

COMPANY PROFILE

BUNYONYI SAFARIS LTD

COMPANY NAME	Bunyonyi Safaris Ltd
ADDRESS	Crusader House Plot 3 Portal Avenue P.O Box 26905 Kampala Uganda
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EMAIL	info@bunyonyisafaris.com
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WEBSITE	www.bunyonyi.com

1.0 BACKGROUND

Bunyonyi Safaris was incorporated in October 1996 as private limited liability company to provide tour, travel and transport services. Its primary function is to provide the above services in a professional and efficient manner at competitive rates. Bunyonyi Safaris Ltd is an IATA accredited travel agency and is fully registered with the Ministry of Tourism, Trade and Industry. Bunyonyi Safaris Ltd is a member of the Association of Uganda Tour Operators (AUTO), The Uganda Association of Travel Agents (TUGATA) and Nature Uganda. The Company Directors are Charlotte K Kamugisha & Elizabeth Kamugisha.

2.0 MISSION

To provide *travel*, *tour* and *transport* services in a professional, efficient and cost effective manner.

3.0 VISION

A one stop centre for tour, travel and transport services where clients can enjoy quality services.

4.0 VALUES

Honesty & Integrity - We conduct all business transactions with honesty & integrity

Courtesy & Respect - We are courteous & respectful to all people

Professionalism - We approach all work with the highest level of professionalism

Fairness & Cheerfulness - We treat all people fairly & serve with a smile

Enthusiasm - We go the extra mile to satisfy & delight our clients

Excellence - We are committed to providing excellent service by continuously learning and improving our services to meet changing client needs & global trends

5.0 SERVICES Bunyonyi Safaris Ltd offers the following services:-

A. TRAVEL

- Air ticketing & Airport transfers worldwide.
- Hotel bookings.
- Visa assistance.
- Travel insurance.

B. TOURS

- Inbound Uganda and East Africa Safaris.
- Outbound vacations, honeymoon and educational packages.
- Hotel bookings (local and international).

C. TRANSPORT

- Hire of Light/Heavy vehicles Truck/Trailer hire for goods transportation (export & local)
- Car hire in Uganda and worldwide.

D. BUNYONYI SAFARIS RESORT (BSR) KABALE.

- Hotel services for conferences and holidays.
- Cycling safaris, hiking, boat and canoe rides.
- Corporate retreats.
- Team building activities.

6.0 THE STAFF & FACILITIES

The company is manned by dedicated team of professionals, well trained and motivated to provide prompt, efficient and quality services in response to the clients' needs. Therefore, performance in terms quality, time and cost as well as total customer satisfactions is guaranteed. Our hotline is available for your use in time of emergency and our staff is always on standby to assist. The company is well equipped with state of the art machinery, equipment and software to enable the undertaking of several tours, travel and transport contracts concurrently. Bunyonyi Safaris Ltd is one of the leading service providers Uganda has ever had. The staff comprise of Travel Consultants, Tour Specialists, Transport Manager, Tours Manager, Accounts and Administrative Staff and Support Staff.

7.0 OUR CLIENTS

Bunyonyi Safaris Ltd welcomes you to join our list of satisfied corporate clients and will be most obliged to offer you excellent services to your total satisfaction at secure and competitive rates. Our clients can be grouped under the following categories:

- Government Ministries and Parastatals
- Non-Governmental Organizations.
- Private companies.
- Universities and schools.
- Individual clients.

8.0 OUR STRENGTH

We have 17 years of experience in the travel industry. During this time we have built a reputable clientele base and acquired enough financial resources to enable us deliver quality service. Our services are tried and tested by time and we continually improve and adjust in accordance with the current trends to ensure that we deliver to the maximum satisfaction of our clients. Our motto is "going an extra mile" and we take pleasure in delivering beyond our clients' satisfaction.