

December 17, 2019

To Whom It May Concern;

It is my privilege to write this letter of reference for Kim . Kim has spent the better part of the last four years doing in-home care for my mother and father allowing both of my parents to stay in their house four years longer than they would have been able to. This made my parents very happy and was a blessing to the entire family. Both of my parents were quite fond of Kim and I found her an absolute treasure to work with.

We first hired Kim to support mom, while dad was in the hospital for a month. My mom was partially disabled, and dad was mom's primary caregiver. Mom did not want to move into an assisted living facility but was unable to live alone. We needed someone who mom would feel comfortable with and Kim certainly fit the bill. When dad returned home from the hospital, we kept Kim on as she had become a wonderful asset to my mom and felt like a member of the family.

Kim worked with mom and dad, doing light housework, driving them to medical appointments, running errands, light shopping and helping mom with dressing. Kim was a wonderful companion for my parents, and she spent time in conversation with them to help them keep their mind as sharp as possible.

When mom got sick and went to hospice, Kim would visit mom at the hospice and play Gordon Lightfoot music for mom [one of mom's favourite artist]. After mom died, Kim went to the hospice with my dad to support him and helped with packing up mom's room.

Dad wanted to stay in his house, so, we kept Kim on to continue to provide the quality care dad had come to expect working with Kim. On a few occasions Kim needed to contact emergency services for my dad. Kim never left my dad's side until I arrived at the hospital and she was sure to check in regularly and visit dad in the hospital.

Kim has a very pleasant demeanour that is balanced perfectly by her sense of dedication to her job. She is an extremely knowledgeable caregiver who has been able to offer my parents the very best in care. I know that our experience is not unique. Kim is highly regarded by all her clients, as she consistently goes above and beyond what is asked and/or expected of her.

Now that dad is in the hospital, Kim has been a steady rock of support in ensuring his house was looked after and taking care of the daily household tasks. Dad's affection for Kim is strong, so much so, that we have kept Kim on to visit with dad in the hospital – so he can have the comfort and care he has come to know with Kim.

Caring for elderly parents can be difficult, especially when one has a fulltime job and a family of their own to care for. Kim has helped to make what can be a very difficult time – bearable.

Thanks to Kim's caring, she made this transition period for my parents one of dignity, respect, kindness, love and humour. We felt very safe entrusting our loved ones to Kim's professional care.

I hope that you will seriously consider Kim for the position of caregiver. I am confident you will be as happy with her work as we were. Please feel free to contact me if you want to discuss anything further.

Regards,

Sylvia