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Course Description and Outline

Microsoft Teams Essentials

Days: Half-day (3 hrs.) Prerequisites or Equivalent Skills: Windows and basic MS Office

Course Description:

The Microsoft Teams app is a collaborative application for Office 365 that brings together instant message, channels and conversations, calls, meetings, and files. After completing this course, you will know how to:

- Communicate and collaborate with your project team using instant messaging and channel conversations
- Add, manage, and co-author in files
- Initiate and participate in Teams meetings and calls, and work with Tabs

Course Outline:

Unit 1: Teams Overview

- Explore the Teams interface and Navigation bar
- Channels and Tabs
- Create and participate in Conversations

Unit 2 : Creating and Managing Teams

- Create a Team
- Join a Team
- Manage Teams
- Add Team members
- Team settings

Unit 3: Channels and Tabs

- Create and participate in Conversations
- Follow a Channel
- Using @mentions
- Saving messages
- Add a Tab
- Add a Tab for Office Files
- Reorder Tabs

Unit 4 : File Discovery and Sharing

- Adding Files to Conversation and Files Tab
- Share Files

Unit 5 : Instant Message using Chat

- Create a Chat
- Add people to a Chat
- View Chat History
- Save Messages

Unit 6: Video and Audio Calls

- Initiate call from Chat
- Call controls

Unit 7: Meetings and Calls

- Meet Now vs. Scheduling a Meeting
- Starting a Meeting
- Join a Meeting
- Share Content (screen)
- Meeting Options (Lobby/Presenter)
- Recording a meeting/call
- Breakout Rooms