

Payment Plans, Training & Coaching Policy

Payment Plans

If a payment plan is selected, the purchaser agrees to complete all scheduled payments. Failure to complete payments does not cancel the agreement or release the purchaser from the remaining balance.

Access to materials may be suspended if payments are missed. No refunds will be issued for prior payments made.

Live Trainings & Workshops

Registration for live trainings, workshops, or virtual sessions is non-refundable. If you are unable to attend a scheduled session, you may request to transfer your registration to a future session within 12 months, if available.

Word Branch Education reserves the right to reschedule or cancel live events due to unforeseen circumstances. In such cases, participants will be offered a rescheduled date or credit toward a future event.

Coaching & Consulting Services

Coaching and consulting services are non-refundable once services have begun. If a coaching package includes multiple sessions, all sessions must be used within the timeframe outlined at purchase unless otherwise agreed in writing.

Missed sessions without at least 24 hours' notice may be forfeited.

No Guarantees

While Roots of Reading™ and any related training or coaching are grounded in research-based practices, Word Branch Education does not guarantee specific financial, academic, or professional outcomes.

Results depend on individual effort, implementation fidelity, experience, and other factors beyond our control.
