

Kim.

Congratulations on starting your own home care business. You were truly meant to do this work.

I think you were the first home care worker Mom & Dad had that was consistent. As you know, some of the other care services keep changing out the caregivers, which was really hard on Mom with her brain injury. Regular faces and a consistent schedule were of the utmost importance to her and you never failed her in this regard! It made her life much better.

But you were more than a care giver for them, you became their care Angel. We never had someone who went above and beyond like you Kim. And really cared. Just not going through the motions. You really invested in my parents' well-being. Making Mom her special bologna and pickle sandwiches, going to see her at hospice on your personal time ... it was truly meaningful for us. Or, checking up on Dad on your days off after Mom died. Who the heck does that? You did. And often too. And never asked for money, not even for gas. Just out of the kindness of your heart. It wasn't hard to consider you family.

And it's why I am so very happy to recommend your service to **anyone** looking for an Angel. From home care, to personal care, to shopping, driving over to the see the grandkids, taking them to medical appointments, out for lunch, events ... those services you offered and undertook for them really added quality of life to my parents' years and it was noticeable.

And I know with certainty that your new clients will find out what we did ... that you are diamond in a sea of cubic zirconia's. That you go above and beyond. That you really embrace the family. That you do it all with a smile and for the love for your clients.

I would be happy to chat with any of your clients if they need to talk further! Feel free to pass them along my phone number.

Warmest Regards,
Pamela