to check in.

2. Full Payment

The remaining balance for the stay is due no later than seven days before check in. If full payment is not received by this time, duckduckinn reserves the right to cancel the reservation and retain the deposit.

3. Payment Methods

We accept the following payment methods:

- American Express
- Visa
- Mastercard

Bank transfer may be arranged in advance if required. Cash may be used for incidental charges only.

4. Pre-Authorisation

A pre-authorisation may be taken at check-in to cover incidentals or potential damages. This is a temporary hold and not an actual charge. The release of held funds is managed by the card issuer.

5. Cancellation and No-Show Charges

Cancellations are subject to the terms of our Cancellation Policy. If a guest cancels after the deposit has been paid or fails to arrive, the one-night deposit is non-refundable.

6. Early Departure

Guests who depart earlier than the confirmed check out date may be charged for the full duration of the original booking.



7. Additional Charges

Any outstanding charges, including damages or unpaid balances, will be charged to the card on file if not settled at check out.

8. Group or Extended Stay Bookings

Different payment terms may apply for group reservations or long stay bookings. These will be communicated at the time of booking.