

HECTOR RENATO RUIZ

DevOps Engineer

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PROFESSIONAL SUMMARY

DevOps Engineer with 5+ years of experience designing, building, and scaling infrastructure and deployment systems that enable teams to deliver software faster, safer, and more reliably. Known for driving major performance improvements, streamlining release processes, and enhancing system resilience through automation, testing, and continuous delivery practices. Skilled in implementing rollout strategies, infrastructure testing, proactive monitoring, and system observability. A strong collaborator and mentor who partners closely with engineering teams to eliminate bottlenecks and improve workflows. Passionate about operational excellence, continuous improvement, and delivering measurable business value in fast-paced, dynamic environments.

EXPERIENCE

DevOps Engineer III

Charter Communications (The Select Group) | April 2022 – Present

- Built and scaled GitLab CI/CD pipelines to support 500+ jobs/day, reducing build times by 40% via parallelization, caching, and remote build execution.
- Collaborated with architects to translate infrastructure design requirements into Terraform and AWS CloudFormation templates, aligning with company-wide IAC standards.
- Used Python and Bash scripts to automate deployment processes, create custom GitLab runners, and enhance build pipeline reliability.
- Supported event-driven workloads using serverless functions, incorporating AWS Lambda and SAM templates for quick provisioning.
- Deployed containerized applications and managed Kubernetes-based environments to ensure scalability, high availability, and rapid recovery.
- Conducted infrastructure health checks, integrated Datadog and CloudWatch metrics, and tuned alerting for critical system components.
- Resolved issues across AWS services (EC2, IAM, S3, Route53, and VPCs), providing deep technical support via Jira.
- Partnered with mobile and web teams to remove CI/CD bottlenecks and improve developer experience.

DevOps Engineer

LPL Financial | May 2020 – August 2022

- Designed and maintained CI/CD pipelines with TeamCity and Octopus Deploy, streamlining deployments and improving release velocity.
- Wrote automation scripts in PowerShell, Python, and Bash to standardize deployment and validation across multiple environments.
- Participated in the planning and execution of cloud migration projects, including re-platforming components on AWS with infrastructure-as-code tools like Terraform and CloudFormation.
- Managed deployment workflows and environments to support microservices, including provisioning via IaC and Docker-based packaging.
- Diagnosed and resolved build failures, collaborating with developers to unblock release cycles.
- Helped onboard junior engineers to CI/CD workflows and encouraged consistent coding practices in shared repositories.
- Provided insights via custom dashboards and reporting automation, improving release transparency and operational oversight.

Director of Fitness and Health

UnitedHealth Group | January 2017 – January 2018

- Designed senior fitness programs tailored to individual health needs.
- Promoted community engagement in wellness and activity programs.
- Managed operations for 9 fitness centers with 11,000+ members.

Director of Health Services

Lone Star Health Solutions | July 2014 – April 2016

- Oversaw patient education and service delivery operations.
- Trained new staff and supported continuous development and efficiency.
- Implemented improvements that enhanced patient outcomes and streamlined clinic workflows.

Owner and Chef

Taco 'Bout It | August 2012 – August 2014

- Operated award-winning taco truck named 'Best Taco Truck' by Austin Chronicle (2013).
- Featured in Virgin Atlantic and Ford Super Bowl commercials.

EDUCATION

- B.S. in Computer Science, Texas State University | May 2020 | Cum Laude | GPA: 3.5
- A.S. in Computer Science, Northwest Vista College | December 2017 | Cum Laude | GPA: 3.6
- Vocational Nursing Degree, Walter Reed Army Medical Center | November 2005 | Top of Class

MILITARY SERVICE

Combat Medic – Skilled Nurse

United States Army | August 2003 – September 2007

- Provided field and hospital medical care in high-stress, wartime environments.
- Served as Squad Leader, training and supervising a team of medics.
- Specialized in surgical, amputee, and wound care at Walter Reed.
- Honorable discharge with multiple commendations and medals.

TECHNICAL SKILLS

- Scripting: Bash, Python, PowerShell
- CI/CD: GitLab, TeamCity, Octopus Deploy
- Cloud: AWS, Azure, GCP
- IaC: Terraform, CloudFormation, SAM
- Containers: Docker, Kubernetes
- Monitoring: Datadog, CloudWatch, Splunk
- OS: Windows, Linux
- Automation: Ansible, Chef, Puppet
- Networking/Security: IAM, VPCs, Security Groups
- Version Control: Git
- Agile: Jira, Scrum, Kanban
- Databases: MySQL, SQL Server
- BI/Reporting: Tableau, Grafana

SOFT SKILLS

- Collaboration and leadership
- Analytical problem-solving
- Communication and empathy
- Adaptability and creativity
- Time management and attention to detail