



CUSTOMER COPY

Policy:

We promise to listen to your experience completely.

We promise to write an accurate report of the experience.

We promise to photograph your vehicle before leaving the property.

We promise to review your experience and if the damage is shown to have been caused by improper action of either our equipment or staff, resolve the claim quickly and professionally.

Damage Fraud will not be rewarded. If suspected, customers will be trespassed from all AutoShine locations and information forwarded to local law enforcement.

Response to this report will typically be by email to the address provided. Please wait up to 48 hours.

Sign posted at entrance of carwash:

