

Position Summary

The Wash Attendant is responsible for delivering a fast, safe, and high-quality car wash experience. This role focuses on prepping vehicles, guiding customers, maintaining site cleanliness, and supporting overall tunnel operations.

Key Responsibilities

Customer Service

- Greet every customer in a friendly and professional manner
- Answer basic questions about wash packages and memberships
- Direct customers safely onto the conveyor/tunnel
- Resolve minor customer concerns or escalate to management

Vehicle Preparation

- Prep vehicles (bug removal, wheel well cleaning)
- Use brushes and prep tools efficiently
- Ensure vehicles are properly aligned before entering the tunnel

Tunnel Operations

- Safely load vehicles onto the conveyor system
- Monitor flow of cars to maintain consistent throughput
- Communicate clearly with team members during busy periods

Site Cleanliness & Maintenance

- Keep tunnel entrance, exit, and vacuum areas clean and debris-free
- Empty trash, check vacuums, clean self-serve bays
- Perform routine equipment checks and report issues immediately

Qualifications

- No experience required (car wash or customer service experience preferred)
- Strong work ethic and reliability
- Comfortable working in a fast-paced outdoor setting in varying weather conditions
- Basic communication and teamwork skills

Work Environment

- Fast-paced, outdoor/industrial setting
- Requires standing, walking, and occasional lifting
- Flexible schedule, including weekends and holidays
- Weekend and holiday availability required