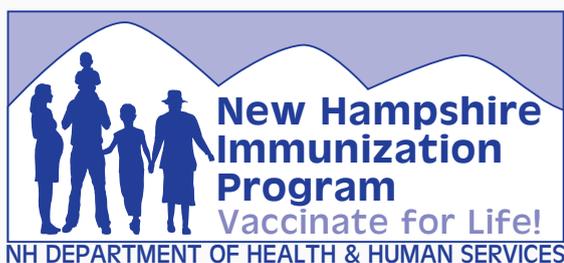


CONFERENCE PROGRAM

2016 NH IMMUNIZATION CONFERENCE

Wednesday, March 23, 2016
Radisson Hotel, Manchester, NH

BUILDING IMMUNIZATION NEIGHBORHOODS



Offered by:
NH Department of Health & Human Services
Division of Public Health Services
NH Immunization Section

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Welcome to the NH Immunization Conference!

Parking: If you parked in the parking garage, please stop by Conference Registration to have your parking garage ticket validated. Parking with validation is \$6 for the day (\$12 without).

Name Badges: Please wear your name badge throughout the day so we can identify you as a conference attendee. At the end of the day, please recycle your name badge at Conference Registration or in the receptacles provided throughout the facility. The lanyard is yours to keep.

Attending Sessions: The sessions you pre-registered for are listed on the front of your packet and on the back of your name badge. It is very important to attend only the sessions that you pre-registered for as space may be limited or not available at other sessions. This will help reduce over-crowding in rooms. If you wish to attend a different session, please stop by Conference Registration to see if space is available.

Information, First Aid and Lost & Found: If you have questions while at the conference or have a lost and found issue, the staff at Conference Registration can assist. There is also a first aid kit located at the table.

Attendance Certificates, Continuing Education Credit and Evaluations: In order to receive credit for your attendance, you must complete and return your evaluation form. Please return it to Conference Registration at the conclusion of the conference. To be more efficient, nurses may turn in their evaluation at the last session of the day in exchange for your attendance certificate. Your evaluation form is included in your registration packet that you received this morning. **And don't forget to sign in at each session. A sign in sheet will be circulated at the beginning of the session.**

Nursing Continuing Education

JSI Research & Training Institute, Inc. is an approved provider of continuing nursing education by the Northeast Multistate Division, an Accredited Approver by the American Nurses Credentialing Center's Commission on Accreditation. The NH Immunization Conference has been approved for a total of 5.25 contact hours.

In order to receive the full credit, you must attend the entire day. Nurses should only claim credit commensurate with the extent of their participation in the activity.

Continuing Medical Education (CMEs) for Physicians, Physician's Assistants and APRNs

The Maine Medical Education Trust designates this activity for a maximum of **5.25 AMA PRA Category 1 Credit(s)™**. Physicians should only claim credit commensurate with the extent of their participation in the activity.

The Maine Medical Education Trust is accredited by the Maine Medical Association's Committee on Continuing Medical Education and Accreditation to provide Continuing Medical Education (CME) to physicians.

Medical Assistants & All Others

Medical Assistants will receive an attendance certificate for 5.25 contact hours to submit to their accrediting agency. We recommend that you also keep this program with your certificate in case you are required to provide information on the sessions that you attended.

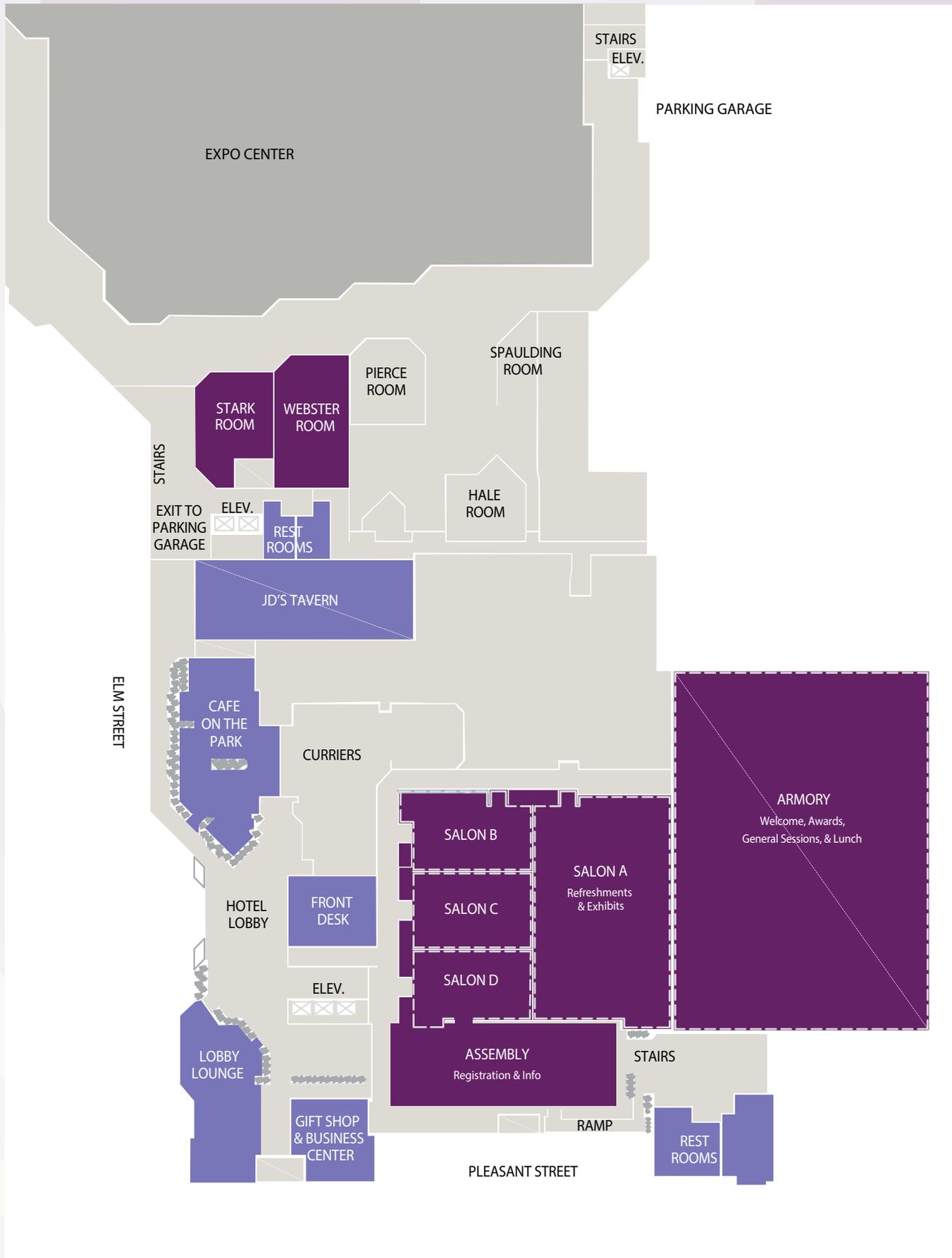
Handouts: Handouts are provided at each session. You may also download available presentations from the conference website www.NHIPConference.com.

Agenda At-A-Glance

AGENDA AT A GLANCE

Time	Room	Agenda
7:30-8:30	<i>Salon A & Assembly</i>	Continental Breakfast, Registration & Exhibits
8:30-9:00	<i>Armory</i>	Welcome, Introductions & Awards
9:00-9:30	<i>Armory</i>	Welcome to the Neighborhood! <i>Marcella J. Bobinsky, MPH, Chief, Bureau of Public Health Systems, Policy and Performance and Acting Director, Division of Public Health Services, NH Department of Health and Human Services</i>
9:30-10:30	<i>Armory</i>	Building Immunization Neighborhoods in the City of Manchester and Beyond <i>Anna-Marie J. Thomas, MPH, Deputy Public Health Director, Manchester Health Department</i>
10:30-11:00	<i>Salon A & Assembly</i>	Break & Time for Exhibits ATTENTION: Please take your belongings with you when leaving the Armory so the staff can set the room for lunch. Staff will move your belongings if they are left behind. Thank you.
11:00-12:15	<i>Salon D Stark Salon B/C Webster</i>	Concurrent Breakout Sessions <i>The session that you pre-registered for is listed on the back of your nametag.</i> <ul style="list-style-type: none"> ◆ A. Beyond our Backyard: Recent Infectious Disease Outbreaks ◆ B. Blueprint for Vaccine Storage and Handling ◆ C. Immunization Renovation: A 2016 Update ◆ D-1. The Nuts & Bolts of Pneumococcal Vaccination to Prevent Pneumonia and Invasive Infection
12:15-1:30	<i>Armory</i>	Lunch Buffet, Networking & Exhibits
1:30-2:45	<i>Armory</i>	Protecting Your Neighborhood: Dispensing of Medical Countermeasures in a Public Health Emergency <i>Philip J. Alexakos, MPH, REHS, Chief of Environmental Health and Emergency Preparedness, Manchester Health Department</i>
2:45-3:15	<i>Salon A & Assembly</i>	Break, Refreshments & Last Chance to Visit with Exhibitors ATTENTION: Please take your belongings with you when leaving the Armory as you will not be returning to this room for any scheduled events. The Armory will be closed at 3:15. Any belongings left behind will be placed in the lost and found at Conference Registration. Thank you.
3:15-4:30	<i>Salon D Stark Salon B/C Webster</i>	Concurrent Breakout Sessions <i>The session that you pre-registered for is listed on the back of your nametag.</i> <ul style="list-style-type: none"> ◆ A. Beyond our Backyard: Recent Infectious Disease Outbreaks ◆ B. Blueprint for Vaccine Storage and Handling ◆ C. Immunization Renovation: A 2016 Update ◆ D-2. Use All the Tools in the Box: A System-wide Approach to Improving Adult Pneumococcal Immunization Rates
4:30	<i>Assembly</i>	Evaluation/Adjourn Please return your completed evaluation form to Conference Registration in exchange for your CEU/CME/Attendance certificate. Nurses may turn them in at their last session of the day.

Conference Map



CONFERENCE MAP

Full Agenda

CONFERENCE AGENDA

7:30-8:30 Registration, Continental Breakfast, Time to Visit with Exhibitors

Assembly &
Salon A

8:30-9:00 Welcome, Introductions & Awards

- Armory
- ◆ Staff introductions
 - ◆ Recognition & Excellence in Immunization Awards

9:00-9:30 Welcome to the Neighborhood!

Armory

How big is your neighborhood? Medical providers often think of their neighborhood as the four walls that surround their office, and any patient that walks into the front door. New Hampshire neighborhoods are changing and today your neighborhood may be a city block, a town, or fifty miles in all directions. Let's look at the new view out your window to discover how you can help your patients and your neighbors stay healthy.

Following this session, participants will be able to:

- ◆ Explain the varying New Hampshire neighborhoods.
- ◆ Examine state-wide data to determine the need for quality improvement in their office.
- ◆ Establish the connection to community resources that are primed to improve population health.

Presented by: **Marcella J. Bobinsky, MPH**, Chief, Bureau of Public Health Systems, Policy and Performance and Acting Director, Division of Public Health Services, NH Department of Health & Human Services

9:30-10:30 Building Immunization Neighborhoods in the City of Manchester and Beyond

Armory

"Immunization neighborhoods", as coined by APhA, involves the collaboration, coordination, and communication among immunizing and non-immunizing professionals, with the goal of meeting the immunization needs of patients, including the use of place-based approaches to protect the community from vaccine-preventable diseases as well as increase access to health care.

Following this session, participants will be able to:

- ◆ Define neighborhood health and the role of immunization in achieving it.
- ◆ Describe national and local best practices in building immunization neighborhoods.
- ◆ Apply innovative approaches for participants to implement within their own communities.

Presented by: **Anna-Marie J. Thomas, MPH**, Deputy Public Health Director, Manchester Health Department



10:30-11:00 Break & Time for Exhibits

Salon A &
Assembly

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Full Agenda

11:00-12:15 Concurrent Breakout Sessions

The session you selected when you pre-registered is listed on the back of your nametag and on the front of your packet.

A. Beyond our Backyard: Recent Infectious Disease Outbreaks

Salon D

Outbreaks like Ebola, Middle East Respiratory Syndrome (MERS Co-V), pandemic flu and Extensively Drug-Resistant Tuberculosis (XDR TB) clearly demonstrate that disease anywhere can be disease everywhere, and that besides the morbidity and mortality incurred, global security can be threatened. The global community must develop novel ways to prevent, detect and respond.

Following this session, participants will be able to:

- ◆ List and describe current outbreaks.
- ◆ Identify ways to protect their own community from threats.
- ◆ Define the Global Health Security Agenda and relay anticipated impacts.

Presented by: **Elizabeth A. Talbot, MD**, Associate Professor, Dartmouth College, and Deputy State Epidemiologist, NH Department of Health and Human Services

B. Blueprint for Vaccine Storage and Handling

Stark

Proper vaccine storage and handling practices play a very important role in protecting individuals and communities from vaccine-preventable diseases. CDC guest speakers will present updates on storage and handling guidelines and recommendations.

Following this session, participants will be able to:

- ◆ Describe the CDC's current requirements and recommendations regarding the storage and handling of vaccines.
- ◆ Explain the importance of proper storage and handling.
- ◆ Utilize job aids that can be used with a training program or alone.

Presented by:

Sean Trimble, Public Health Advisor, CDC
Cameron Noblit, Public Health Advisor, CDC

C. Immunization Renovation: A 2016 Update

Salon B/C

This session will include the latest information on CDC's Advisory Committee on Immunization Practices (ACIP) immunization recommendations, newly licensed vaccines, current immunization coverage rates, and immunization best practices.

Following this session, participants will be able to:

- ◆ Locate the 2016 recommended immunization schedules.
- ◆ State at least 1 new ACIP immunization recommendation.
- ◆ Locate at least 2 new CDC immunization resources.

Presented by: **Donna L. Weaver, RN, MN**, Nurse Educator, National Center for Immunization and Respiratory Diseases, CDC

Full Agenda

CONFERENCE AGENDA

11:00-12:15 Concurrent Breakout Sessions Continued

D-1. The Nuts and Bolts of Pneumococcal Vaccination to Prevent Pneumonia and Invasive Infection

Webster This session will begin by reviewing the basic microbiology of Streptococcus pneumoniae (Pneumococcus) and some basics of vaccine immunology. We will then evaluate some of the clinical evidence behind the vaccine recommendations and finish by reviewing the vaccine recommendations and discussing the development of these recommendations.

Following this session, participants will be able to:

- ◆ Describe the microbiology of Streptococcus pneumoniae and basics about vaccine immunology.
- ◆ Specify clinical data and health outcomes associated with the Streptococcus pneumoniae vaccines.
- ◆ Recite two vaccine recommendations in order to improve clinical practice.

Presented by: **Benjamin P. Chan, MD, MPH**, State Epidemiologist, NH Department of Health and Human Services

12:15-1:30 Lunch Buffet, Networking & Exhibits

Armory

1:30-2:45 Protecting Your Neighborhood: Dispensing of Medical Countermeasures in a Public Health Emergency

Armory Over the past decade we have been planning for the threat of bioterrorism and have been challenged with H1N1, Hepatitis A and C and fungal meningitis. When the next public health crisis hits, will we be able to protect and treat our community? In this session, you will learn about the types of public health emergencies where the mass dispensing of medical countermeasures (antibiotics and vaccine) is required; where and how this would take place and who will be carrying out the work. No matter what you do, you can be part of the solution and you will find out how!

Following this session, participants will be able to:

- ◆ List the process by which medical materiel is requested and received.
- ◆ Identify and list 3 community based strategies used to dispense medical countermeasures in response to a public health emergency.
- ◆ Identify and describe the roles and responsibilities within a point of dispensing (POD).
- ◆ Access training relevant to their role(s).
- ◆ Join a Medical Reserve Corps Unit.

Presented by: **Philip J. Alexakos, MPH, REHS**, Chief of Environmental Health and Emergency Preparedness, Manchester Health Department

2:45-3:15 Break, Refreshments & Last Chance to Visit with Exhibitors

Salon A & Assembly

ATTENTION: Please take your belongings with you when leaving the Armory as you will not be returning to this room for any scheduled events. The Armory will be closed at 3:15. Any belongings left behind will be placed in the lost and found at Conference Registration.

Full Agenda

3:15-4:30 Concurrent Breakout Sessions

The session you selected when you pre-registered is listed on the back of your nametag and on the front of your packet.

A. Beyond our Backyard: Recent Infectious Disease Outbreaks

Salon D Repeat of 11:00 session. See page 6 for description.

B. Blueprint for Vaccine Storage and Handling

Stark Repeat of 11:00 session. See page 6 for description.

C. Immunization Renovation: A 2016 Update

Salon B/C Repeat of 11:00 session. See page 6 for description.

D-2. Use All the Tools in the Box: A System-wide Approach to Improving Adult Pneumococcal Immunization Rates

Webster Adult Pneumococcal immunization recommendations have changed multiple times in the last 5 years. Is your organization up to date?

The development of evidence-based standing orders and decision support tools aims to improve clinical staff knowledge and adult Pneumococcal vaccination rates.

We will discuss a process that produced useful tools for clinical staff and is beginning to see real results. We will review quality improvement processes and techniques that were successful and lessons learned from developing our toolkit.

Following this session, participants will be able to:

- ◆ Describe the importance of Pneumococcal vaccination and the rationale for vaccinating adult patients.
- ◆ Review and discuss the development, implementation, and dissemination of evidence-based best practice adult Pneumococcal standing orders and decision support tools.
- ◆ Review and discuss outreach efforts to increase adult Pneumococcal vaccination rates.

Presented by:

Julie Tuttle, MSN, RN, BSN-BC, Manager of Nursing Education, Foundation Medical Partners, Southern New Hampshire Health

John Moren, BSN, RN, Per Diem Preceptor, Foundation Medical Partners, Southern New Hampshire Health

Jared Caron, ASN, RN, Clinical Per Diem, QCT Data Officer, Foundation Medical Partners, Southern New Hampshire Health

4:30 Evaluation/Adjourn

Please return your completed evaluation form to Conference Registration in exchange for your CEU/CME/Attendance Certificate. Nurses may turn them in at their last session of the day.

THANKS FOR JOINING US TODAY!

Planning Members/Faculty/Presenters/Authors/Content Reviewers disclose no conflict of interest relative to this educational activity.

Excellence Awards

EXCELLENCE AWARDS

Excellence in Adult Immunization

Foundation Medical Partners Southern New Hampshire Health

In 2013, Southern New Hampshire Health's Foundation Medical Partners identified adult Pneumococcal vaccination rates as a quality initiative. They observed that gaps in clinical staff knowledge of increasingly complex adult immunization recommendations served as barriers to immunization opportunities.

To help close these gaps, they created evidence-based standing orders, and decision support tools to improve clinical staff knowledge of current Pneumococcal vaccine recommendations.

Since 2013, implementation of standing orders, screening tools, and point-of-care references for Pneumococcal vaccines removed barriers to adult immunization opportunities. By creating these tools and resources, they gave clinical staff the autonomy to make vaccine decisions. In turn, this has empowered clinical staff and optimized team-based care.

Southern New Hampshire Health is comprised of Southern New Hampshire Medical Center, and Foundation Medical Partners, and is Massachusetts General Hospital's only clinical affiliate in the region. Through this affiliation, patients have easy access to advanced clinical expertise in areas including stroke, cancer, trauma and pediatric specialties. Ambulatory Care at Southern New Hampshire Health is made up of more than 300 providers in more than 70 practices across southern New Hampshire and northern Massachusetts. They serve thousands of patients in primary care, pediatric care, internal medicine, and medical and surgical specialties.

Karen Donoghue, BS, RN, Adult Immunization Coordinator, NH Immunization Program

Karen Donoghue has been the Adult Immunization Coordinator for the NH Immunization Program since 2006.

Karen Donoghue has served on the Executive Committee of the National Adult Immunization Coordinator's Partnership (NAICP) both as Chair and Co-Chair for many years. In this capacity, she has been in a highly visible position to affect policy change both at a State and National level.

Karen was a contributing member of the committee that created the Standards for Adult Immunization Practices, a tool for health care providers to help ensure their adult patients are fully immunized, adopted by the National Vaccine Advisory Committee in 2013.

In 2013, her ambition and passion for raising awareness about the importance of adult vaccines inspired her to develop and implement "Start the Conversation", a public awareness campaign to promote conversations between health care providers and their adult patients about the importance of vaccination. This campaign received national recognition in August of 2014.

In 2015, Karen applied for and was one of ten states nation-wide to receive a grant to develop and implement community infrastructure to increase and maintain adult immunization rates and reduce immunization rate disparities among adults.

In her role as the Adult Immunization Coordinator, Karen's dedication and commitment has been instrumental in raising awareness and has brought national recognition to our State.

It is an honor to recognize her for her many achievements.

Excellence Awards

Excellence in Childhood & Adolescent Immunization

Cindy Foley, RN, Spaulding Youth Center, Northfield, NH

The Spaulding Youth Center works with a unique student population including those with autism, behavioral, developmental, emotional disorders and some nonverbal. This can be particularly challenging for the nurse trying to get students immunized.

Cindy Foley, the nurse at Spaulding Youth Center goes the extra mile to put students at ease and helps them overcome years of anxiety around getting vaccinated. Some students display agitation or aggressive behaviors when stressed. For some, sitting in a nurse's office smelling an alcohol swab or seeing a needle can be anxiety inducing.

In an effort to reduce fears and/or stress levels, Cindy works with parents and teachers to find out what would help the student relax or what their interests are, and incorporates them into practice sessions preparing a student for getting immunized. For some students, it may take multiple practice sessions of incremental steps before a student is ready. Small rewards are used for each small gain. Cindy is highly attuned to the student's facial expressions and body language so she can end each practice session on a positive note.

One of Cindy's many successes is when a student came to the facility without up-to-date immunizations due to extreme anxiety and after less than a year of multiple practice sessions, patience, and a sense of humor, Cindy was able to get this student's immunizations up-to-date. The implementation of these innovative strategies resulted in a 90% student influenza immunization rate and a 99% student vaccination rate of all required school immunizations.

Linda Culver, RN, Littleton Regional Hospital

Linda Culver, RN began working at Littleton Regional Hospital in 1977 and will be celebrating her 40th anniversary in February of 2017. During her career in the healthcare field, she has been a charge nurse, obstetric staff nurse, and manager of the obstetric unit. Her true love though is in pediatrics.

Linda has spent numerous hours educating children and parents at the office, in school settings, and out in the communities where she works with students who wish to pursue a career in healthcare. She is patient-centered, beloved by the parents of her patients, and is a true supporter of parents in their new and renewed parental roles. She listens to understand and assist - not just to answer. Linda feels every child is important and spends countless hours explaining and helping parents to understand the importance of immunizing their children. She is a team player and is respected by all who work with her and learn from her many years of experience. Linda states, "It's a true honor to work with the families."

Linda was nominated for this award by her colleagues at Littleton Regional Hospital.

Excellence Awards

EXCELLENCE AWARDS

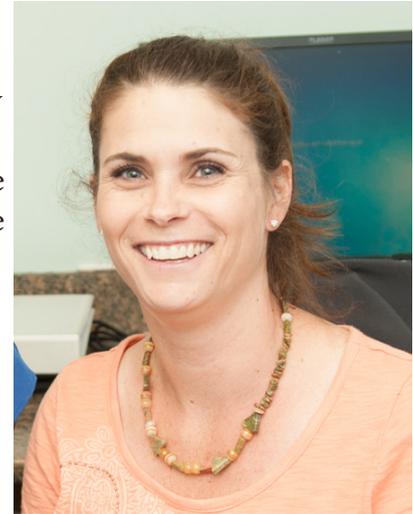
First Annual Tricia McGuire Memorial Award

This award is presented in honor of Tricia McGuire, former Medical Assistant at Indian Stream Healthcare. The award recognizes an individual that has made an exceptional contribution towards improved vaccination rates and vaccine management in their organization.

Originally from Enfield, Connecticut, Tricia McGuire moved to Vermont in 2003 with her husband, Christopher. Her son Charlie was born in 2004. Tricia worked in the medical field for 14 years, primarily in pediatrics, and joined the team at Indian Stream Health Center in 2007. Tricia was a great Medical Assistant, demonstrating genuine care for the people in her community. She provided wonderful nursing care to patients of all ages and her patients genuinely enjoyed her as well. The pediatric population had a special place in Tricia's heart and she treated every child that she came into contact with as her own.

At Indian Stream Health Center, Tricia was known as the "Vaccine Queen", managing the vaccine program, and serving as a trusted resource for all things vaccine-related. Her passion for the importance of vaccination was evident as she worked alongside her colleagues, always taking opportunities to teach others.

In July of 2014, Tricia was diagnosed with cancer. She quickly began treatments, and in November, returned to work at Indian Stream Health Center putting vaccine information into the electronic medical record system. Although she was unable to have patient contact during this time, Tricia made sure that her patients were still taken care of by completing the behind-the-scenes tasks. Through it all, Tricia never lost the charisma and joy that she exuberated on a daily basis. Her pleasant, positive energy came through in her care of Indian Stream Health Center's patients.



This year, we are honored to present the Tricia McGuire Memorial Award to **Teresa Frazier, Medical Assistant, Dartmouth-Hitchcock Concord, Pediatrics and Primary Care Department.**

Teresa has been the Vaccine Coordinator in the Pediatric and Primary Care Departments of Dartmouth-Hitchcock Concord for just under 20 years. Her dedication and commitment to patients and exceptional vaccine management has contributed to the high standard of vaccine delivery and management in the Dartmouth-Hitchcock Concord organization.

She brings passion and knowledge to her position, serving as a trusted resource by the medical assistants, nurses, nurse practitioners, and physicians she works with. She is a valued member of the Dartmouth-Hitchcock Concord team, where patients and staff benefit from her commitment to excellence.

Exhibitors

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NH DHHS - Division of Public Health Services Asthma Control Program

Phone: 603-271-4397
 Website: www.asthmanownh.org
 Email: Jessica.morton@dhhs.state.nh.us

NH DHHS - Division of Public Health Services Healthy Homes & Lead Poisoning Prevention Program

Phone: 603-271-1393
 Website: <http://www.dhhs.nh.gov/DPHS/bchs/clpp/index.htm>
 Email: gail.gettens@dhhs.state.nh.us

NH DHHS, Division of Public Health Services NH Immunization Program

Phone: 603-271-4482
 Toll Free: 800-852-3345 ext. 4482
 Website: www.dhhs.nh.gov/dphs/immunization/index.htm

NH DHHS, Division of Public Health Services Maternal & Child Health Section

Phone: 603-271-4517
 Website: www.dhhs.nh.gov/dphs/bchs/mch/index.htm
 Email: aknight@dhhs.state.nh.us

NH DHHS - Division of Public Health Services Diabetes, Heart Disease, Obesity and School Health

Phone: 603-271-2766

NH DHHS - Division of Public Health Services WIC Program

Phone: 603-271-4546
 Website: www.dhhs.nh.gov/dphs/nhp/wic
 Email: wic@dhhs.state.nh.us

NH Pediatric Society

Phone: 603-224-1909
 Website: www.nhps.org
 Email: catrina.watson@nhms.org

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Phone: 603-897-8219
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 Email: gadmissions@rivier.edu

Sanofi Pasteur

Phone: 610-573-8677
 Website: <http://www.sanofipasteur.us/>
 Email: scott.eden@sanofipasteur.com

Well Sense Health Plan

Phone: 603-263-3046
 Website: www.wellsense.org

Zebra Crossings

Phone: 603-312-2052
 Website: www.zebra-crossings.org
 Email: info@zebra-crossings.org

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Promoting the health and welfare of the
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Catrina Watson, NH Medical Society

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Wendy Wright, MS, RN, APRN, FNP, FAANP, FAAN NH Nurses Association, Wright & Associates

Benjamin P. Chan, MD, MPH, NH State Epidemiologist, NH DPHS

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