Government Assistance

Bay County Sheriff's Department:

3421 N. Hwy 77, P.C. (850) 747-4700

Services offered to the public when police assistance is needed.

Children and Families AFDC:

2505 West 15th St., P.C. (850) 872-4185

(Medicaid and Food Stamps Office) Full-service assistance filling out applications for Medicaid and food stamps. Monday- Friday 8am-5pm (customer call center is 866-762-2237)

Child Support Enforcement Office:

(850) 488-5437

Assistance in obtaining paternity and child support orders.

GoDirect/ Direct Express for Federal Benefits:

(877) 212-9991

If you do not have a bank account, you can sign up for Direct Express @ card program; deposits from federal payments are made directly to the card.

Medicaid Office:

2505 West 15th St., P.C. (850) 872-4185

Statewide Medicaid Managed Care (SMMC) is the program in which most Medicaid recipients receive their Medicaid services. When you apply for Medicaid, it is important that you follow the instructions and also select your Managed Medical Assistance (MMA) plan. (To select your MMA plan at the time you apply, call 1-877-711-3662).

Employment and Education Assistance

Career Source Gulf Coast Job Center:

625 Hwy. 231, P.C. (850) 872-4340

Assists individuals with training and finding jobs in the surrounding area.

Goodwill Industries, Career Training Center:

3207 E. 4th St., P.C. (850)522-3900

Assists individuals with training, online and on-site training, ticket to work, resume building, computer classes, office skills training, GED preparation, CNA courses.

Gulf Coast State College:

5230 West Hwy. 98, P.C. (850) 769-1551

Industrial and cooperative education programs with financial assistance available.

Tom P. Haney Vocational Technical Center:

3016 Hwy. 77, P.C. (850) 747-5500

Offers a training center that helps anyone who applies, along with a variety of courses and degrees.

Substance and Physical Abuse

Alcoholics Anonymous:

www.info@panamacityaa.org (850) 784-7431

Provides information on the residential treatment 12- step program for people who suffer from alcoholism and/ or frug dependency.

CARE (Chemical Addiction Recovery Effort):

4000 E. 3rd St., P.C. (850)872-7676

Provides an adult and adolescent facility for people experiencing chemical dependency (a 60-80 day living experience) prevention, intervention, out- patient care, and detox.

Crime Stoppers:

(850) 785-84771

Hotline that anyone can call and report a crime or give information about a crime.

DCF Child Abuse Hotline:

800-962-2873

Provides a hotline to report child abuse. Assists children being abused.

Gulf Coast Children's Advocacy Center:

210 E. 11th St., P.C. (850)762-4726

Salvation Army Abused Women's Hotline:

(850)763-0706

Outreach counseling: 1824 W. 15th St., P.C. (850)769-9481

Disaster/Food: (850)769- 5259 Thrift Store: (850)769- 8008

Suicide Crisis and Mental Health Emergency Hotline:

(850)769-9481

Provided by Life Management.



Florida Panhandle Golf Therapy Alliance, Inc. Community Resource list

Phones

Assurance Wireless:

www.assurancewireless.com 888-321-5880 Lifeline service. Low-income households may qualify is on Medicaid/ Medicare, food stamps, SNAP, SSI. Free monthly data, unlimited text, free minutes. Residents with temporary addresses are accepted as well.

DMC Marketing:

mjones@dmcmarketing.org (850)556-7585 Free phones and service for individuals receiving benefit assistance.

Safelink Wireless:

www.safelinkwireless.com Safelink lifeline talk/ text/ data and free smartphone.

Housing Assistance

Bethel Village:

1801 E. 11th St., P.C. (850) 914-0533

Transitional housing. \$140/ week. Must have benefits or income. No Children. The participant has to be the one to call or email.

Edgewood Garden Apartments:

3325 W. 23rd St., P.C. (850) 785-0585 Income restrictions, low-income housing.

Foxwood Apartments:

1701 Hamilton Ave., P.C. (850) 215-6437 Based on income. Eligibility requirements.

Forest Manor Apartments:

1516 Maine Ave., Lynn Haven (850) 265-5717 Section 8 apartments.

Gatewood Apartments:

7100 Noel Rd., P.C. (850)784-9893 Income restrictions, low-income housing.

GIBB Gulf Coast Village:

6200 N. Lagoon Oaks Dr., P.C.B. 877-500-1623

Income-based apartments. Applications must be filled out completely and sent to Clint (property manager).

GIBB Springfield Village:

3207 E. 4th St., P.C. 877-500-1623

Income-based apartments. Open waiting list. Applications must be filled out completely and sent to Clint (property manager).

Hope Florida:

www.myfloridafamily.com (850)300-4673 A Pathway to Prosperity.

Housing Assistance Continued

Macedonia Garden Apartments:

1722 W. 17th St., P.C. (850)785-9912 Section 8 housing. Pick up applications Tuesday-Thursday 1-4pm.

Panama City Housing Authority:

804 East 15th St., P.C. (850)769-2358

Provides low rent housing for families, elderly, or disabled with low income.

Panama City Rescue Mission:

609 Allen Ave., P.C. (850)7690783

Transitional housing. No single overnight stays. \$140/ week. Must have benefits or income. Public meals at night.

Pana-Villa Garden Apartments:

1802 Flowers Ave., P.C. (850)785-3750

Referrals through Doorways for 'at risk' and low-income housing. Housing and background check.

Sand Dune Apartments:

8011 Front Beach Rd., P.C.B. (850)234-1427 Section 8 Housing.

Springfield Housing Authority:

3806 East 8th St., P.C. (850)769-1596

Provides low rent housing for families, elderly, or disabled with low income.

Saint Barnabus House:

3128 E. 11th St., P.C. (850)763-0475

Provides a safe place where individuals and families can gain the strength and skills needed.

St. Andrews Towers Apartments:

24 Harrison Avenue, P.C. (850)785-9575

Low-income senior and disabled apartments.

Housing Assistance Continued

The Ark:

12902 Front Beach Rd., P.C.B. (850)234-3084

Transitional housing. Pass a drug and alcohol test, proof of employment, valid ID, children must be enrolled in school, marriage certificate required for couples, personal interview. \$100/ week for individuals, \$150/ week for families up to 4 people in a studio.

Volunteers of America:

949 Jenks Ave., Ste. 6, P.C. (850)774-7337

Eligibility requirements. Case Management, rental and security deposit assistance, utility deposits and payment assistance, assistance with benefit application, budgeting and community resource assistance.

Utilities/ Food/ Clothing/ Phone Assistance

Affordable Connectivity Program:

ACBenefit.org 877-384-2575

Assists families and households struggling to afford internet service.

American Red Cross:

430 East 15th St., P.C. (850) 763-6587

Disaster relief only: clothing, eyeglasses, food, medication, housing, etc.

Bay County Council on Aging:

1116 Frankford Ave., P.C. (850) 769-3468

Meals on wheels, nutrition assistance, LIHEAP assistance.

Beach Care Services:

6816 Thomas Drive, P.C.B. (850) 235-3002

Identifies an individual's needs and contacts the appropriate agency; provides short term emergency assistance for PCB residents.

Catholic Charities:

3128 East 11th St., P.C. (850) 763-0475

Provides food, clothing, adoption, counseling.

DCF Access Florida:

(850) 300-4323

Access/SNAP, Lifeline, Phones (apply for benefits, update benefits) EBT Cards.

Doorways:

Hunger and Homeless Coalition NWFL 819 E. 11th St., P.C. (850) 481-5446 Limited trolley passes, referrals, rental assistance. Tuesdays and Thursdays 9:30-3:30 Monday, Wednesday, and Friday 9:30-12:30.

Family Service Agency:

114 East 9th St. P.C. (850) 785-1721

Serves individuals and families after they complete the application process. Assistance programs include: clothing, medical equipment/ supplies, infant/toddler items, household items, food, personal hygiene and cleaning supplies, and financial assistance when available. Tuesday-Thursday 9:00am-3:00pm. Susan Bravo- Exec. Director

Utilities/ Food/ Clothing/ Phone Assistance Continued

First Baptist Church of Callaway:

6930 E. Hwy 22, P.C. (850) 871-2772

Food pantry- walk in/ call first for availability. Third Friday of the month at 2:00pm (1st come- 1st serve).

First United Methodist Church:

903 East 4th St. P.C. (850) 763-6537

Saturday morning breakfast served at 7:30am (food, clothing, hygiene products provided). Foos boxes 9:00am- 12:00pm Thursdays once a month.

Forrest Park United Methodist Church:

1401 W. 23rd St., P.C. (850) 785-6296

Food pantry 9:00am-12:00pm Wednesdays until supplies are gone.

Grace Presbyterian:

1415 Airport Rd., P.C. (850) 769-4000

Limited utility assistance Thursdays 9:00am-11:00am. Food Thursdays 8:15am-11:30am. 1st call-1st served.

Hope Florida:

www.myfloridafamily.com (850)300-4673

Pathway to Prosperity. Public benefit customer children aging out of foster care, pregnant mothers with substance abuse, parents and families who need assistance. Clothing, money, car payments, car insurance, work, food, health, housing, behavioral health, care, and patient services.

House of Hope:

1700 E. 11st., P.C. (850) 257-5239

Clothing ministry Wednesday and Saturday (call for info). Last Saturday of month is food ministry. call for info.

Hiland Park Baptist Church:

2611 Highway 231, P.C. (850) 785-6530

Food- Mondays and Thursdays 9:30am-10:30am

Utilities/ Food/ Clothing/ Phone Assistance Continued

OurFlorida.com:

(part of DCF) 833-493-0594

7 days a week 7:00am-6:00pm EST Renters – up to 15 months of rent and utility (includes 12 months past due rent)

Panama City Lion's Club:

https://e-clubhouse.org lionsclubpanamacity@gmail.com
Assists the community with eyeglasses, vision tests, and more.

Salvation Army Florida:

1824 W. 15th St., P.C. (850) 763-0706

Domestic Violence Program/ Taylor–Emergency financial assistance, food pantry, disaster services, holiday assistance, utilities, clothing, medication, and furniture. (Food Monday-Friday 9:00am-12:00pm) (Clothing Tuesday-Friday 1:00pm-2:00pm)

St. Andrews Assembly of God:

2400 West 15th St., P.C. (850) 763-3268

Food- 2nd and 4th Tuesday monthly 10:00am-Noon. Bring ID.

St. Andrews Baptist Church:

3010 West 15th St., P.C. (850) 785-8596

Center of Hope Benevolent Center food and clothing Monday-Friday 8:30am-11:30am (earlier the better).

St. Andrews Episcopal:

1608 Baker Ct., P.C. (850)763-7636

Pick up dinners 6:00pm-7:00pm on Thursdays.

Medical Services

American Cancer Society:

4001 23rd St., Ste.C, P.C. (850)785-9205

Offers information and guidance, transportation, financial aid, lodging, and medicine assistance.

American Heart Association:

653 W. 23rd St., P.C. (Mail only address) 800-257-6941 Ext. 6087

Anchorage Children's Home:

2121 Lisenby Ave., P.C. (850)763-7102

Helps adolescents and families experiencing difficulties 8:30am-5:00pm Monday-Friday. **Hidle House** (emergency housing, snap program, family counseling).

BASIC (Bay Aids Services Information Services):

432 Magnolia Ave., P.C. (850)785-1088

Offers education programs, medical aid, emergency aid (utilities, rent), free HIV testing and a substance abuse program.

Bay County Health Department:

597 W. 11th St., P.C. (850)872-4455

Provides clinical and community services: immunizations, school health, abstinence, family planning, HIV/AIDS testing, disease intervention, vital records.

Big Bend Community Based Care:

705 W. 23rd St., P.C. (850)747-5755

Child welfare, substance abuse and mental health services to children, adults, and their families within the community through a managed network of accredited providers.

Blind Services:

2505 W. 15th St., P.C. (850)872-4181

Assists visually impaired with medical appointments, medication, eyeglasses, hospital expenses, teacher services in the home, rehabilitative center, employment, vocational and college training, job placement, counseling, and guidance.

Boys and Girls Club of Bay County:

212 Forest Park Cir., P.C. (850)573-5606

Offers physical, educational, vocational, culture, and social–recreational activities designed to build self–esteem among youth.

Child Care Licensing:

2505 W, 15th St., P.C. 888-352-2842

Provides licensing applications and background screening for child care centers.

Child Protective Services:

Department of Children and Families: 2505 15th St., P.C. (850)872-7648 Provides child foster care, case management, support services for children and families, adoption assistance, child abuse, and neglect prevention, emergency care, and family counseling, substance abuse therapy, parenting skills, and anger management.

Cope Notes:

www.copenotes.com 813-444-5958

Provides daily mental health support by text messaging.

DCF:

2505 W. 15th St., P.C. (850)872-7648

Medicaid for individuals that have no insurance and are eligible for assistance.

Disability Resource Center:

300 W. 5th St., P.C. (850)769-6890

Provides peer counseling, independent living skills training, advocacy, information, smoking cessation, and referral for persons with disabilities.

Emerald Coast Behavioral:

1940 Harrison Ave., P.C. (850)763-0017

<u>www.emeraldcoastbehavioral.com</u> Child, adult, military resilience, alcohol and drug dependency, TMS therapy.

Early Education & Care:

459 Grace Ave., P.C. (850)818-9003

Operates a network of childcare centers supplying financial aid for child care, including **Head Start** and early programs for 3, 4, and 5 year olds. (**Early Learning Coalition**) 2505 15th St. P.C.

Family Services Agency:

www.familyserviceagancypc.org (850)785-1721

Florida Department of Health of Bay County:

597 W. 11th St., P.C. (850)872-4455

Provides clinical and nutrition services, wellness services, community health planning and statistics, emergency preparedness and response, and infectious disease services.

Florida Kid Care:

www.floridakidcare.org 888-540-5437

Makes available insurance for children birth to 19 who are in need of insurance based on income.

Guidance Ad Litem:

456 East 11th St., P.C. (850)747-5180

Provides representation for abused, neglected, or abandoned children who have been through judicial proceedings.

Gulf Coast Children's Advocacy Center:

www.qulfcoastcac.org 210 E. 11th St., P.C. (850)872-7760

Provides assistance with victim compensation, criminal justice support/ advocacy, crisis counseling, follow–up contact, information and referral, personal advocacy, and telephone contacts.

Healthy Start & Parents as Teachers:

www.healthystartbfg.com 531 Jenks Ave., Stu. C, P.C. (850)215-1320 Links you to services that help you and your family.

Hope Florida:

www.myfloridafamily.com (850)3004673

Referral issued from an assisting agency.

Life Management:

525 E. 15th St., P.C. (850)522-4485

Offers foster care licensure, adoptions, in-home children's counseling services, depression, and emergency services. Crisis unit.

Mental Health America (MHA of Bay County):

www.mhanational.org (850)774-0951

Provides mental health services, improved care and treatment for the mentally ill, clothing, and power bill assistance.

National Capital Poison Center:

800-222-1222

Runs a 24 hour toll free poison information and treatment line for public and health professionals.

National Suicide Prevention Lifeline:

(Veterans Crisis Line) 800-273-8255

Provides free and confidential emotional support to people in suicidal crisis or emotional distress (24 hours a day, 7 days a week).

PanCare Health:

2309 15th St., P.C. (850)747-5272

Offers an affordable sliding fee scale for uninsured patients. Health and behavioral services. Sliding fee based on income and household size. Must bring proof of household income (food stamp letters, pay stubs, tax forms, prior year returns, and/or letter from employers).

PanCare Dental:

403 E. 11th St., P.C. (850)767-3350

Offers an affordable sliding fee scale for uninsured patients. Sliding fee based on income and household size. Must bring proof of household income (food stamp letters, pay stubs, tax forms, prior year returns, and/or letter from employers).

Pyramid Inc.:

524 Harrison Ave., P.C. (850)872-8105

Provides individuals with developmental and intellectual disabilities with independent living skills, adult skill training (arts focused program).

The Pregnancy Resource Center of Panama City:

701 Jenks Ave., P.C. (850)763-1100

Provides free pregnancy testing and parenting classes, abortion recovery groups, and free ultrasounds.

United Cerebral Palsy TLC Childcare Center:

1241 N. East Ave., P.C. (850)769-7960

Offers a day health program for acute or chronically medically complex children under 21.