



**Mike DeAndrea**

**ServiceNow® GRC/IRM Advisory Solution Architect**

[mdeandrea@mdeandrea.com](mailto:mdeandrea@mdeandrea.com) | 760-636-6430 | [www.linkedin.com/in/michaeldeandrea](http://www.linkedin.com/in/michaeldeandrea)

### **EDUCATION**

- MBA, CALIFORNIA COAST UNIVERSITY, 2011
- B.A., Science & Mathematics, MARYLHURST UNIVERSITY

### **CERTIFICATIONS**

- ServiceNow: Certified System Administrator (CSA)
- ServiceNow: CIS-GRC: Certified Implementation Specialist – Risk and Compliance
- ServiceNow: CIS-VRM: Certified Implementation Specialist – Vendor Risk Management
- ServiceNow: CIS-VR: Certified Implementation Specialist – Vulnerability Response
- iAPP CIPP/US: Certified Information Privacy Professional
- ISACA: Certified Data Privacy Solution Engineer (CDPSA)
- OCEG Certified GRC Professional (GRCP)
- OCEG Certified GRC Auditor (GRCA)
- SOXCPA Certified Sarbanes-Oxley Expert (CSOE)
- SCRUM Foundations Certification (SFC)
- ITIL Certification

### **REGULATORY EXPERIENCE**

- GDPR, CCPA, CPRA, PCI, SOX
- NIST, CSF, Top 20, ISO 27001
- COBIT, COSO

### **MILITARY EXPERIENCE**

- United States Air Force

*"Luck favors the prepared mind."*

ServiceNow GRC/IRM Advisory Solution Architect and Practice Lead, specializing in regulatory compliance and data privacy. With over 30 years experience in IT, 20+ years in regulatory compliance, and 10+ years hands-on experience with ServiceNow GRC/IRM applications, I help organizations design, implement, and manage efficient, effective, and scalable GRC solutions to ensure they remain continually compliant and audit ready.

### **RELEVANT ROLES**

- 2019 – Now *Covestic: GRC Solution Architect and GRC Practice Lead*
- 2016-2019 *Linium: Sr. GRC Consultant and Business Process Consultant*
- 2015- 2016 *Independent: Small Business SOX Compliance Consultant*
- 2014-2015 *Scripps Networks: IT Portfolio and Metrics Manager*
- 2007-2014 *Scripps Networks: Enterprise IT Operations Compliance Manager*
- 2003-2007 *E.W. Scripps: SOX Policies & Procedures Documentation Manager*

### **SERVICENOW PRACTITIONER HIGHLIGHTS**

- Managed the SOX compliance efforts of a large Enterprise IT Operations (EITO) division within a multi-billion-dollar company for seven years.
- Implemented processes to drive down the cost, burden, and daily impact of compliance while simultaneously achieving the highest possible audit ratings.
- Drove cultural change within the IT organization from an attitude of resistance to an attitude of acceptance, fostering a trusting relationship with our auditors.
- Awarded the annual Scripps Networks Chairman's Award for innovative process improvements having a positive impact on the corporate bottom line.
- Managed the separation of compliance processes and assets during a corporate spin-off, ensuring both entities remained compliant after the split.
- Joined the newly formed Office of the CIO as the IT Portfolio and Metrics Manager responsible for overseeing a multi-million-dollar project portfolio.
- Served as the IT liaison for enterprise-wide initiatives including Document Retention, Business Continuity Planning, and Pandemic Planning (Bird Flu).
- Allocated \$100,000 by the CEO/CFO/CTO to explore an innovative idea for a new line of business.

### **SERVICENOW CONSULTANT HIGHLIGHTS**

- Leveraged extensive experience as a ServiceNow practitioner and Enterprise IT Operations compliance manager to bring real-world credibility to ServiceNow projects and to help customers understand how to obtain maximum value from their investment in ServiceNow GRC.
- Worked with dozens of nationally recognized customers spanning multiple industries and regulatory regimes to stand-up efficient and effective Policy & Compliance, Audit Management, and Vendor Risk Management solutions.
- Provided clear and concise leadership, collaborating across customer organizations, coordinating activities, and ensuring stakeholders shared a common vision for future-state goals.
- Worked with IT, compliance, and business units to road map their organization's ServiceNow digital transformation journey and to assess their readiness for embarking on that journey.
- Authored multiple blog articles/webinars on ServiceNow GRC/IRM/Privacy.

**Mike DeAndrea • 760-636-6430 • [mdeandrea@mdeandrea.com](mailto:mdeandrea@mdeandrea.com)**