



Policy (Public) – Infection Prevention & Control

“This policy sets out how Greenwich Home Care Ltd prevents and controls infection to protect the health, safety and wellbeing of service users, staff and visitors.”

Issued: 27 October 2025 | Review Due: 27 October 2026

Purpose

To minimise the risk of infection transmission during the provision of personal care in people’s own homes and to maintain safe, clean and hygienic practice at all times.

Our Commitment

We apply evidence-based infection prevention measures, maintain PPE and hygiene supplies, and ensure staff are trained and competent. We promote a safety culture where staff and service users can raise concerns and improvements are acted upon.

Legal and Regulatory Framework

- Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 – Regulation 12 (Safe care and treatment)
- The Code of Practice on the prevention and control of infections
- UK public health guidance for community and domiciliary care
- CQC Fundamental Standards

Scope

Applies to all staff, contractors and visitors involved in care delivery and to all equipment, vehicles and materials used by Greenwich Home Care Ltd in the Royal Borough of Greenwich.

Standard Precautions

- Hand hygiene before and after each contact; alcohol hand rub or soap and water as appropriate
- Appropriate use of PPE based on risk assessment (e.g. gloves, aprons, masks/eye protection if indicated) and safe disposal



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- Respiratory hygiene and cough etiquette; support for service users to follow good practice
- Cleaning and disinfection of reusable equipment between users; single-use items where required
- Safe waste segregation and disposal; sharps safety and puncture-resistant containers where used
- Environmental cleanliness of frequently touched surfaces; vehicle hygiene for staff transporting equipment or supplies

Care in People's Homes

- Undertake infection risk assessment at assessment and review; include tailored measures in the care plan
- Educate and support service users and families on hand hygiene, cleaning and safe storage of products
- Maintain PPE and cleaning supplies; avoid cross-contamination by correct sequencing of tasks and equipment decontamination
- Use aseptic or clean techniques as appropriate for specific tasks (e.g. wound care, catheter care)

Training and Competence

All staff complete infection prevention and control training at induction with annual refreshers. Competence is assessed through observation, spot checks and supervision.

Outbreaks and Notifiable Diseases

Suspected infectious outbreaks are escalated immediately to the Registered Manager. We follow current public health guidance, implement control measures, liaise with relevant professionals and inform the appropriate authorities where required.

Monitoring, Audit and Learning

We carry out routine audits and spot checks. Incidents and near misses are recorded and reviewed in governance meetings. Findings inform our Quality Improvement Plan (QIP), training and policy updates.

About this Document



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This is a public summary of our Infection Prevention & Control Policy. The full policy and detailed procedures are held internally and are available to the Care Quality Commission (CQC) on request.

This document is available in alternative formats or community languages upon request.