

RULES OF HOTEL BHORPET RESORT AND EXPERIENCES

The Following Are The Terms And Conditions Of The Agreement Under Which Rooms Are Permitted To Be Used By The Guest

Check In Policy : Guest Are Requested To Occupy Room After Proper Registration At The Front Desk ,Only Those Who Have Been Registered On The Front Desk ,Are Allowed To Use The Room Facility .

Identity Proof:- Every and each adult person must submit their valid identity proof original at the time of check in to the hotel.

Age Restriction:- Primary Guest Must Be age of 21 and must be related family member with other guests with him or her.

For Couple:- For couple check in both need to submit their Aadhar card or voter is card original at the time of check in . And must qualify the age restriction of Male (21 Yrs age) & Female (20 Years Age).

Visitor Policy:- No visitor is allowed to guest rooms . If emergency on request visitor must submit their valid Identity proof at reception to visit guest rooms for 30 minutes only.

Tariff : Guest Must Ascertain The Tariff/Room Rate At The Time Of check In,The Room Tariff Is Not Inclusive Of Any Charges For Food Beverage Or Any Other Service Aailed By The Guest And These Will Be Payable As Per Consumption. There are **DSDA**

TCAC (WB GOVT CHARGES) charges extra will be paid by the guest at the time of check out on the basis of total person.

Billing :All Pending Bills Must Be Settled at reception or cash counter at the time of check out or when the manager calls .

****Total Room Booking Days Tariff Must Be Paid At The Time Of Check In .Extra GST** Applicable on the billing amount.

Cancellation Policy:- Guest Must Be Pay 50% Of The Total Room Booking Days Amount If Booking Cancelled By Guest.

Payment Mode:- Cash payment or Card payment (if link not fails) , Online payment on request .Cheque Payment not allowed

Timing :- Check in @ 10:30 AM & Check out @ 09:30 AM , Beyond This time Extra Charges Applicable.

Management's lien On Visitors Luggage & Belongings : In Case of Defaulter In Payment Of Dues By A Guest ,The Management Shall Be acquire The Luggage And Belongings To Sell Or Auction Such Property At Any Time on or after The Day Of Departure to recover the Amount Due By The Guest .

Guest Valuables ,Cash ,Jewelers ,Etc :Visitors Are Particularly Requested To Lock The Doors Of Their Rooms When Going Out Or When Going to Bed or When Using Common Bathrooms ,The Hotel Will Not In Any Way Whatsoever be responsible for the loss of guest's belongings or any other property, Including Theft Pilferage .

Management Rights: The Management Reserves To Itself The Absolute Right Of Admission To Any Person In The Hotel Premises And To Request Any Guest To Vacate His Or Her Room At Any Moment Without Any Previous Notice And Without Assigning Any Reason Whatsoever And The Guest Shall Be Bound To Vacate When Requested To Do So.

Damage To Property: Guest Will Be Held Responsible For Any Loss Or Damage To Hotel Property Caused By Themselves Their Friends Or Any Persons For Whom They Are Responsible. And Bound to Have pay the amount decided by the management.

Accidents : Management Does Not Hold Itself Responsible For Any Accidents ,However Caused Whether By Us Or By Electrical Gadgets ,Mechanical Appliances Etc Or By Natural Causes ,Including Acts Of God ,Resulting In Either Loss Or Damage To Themselves And /Or Their Property .

Hotel Keys : Hotel Keys Must Be Deposited At The Reception Desk Whenever Guest Leave The Hotel Premises And At The Time Of Check Out. Loss Or Damage To Room Key Will Be Charged Rupees 1000/- .

Pets : Are Not Allowed // Cooking Not Allowed in hotel premises // Outside Cooking Food Not Allowed Inside Hotel.

Games Betting Gambling Etc :As Per Indian Government Rules Playing Cards Or Any Other Gambling Activities, Betting In The Rooms Or The Use Private Music Devices Or Other Musical Instruments Is Restricted and not allowed in Hotel premises .

Tipping: We Prefer That The Residents can express their satisfaction level by giving tip amount to the service and housekeeper boys at the time of checkout. The tip will equally divided to all service & housekeeper staffs (excluding Security guard)

Hazardous Goods: Storing Of Hazardous Goods, Like Raw Or Exposed Cinema Films, Gas Cylinders, Cooking's Stoves, Inflammable, Fuels, Firearms Etc In The Hotel Premises By Guest Is Strictly Prohibited.

Amendment Of Rules: The management reserves to itself the right to add OR to alter and to amend any of the above terms, conditions and rules as may deem fit to management without any prior intimation.

*****Subject To Contai ,West Bengal Jurisdiction**

(v) I have Read And Agreed the Above Terms And Conditions

>>>>Signature Of Guest : _____ Date:- ____/____/____