



# duckduckinn

## INFORMATION AND RULES

### 1. Emergencies

In life threatening **MEDICAL, FIRE, or EMERGENCY, CALL 000 OR 112 and ask for Fire, Ambulance or Police.** Do **not** call these numbers for general police assistance – in non-emergency instances, call 131 444.

For your peace of mind, **Resuscitation ABCD instructions are displayed above the alfresco sink.** Please familiarise yourself with these guidelines in case of an emergency.

A **first aid kit** is available in the scullery with the following label:



**Fire extinguishers** and **fire blankets** are located in the garage, alfresco and tea/coffee station in the guest wing.



**Evacuation Plans** are available near the snakes & ladders table, behind each bedroom door, and in the alfresco.

The **muster point** is at the front of the property, marked with clear signage, after which all accounted for will move to the assembly point in Hawker Reserve Park.

The **emergency pool exit key** is in a magnetic key holder on the drainpipe next to the pool gate. Please put the key back after use.

Our accommodation have installed a full security system that has a monitored alarm 24/7.

Due to the presence of a swimming pool on the premises, we are **unable to accommodate children** for safety reasons. This policy is in place to ensure the wellbeing of all guests and to comply with our risk management obligations under the council and WorkSafe laws.

### 2. Check-in and Access

Check-in time is 1:30PM, unless otherwise arranged prior. If you have checked in and wish to shorten your stay, 48 hours' notice is required to account for any changes. If you wish to extend your stay, payment is required in advance of the



extension period. This payment is due by 10:00AM on the day of your original check-out day. Rooms will be subject to availability and cannot be guaranteed unless prior arrangements are made and payment is received.

Check-out time is 10.30AM. If you check out earlier than the standard check-out time, please advise the staff. Later check-outs may incur an additional fee, so please arrange this in advance to allow us to organise housekeeping schedules.

### **3. Amenities**

Complimentary car parking is available on a first come first served basis at the rear property. There is a limit of one car bay per room on the property. Trailers and/or caravans must be booked in advance.

An additional AU\$70.00 will be incurred to for a room refresh service for guests staying longer than seven days. This service and fee are non-optional after seven days in order to maintain compliance with applicable health and safety laws. Please note that under certain circumstances, management has a right to inspect rooms.

Toiletries or other non-reusable items will be available for a fee. Items available can include: sarong, eye mask, toothbrush, toothpaste.

Tea and coffee are complimentary. Additional items will be charged at check-out.

Breakfast can be ordered in advance if the owner is on the premises. Meals will be charged at time of ordering, to be paid at checkout. Full breakfast options or continental options are also available. Meals are to be consumed in the dining room or alfresco. Meals are not to be eaten in the rooms.

duckduckinn does not have a licence to serve alcohol, however, you are welcome bring your own drinks. We have top shelf de-alcoholised wines and beverages and other drinks on offer.

Please be showered before use of the sauna and follow the instructions available on the premises.

Washer and dryer facilities available on premises

When using the ice maker in the scullery fridge, please check the water level in the reservoir before use. The reservoir can be refilled from scullery tap as the water is filtered.

Under Western Australian and City of Rockingham Regulations, the pool at duckduckinn must have the gate closed at all times, including while swimming.

All guests using the pool are responsible for their own safety. Do not dive into this pool, as it is designed for swimming or plunge. The pool is not licensed for children to swim.



Glass items are forbidden in the pool and outdoor area as a major hazard. If you do not swim, please do not enter or use the pool area.