JOHN S. VARGA, CISSP, PMP

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PROFESSIONAL SUMMARY
Harmonizing Business Objectives with Information Technology

- **Change Agent** – Strategic control of change in the enterprise. Managing the risks of change, and identify growth opportunities to anticipate governance, regulatory and industry requirements
- **Security, Regulatory and Compliance Specialist** – CISSP certified. Developing and insuring compliance to local laws, governmental regulations and industry best practices
- **Program Management –** PMP certified. Establishing PMO Best Practices. Systems planning, development with emphasis on software development, security, and implementation of scalable cloud information technology solutions

PROFESSIONAL EXPERIENCE AND SELECTED ACCOMPLISHMENTS

INDEPENDENT CONTRACTOR   2014 – Present
Information Technology Services Provider
Virtual CIO
   Assignments include:

Ethos Veterinary Hospitals Woburn, MA
Senior Infrastructure Program Manager   (2022-Present)
Emergency and Specialty Care for Pets
- Directing PCI 4.0 compliance hardware upgrade initiative to both physically isolate and modernize payment card infrastructure and generate written policies & procedures
- Coordinate implementation of Azure Active Directory infrastructure
- Managing complete IT infrastructure renovations in for 24/7 Hospital – veterinary care support relocated/refreshed without impacting revenue
- Supervising IT infrastructure in building new active-active data facilities for veterinary hospitals across North America.
- Executing upgrade of Azure and on-prem legacy Windows 2012 servers to Windows 2022 in advance of the October 10, 2023 end of Extended Support
- Provide IT Project Management support for Ethos

CVS, Woonsocket, RI   (2021-2022)
Cyber Security Project Manager

$111 billion Global Health and Insurance Provider
Coordinating implementation of enhanced security controls cross cloud platforms
- Applied standardized CVS security controls across Azure, GCP, and AWS cloud infrastructure
- Aligned business processes across two disparate business entities – CVS and Aetna
- Appraised new tools for the deployment, management and monitoring of detective controls and constraints across three different cloud providers

TJX, Marlborough, MA   (2018 – 2020)
$42 billion global Retailer with multiple brands including TJ Maxx.
Senior Technical Project Manager
Oversight of eight matrix staff including developers and administrators.
- Implemented $2,000,000 Global Citrix Program converting on-premises services to Cloud services for more than 7000 virtual desktop users
- Created and implemented disaster recovery strategy bringing 24/7 availability for global Citrix workforce and critical business applications.
- Performed process and control assessments across entire portfolio of 8 business units aligning all into Enterprise Disaster Recovery and Business Continuity plan.
- Managed new construction and rebuilds for six global buying offices from real estate acquisition, enterprise architecture, Data Center Infrastructure, telecommunications provisioning culminating in fully staffed offices across North America, Asia-Pacific and Europe
- Supported in both tabletop and full Disaster Recovery exercises

RAYTHEON, Tewksbury, MA   (2017 – 2018)
Prime Defense Contractor
Cybersecurity Project Manager
Responsible for compliance to DFARS Cyber Security phase II project for the Defense Federal Acquisition Regulation Supplement at the Integrated Defense Systems division

SAMSUNG PAY, Burlington, MA   **(**2017)
Digital Wallet Provider
Technical Project Manager, Operations
- Delivered PCI and SOC 2 compliance programs for annual renewal and compliance attestation and certification of Amazon (AWS) cloud-based production facilities on time and budget.
- Drove software development and technical teams to deliver applications to the user base with frequent deployments and lower failure rates using DevOps practices and tools

STAPLES, Framingham, MA (2016 – 2017)
Office Equipment, Electronics and Services Retailer
Sr. Project Manager

- Successfully implemented Global PCI Security compliance program using in-house development of bank partner-specific software applications for card authorization, bank payments, and business-to-business eCommerce applications
- Executed Archer eGRC suite of business level governance, risk management, compliance applications, manage software customization for Staples compliance requirements.

CVS, Woonsocket, RI (2014 – 2015)
Health Care Company
Sr. Project Manager

- Implemented CVS RxConnect Retail Active-Active Data Center Reliability disaster recovery/business continuity program; defining and managing implementation of program goals

HEWLITT PACKARD, Palo Alto, CA **2012 – 2014**
Enterprise Technology Company
Professional Services
Coordinate and deliver the rollout of HP/Autonomy core products to remediate mission-critical customer business problems by cataloguing large amounts of unstructured data (or "Dark Data") into usable forms management can action on

SHIRE PHARMACEUTICLES (Contract Position) 2011–2012

- **Project Manager**- Contributed to Business Case creation, Developed Project Charter and Project Plan on $4.8 million-dollar project for Data Center move and tech refresh
- Successful execution of Project using 15-member international team building new Data Center and moving Enterprise Data Center into new environment

RKV GROUP, LLC, Holliston, MA **2005 - 2012**
Information Technology Services Provider
Director of Services
Assignments for Honeywell, New Age Media, Jamie Oil, Dempsey Energy, Abbess Instruments, and Corrado Construction, included:

- Project management achieving between 15 to 30% per year cost savings
- Cybersecurity compliance and strategic consulting for the manufacturing, energy and retail business sectors. Solutions include virtualization, cloud computing, security, disaster recovery/prevention, and total cost of ownership from all resources.
- Creating, implementing, and managing IT teams
- Engagement and supervision of telecommunications vendors

- Created and executed a 5-year roadmap for government subcontractor to become compliant with NIST/CMMC regulations.
  - Created methodology and implemented electronic document management system, business analysis of customer service problem resolution process
  - Established QA process for field reporting of energy efficiency and demand response

PEGASUS COMMUNICATIONS, Marlborough, MA   **2000 - 2004**
Satellite & Terrestrial Television Provider, WiBand Provider (Wireless high-speed Internet for rural areas)
   Senior IT Manager
- Managed a data and telecommunications network supporting a billion-dollar satellite television business (the third largest satellite television provider at the time) on a network spanning 11 states and supporting call enters and over 1200 users, directly managing 24/7 Tier 3 data facilities and personnel.

Proficiencies In:
Mentoring & Coaching, data analysis, technology assessment and recommendations, SaaS/IaaS/cloud environments - AWS, Azure, and Google, planning and organization, time management, enterprise architecture, application lifecycle, critical thinking, problem solving, reporting, Microsoft Project, Visio, Excel, and Word, Jira, Confluence, Smart Sheets, Clarity, Clarizen, Security and Network analysis tools

CERTIFICATIONS AND AFFILIATIONS
Certified Information Systems Security Professional – CISSP ID # 794852
Project Management Professional – PMP ID# 879865
Director of Logistics Central Massachusetts Chapter PMI, and member Mass Bay Chapter PMI