

NEWSLETTER



Practice updates!

We are pleased to announce that our new entrance is now open!

A big thank you to everyone for your patience and understanding while these works were being completed.

Plans are in place to install an automatic door button to improve accessibility for patients who require it. Further updates will be provided once this has been installed.

BULK BILLING CONSENT

Services Australia have now legislated the need to have all bulk billed consults consented by the patient prior to leaving the clinic.

All patients will now be asked to check out at the reception desk prior to leaving.

FEE UPDATE!

Fee Changes, as of 1 July

The current gap fees are:
Standard appointment: \$43.00
Long appointment: \$60.50

Important Notice!

Bulk Billing is not offered for appointments on weekends and public holidays & after 6:00pm Mon to Fri. Standard consultation fees apply!

\$100 pre-authorisation will now be required for all new patients and phone consultations (including concession card holders)

If pre-authorisation has not been completed **at least 2 hours prior** to your appointment, your appointment **will be cancelled.**

- If your consultation **is bulk billed**, the full pre-authorised amount will be released back to your account. This will typically **take 4-7 business days, depending on your bank.**
- If your consultation is **not bulk billed**, or you do not attend your appointment, the consultation/DNA fee will be processed from the pre-authorised amount. **Any remaining balance, along with your Medicare rebate, will be returned to your account.**



★ MIRENA INSERTIONS ARE NOW AVAILABLE! ★

Dr Lucy Spurrell is now offering Mirena insertions, with appointments available on Fridays. **A pre-procedure consultation** with Dr Spurrell is required before your procedure can be booked.

- A **\$100 booking fee** is payable at the time of booking the procedure.
- The **Mirena insertion appointment** costs **\$250**, payable on the day of the procedure. This is a **rebatable** service.
- This is **not a bulk-billed service & billing concession is not applicable.**

If you would like to book a consultation or have any questions, please don't hesitate to contact our reception team.

DR LEO WHITEHEAD

It is with sadness that we announce Dr Leo Whitehead has left our practice as of 16 July.

Dr Leo has been a valued member of our team, and he will be greatly missed by both our staff and patients.

We sincerely thank him for his dedication and the care he has provided during his time with us.

We wish Dr Leo all the very best in his future endeavors and every success in the next chapter of his career.

Looking Foward to 2027!

Wishing Dr. Cephy Camoens and Dr. Edidiong Inyang all the best as they complete the requirements for their Fellowship!

We know they'll make the most of this opportunity, and we're already looking forward to welcoming them back to the practice in early 2027!

APPOINTMENT UPDATES!

Please note that **Dr Adam Kowalczyk, Dr Charlotte Jones and Dr Lucy Spurrell** are **not currently accepting new patients** as they have reached their current patient capacity.

We apologise for any inconvenience this may have caused.

Due to GP shortages, there may be longer wait times for appointments.

We kindly ask that you plan ahead where possible and we thank you for your patience and understanding while we work through this busy period.

We are working hard to source new GPs to offer consultations at our clinic.

We truly appreciate your support!

★ SCRIPT FEES! ★

Repeat script requests are available for medications **previously prescribed and approved by your doctor.**

Repeat prescriptions **can only be issued by a GP you have seen before.**

Please note that this service is for **existing medications only** and **cannot be used to request new prescriptions.**

In some cases, your GP may ask you to book a consultation before a repeat prescription can be provided.

This is a private service and is not bulk billed.
A fee of \$25 applies to all repeat prescription requests.

To ensure your privacy, our clinic does not accept emails from patients.